

# MusicCenter manual

## trivum MusicCenter Manual

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# 1. Basics

This documentation contains all available information about the MusicCenter software. It does not cover many hardware details. The manual does not cover all the features available in the software, but tries to cover the most important areas.

## 1.1. Other resources

If you like to learn more about trivum and our products and solutions, you will find it here:

1. [trivum website with online shop](#)
2. [trivum Supportsite](#)
3. Each of our products is shipped with a quick installation guide
4. Send an eMail with your questions to [service@trivum.com](mailto:service@trivum.com)
5. Call us - +49 (0)711 6456071-0

## 2. Functions

### 2.1. Multiple zones

Our Music Systems are Multiroom systems. Most of them have more than one audio output, so more than one zone/room can be handled. Multiple trivum Music Systems can be combined using a master/slave configuration. This means that one device is defined as master and the others as slaves. The system is then configured via the master - and all devices together behave as one powerful Music System with many outputs.

### 2.2. Multiple sources

Besides supporting multiple zones, nearly every trivum MusicSystem has more than one audio source. It is therefore possible to switch the sources in these zones. It is possible that more than one zone listens to a source. And it is possible that all zones listen to different sources at the same time. It just depends on the type of trivum MusicSystem used. For example, if you use the SC344, you have 4 zones with 12 sources. Each zone has its own streaming client, its own FM tuner and has also access to one of 4 analog stereo inputs.

If zones are grouped they behave like one zone and listen to the same source.



Please refer to [Grouping](#) for more information

### 2.3. Streaming

Streaming means to play back digital audio content, normally read from a network source.

#### 2.3.1. Internet Radio

trivum can play web radio streams provided via the TuneIn catalog of web radio stations.

#### 2.3.2. Music Library

these are music files stored on a NAS (Network Attached Storage) in format .mp3, .flac and .m4a.

#### 2.3.3. Audio Services

trivum can play music provided by streaming services:

- **Spotify**

Use your phone, tablet or computer as a remote control for Spotify.

Go to [spotify.com/connect](https://spotify.com/connect) to learn how.

*The Spotify Software is subject to third party licenses found here:*

<https://www.spotify.com/connect/third-party-licenses>.

- **Deezer, TIDAL, Qobuz, SoundMachine, DMD2 Music**

Go into the trivum setup by web browser.

Add your account data to allow music selection.

### **2.3.4. AirPlay audio**

A music stream can be received and played in the local network via AirPlay from Apple devices.

## **2.4. FM/DAB+ Tuner**

Depending on the Model, the hardware contains one or more RDS capable FM tuner(s) with tuning and 30 station memories for quick and easy access.

In devices of the latest generation (RP341v2, RP321, RP311v2, SC344m, SC311m), the tuners are also DAB+ capable.

## **2.5. Analog inputs**

To play back analogue Audio from an external device like CD Player, iPad or mp3 Player you may connect this with an analogue input.

## **2.6. Network inputs**

The trivum InStreamer adds another audio source to your trivum multiroom system. An external audio source, like a CD- or record player, can be connected via analog RCA or digital TOSLINK cable to the InStreamer. On the other side the InStreamer is connected via Cat-5 Ethernet cable to your LAN and then integrated into your trivum system.

## **2.7. DSP**

Adjust the sound playback to your desires and the individually environment, with the parametric 5-band equalizer.

## **2.8. Favorites**

No matter from what source your music originates, with the trivum favorites you will quickly have access to them.

## **2.9. Timers**

### **2.9.1. Alarm clock**

Every zone supports two Alarm clocks, on selectable week days.

An alarm clock can play:

- an (uploadable) ringtone
- any streaming favorite, like a NAS album, a playlist, or a web radio
- FM/DAB+ radio



- analogue input.

Alarm clocks are configured directly in a visualization like the Web Visu or a Touchpad.

### **Alarm clock display**

- If an alarm clock is configured, a bell symbol is shown in the zone.
- If there will be an alarm within 24 hours, it's time is shown as well.
- If an alarm is configured but it will not run within 24 hours, which is often the case with a weekday alarm at Friday, then it's time is not shown.

### **alarm clock behaviour**

1) if the zone is off, alarm will switch it on, play alarm content, then switch off.

2) if the zone is playing, the alarm may or may not play content, depending on current volume and pause status. but it is considered inactive, and it will not switch off the zone later.

This can be disabled by the global option:

V9: [System / Setup / Advanced / Force alarm \(play and off\) in active playing zones](#)

V10: [Customize / zones / general settings / Force alarm \(play and off\) in active playing zones](#)

3) if alarm is playing, but the user switches the zone off then on, or the user selects a different music content, the alarm is deactivated, and will not switch off the zone later. This behaviour cannot be deactivated, as such user interaction means the user has taken over control manually. If the "Force alarm" option mentioned above is used, it will kick in again on the next day, as soon as the alarm start time is reached again.

Whenever the alarm clock behaves unexpected you may look for details under:

[Support / Logs&Warnings / Show event log](#)

[Support / Logs&Warnings / Show warnings](#)

### **Alarm clock extensions**

If you strictly need an automated Zone Off every day, do not just rely on Alarm, as it can be deactivated by user interaction. Also configure a Night Quiet Time event as described below.

### **Alarm clock in a group**

If you have an alarm clock configured in a zone, and the zone is master of a group, i.e. the group name is the same as of the zone, the alarm music will play in the whole group.

To configure the alarm volume used per zone

- ungroup everything
- go into every zone of the group, and therein, configure the alarm volume in the alarm menu. (Although there is no individual alarm active in all zones except the master zone, the alarm volume setting will be used.)
- then reactivate the group.

## 2.9.2. Advanced Timers

Every zone allows configuration of two special time ranges,

- the Afternoon Quiet Time (AQT)
- and Nightly Quiet Time (NQT).

During these times music can be turned off, or the volume can be limited. AQT/NQT are set in the web configuration only.

For example, to force a Zone Off at 23:00, set NQT Starttime and Stoptime to 23:00, with action "turn off once".

## 2.10. Trigger outputs

### 2.10.1. Signal output with SC344m

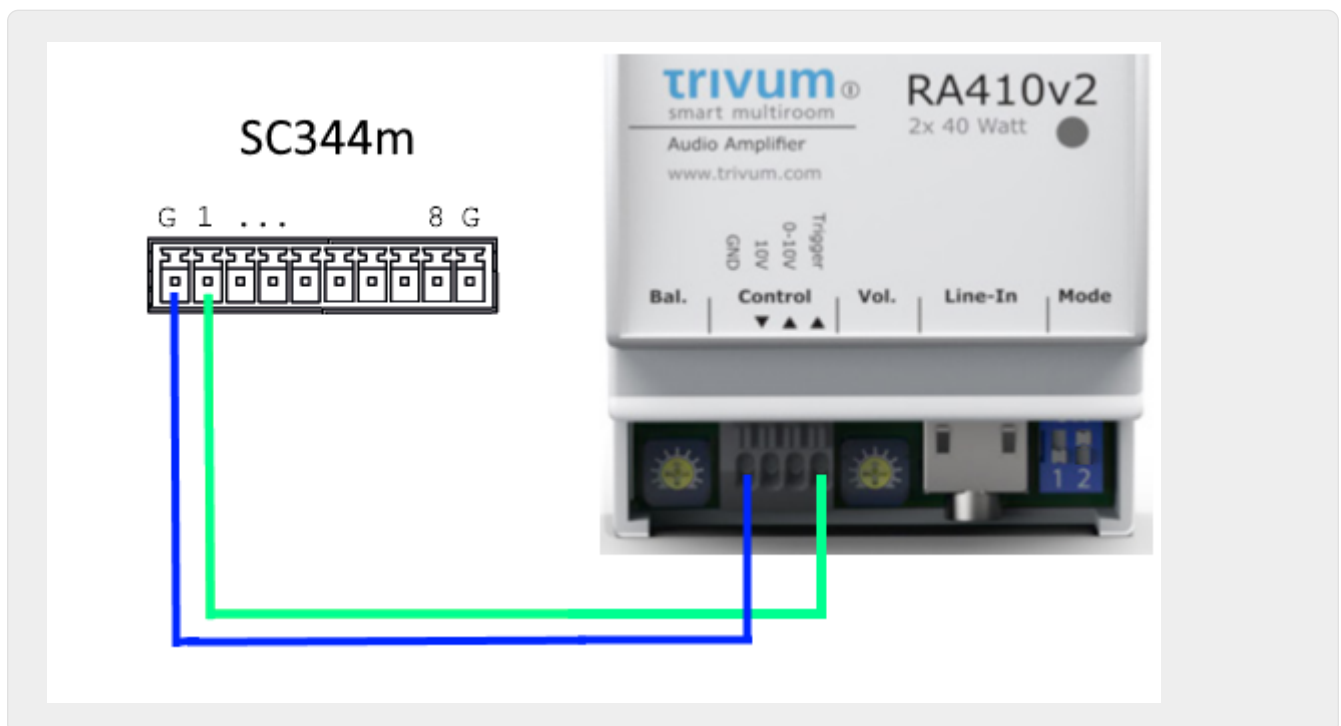
With the SC344m, the line-out outputs 1 to 8 have a trigger port. With this, external amplifiers, like our RA410, can be automatically turned on by selecting a source.

Trigger output technical details:

- output voltage 12V, max. 50mA.
- left- and rightmost pin are common ground.
- pins between them are outputs 1-8.

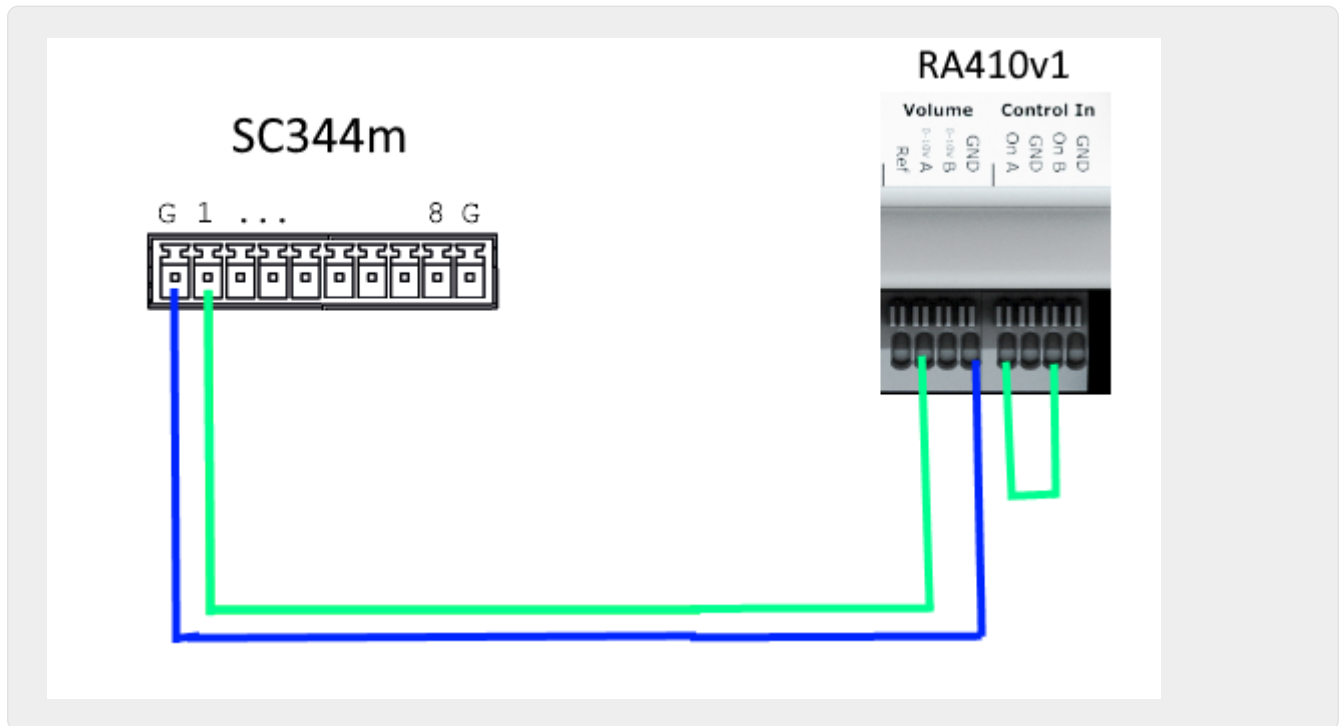
Example how to connect output 1 triggering to an RA410v2 amplifier.

Connect G with GND, 1 to 8 with Trigger, set Mode:1 to Off, Mode:2 to On.



Example how to connect output 1 triggering to an old RA410v1 amplifier, in stereo mode.

Note that On A and On B on amplifier side are short-circuited, to tell the amplifier it should run in stereo mode. This way only 2 control wires are needed from the SC to the amp.



### 2.10.2. Signal input with SC344m or SC311m trigger inputs

With the SC344m/SC311m, some or all trigger outputs can be reconfigured as an input. For example, you can respond to the ringing at the front door by pausing the music playback. Or activate the paging feature to make an announcement.

If line outputs are connected to amplifier(s) in stereo mode, output triggers are activated as pairs. If you use only the first pin of such a pair to trigger an amplifier, you can still configure the second pin as an input for other functions.

Trigger input technical details:

- Input voltage for logic '1': 5V .. 24V
- plug: AKL 169-10, 10 pins, Pitch 3.5mm

You can get a 5 V voltage from one of the USB ports, by an adapter cable like

<https://www.reichelt.de/usb-c-stecker-auf-freie-enden-sw-50-cm-usb-c-awg22-50-p292506.html>

<https://www.reichelt.de/usb-2-0-kabel-a-stecker-auf-2x-offene-kabelenden-delock-85250-p203116.html>

### 2.10.3. Signal output with SC344V2

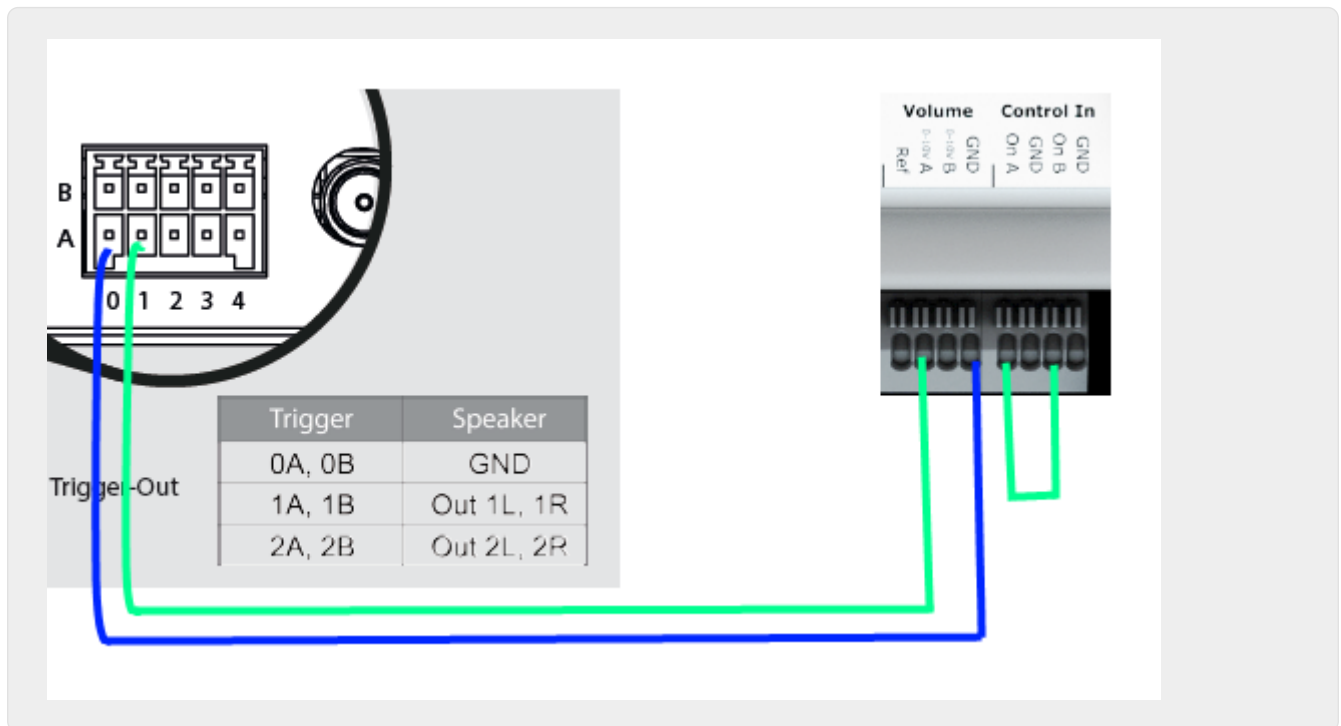
With the SC344V2, the line-out outputs 1 to 4 have a trigger port. With this, external amplifiers, like our RA410 or P319, can be automatically turned on by selecting a source.

Trigger output technical details:

- output voltage 12V, max. 50mA.

- pins at left are common ground.
- pins right to them are outputs 1-4.

Here is an example how to connect output 1 triggering to an RA amplifier, in stereo mode. Note that On A and On B on amplifier side are short-circuited, to tell the amplifier it should run in stereo mode. This way only 2 control wires are needed from the SC to the amp.



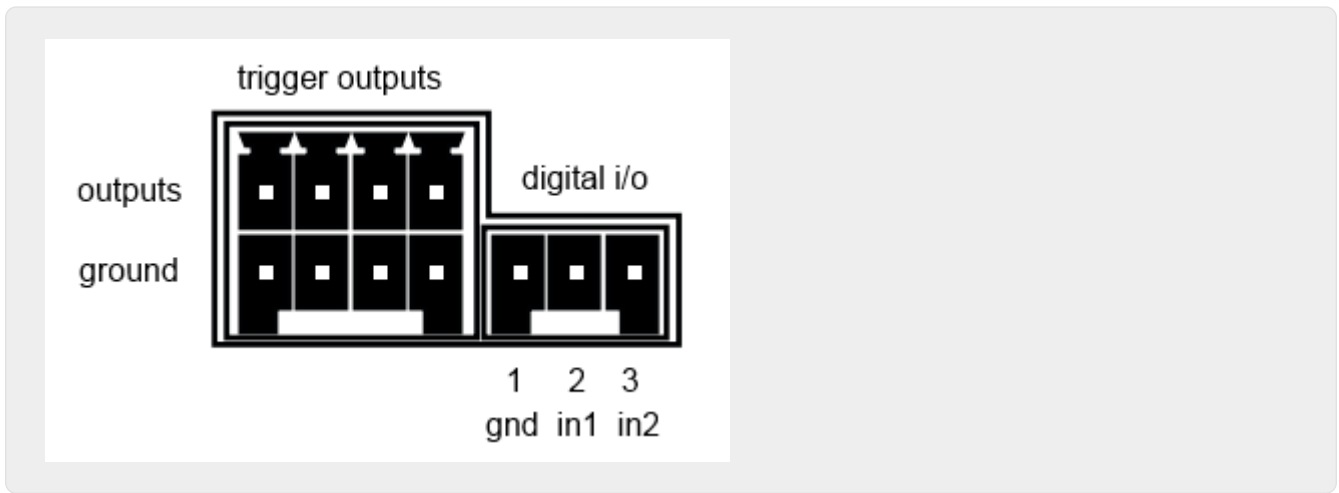
#### 2.10.4. Signal output with SC044

With the SC044, the line-out outputs 1 to 4 have a trigger port. With this, external amplifiers, like our RA410 or P319, can be automatically turned on by selecting a source.

Trigger output technical details:

- output voltage 12V, max. 50mA.
- use plug: WAGO 713-1104, Mini HD Series, 2x4 Pins, Pitch 3.5mm.
- pins at top are outputs 1-4, below are common ground.

With an adapter cable RJ45 to Cinch + Trigger (Part No. 500034) a P319 amplifier can be connected to a SC044. In addition to the audio lines, the trigger connection (jack socket) must be connected to the trigger output of the SC044, either directly by removing the jack socket or with a cable with a jack plug. The tip of the jack plug is the switching input, the shield the ground.



### 2.10.5. Signal input with SC044

The SC044 has two digital I/O ports, so it can be operated with simple buttons. For example, you can respond to the ringing at the front door by pausing the music playback. Or activate the paging feature to make an announcement.

Trigger input technical details:

- Input voltage for logic '1': 5V .. 24V
- plug: RIAcon type 169, Order number 31169103, 3 pins, Pitch 3.5mm
- pins: 1 - common mass, 2 - input 1, 3 - input 2

For configuration see [setupPlayer](#)

## 2.11. Grouping

The trivum multiroom system allows you to easily group rooms with the TouchPad, iPhone/iPad, or our web visualization. After grouping, this group then behaves like a single room - that is, in all areas of the group the music changes when you select a new song. Of course, the volume of the Group adjusts together, however, rooms can be adjusted or muted individually within the group.

Technically, it makes a difference if zones are combined within the same device, e.g. the same SC344, or across multiple devices.

If groups are created across several SC/RP/AudioBox devices, please note:

- with stream playback, high network traffic may occur, and your network switches may require a correct IGMP Snooping configuration. Find details under: <https://www.trivum.com/trivum/docs/en/trivum-troubleshooting.html#groupplay>
- with DAB/FM tuner playback, all participating devices need to have a builtin DAB/FM tuner connected to the same antenna. *there is no network pass-through of audio data from the tuner.*
- with Line Input play, all participating devices need to be connected to the same analog source in parallel, by Y splitter cable. *there is no network pass-through of audio data from the Line Input.*

With SC344m and SC311m devices, Line Input or Tuner sound can be passed from device to device

by using USB-C cables and software V10. Find more details under:  
[How to configure a 20 zone system with 12 global matrix sources](#)

## 2.12. Paging

Pagings allow to switch selected zones temporarily to a predefined source like Line Input or a stream, and to play a music file, like a ringtone.

### 2.12.1. Paging Settings in WebSetup

- [setupPaging](#)
- [editPaging](#)

### 2.12.2. Configuration of a Ringtone Paging

- [How to configure a Ringtone Paging](#)

## 2.13. KNX

trivum can be controlled by KNX messages sent from a KNX IP router or interface.

- for general informations see [trivum KNX support](#)
- for configuration see [setupKNX](#)

## 2.14. RTI

trivum can be controlled by the programmable RTI remote control.

- for configuration see [setupRTI](#)

# 3. Products

## 3.1. FLEX SCxxx

Each of the FLEX products supports 4 zones. Multiple FLEX products can be combined to support installations with more than 4 zones. Every zone accesses its own streaming source and tuner (SC344) - or one of up to 4 external analog sources (SC344). More on the [website](#).

## 3.2. REG RPxxx

The trivum network players allow you to stream your music in different rooms. All players can be configured via web browser. Common protocols like KNXnet/IP, HTTP, XML are supported. There are a lot of possibilities to control the player: via KNX, iOSX app, trivum TouchPad and many more. All players support the formats WMA, MP3, AAC, ALAC and Flac with a resolution up to 24/96 kHz. More on the [website](#).

## 3.3. SC311m

Streaming from the Internet, from AirPlay devices or from any NAS. Listen to FM/DAB+ radio and connect external devices to the analog or digital input - this all is possible with our SC311m from the DESIGN product line. It can be used as a stand-alone music system, however, only connected with components the SC311m shows its complete Multiroom functionality. With an output of 2x 30 watts it is ideal to provide sound for any room. When required, a subwoofer can be connected to the line output. The SC311m has an analog and digital (S/PDIF) input as well as an FM/DAB+ antenna connector.

## 3.4. TouchPad

Allows music selection and KNX control in a very appealing wall mounted design.

Especially in commercial environments the Touchpad is essential. Without opening a mobile app everytime, you can run actions by a single touch:

- control or mute the volume level
- start a paging (announcement)
- select a different music favorite
- switch KNX lights, shutter or air conditioning

A PIN page can also be configured, to protect against unallowed use in public areas.

Compared to WLAN based tablets mounted in a wall, the Touchpad also features a more reliable network communication, as it is connected by LAN cable.

Read more on the [website](#).

## 3.5. Accessories

In-wall boxes for Touchpads are available via the trivum [web shop](#).

# 4. Getting started

## 4.1. Quick start

Please check carefully the quick installation instructions provided with your device, as they may contain important model specific details.

### 4.1.1. Quick Installation Guide for SC344

Required components for installation:

- 4 screws (type depends on the surface or server rack screws)
- ethernet cable

- network with DHCP capable router
- RCA connectors for Line-In
- speakers with 4 or 8 Ohms impedance
- music archive (network share, NAS)

Optional components:

- trivum TouchPad for high comfort music selection
- wireless access point (if a mobile device is to be used)
- internet connection (required for software updates, music streaming services and remote support)

### 4.1.2. Mounting and connection

1. Mount the SC344 using 4 screws depending on the surface.  
Alternatively, you can use the rackmount kit for mounting within a 19" server rack.
2. Connect cables to Line-In, audio speakers, ethernet network and power supply.

### 4.1.3. Connecting RP010/RP341v1 and RA210 or RA410v1 amplifiers

This is described in the Quick Installation Guide, supplied with the amplifier. The connection scheme is also available here:

<https://www.trivum.com/trivum/docs/RP-RA410-connection.png>

**Important: after any jumper changes, restart the amplifier by disconnecting it from power, otherwise it will not detect the changed configuration!**

When done, also go into the web configuration of the RP actuator, into

Devices / Setup (or Players) / line out settings for output 5

and activate

use 0-10 V line

(do not select "use control out" as this wire is not needed in this setup)

If the amp detects an active output (zone switched on with music playing) the green led at the amp will blink.

If it is passive the green led shows a permanent light.



#### 4.1.4. Connecting RP311v1 and RA410v2 amplifiers

The recommended wiring ist:

- connect RP311v1 LineOut Left/Right/GND by adapter cable to RA410v2 audio input
- connect RP311v1 ControlOut On/Off to RA410v2 Control Trigger
- connect RP311v1 ControlOut GND to RA410v2 Control GND
- select Mode at RA410v2: 1=Off 2=On (to use trigger for on/off)
- at RP311v1 configure: do not use 0-10 V line.

the RP311v1 summary should read:

- The LineOut sends a variable strength signal depending on zone volume
- the 0-10 V line is not used
- the On/Off line sends 24V when on, with max. 100 mA

do not use: (these are optional)

- RP311v1 ControlOut 0-10V Vol
- RA410v2 0-10V

Other configurations are possible, but this way you use a minimum amount of wires.

#### 4.1.5. About Symmetric Line Input (SYM IN) with RP341v1

This input allows to send external analogue sound into the RP341v1, by shielded Cat5 cable, using the original trivum Analog Input Adapter which is available here:

<https://www.trivum.de/products/soundsystems/accessories/44/analog-input-adapter?c=422>

Warning: please do not use Cat5 Adapters by any other manufacturer. The pins are not standartized, so they will not be compatible, and may even cause damage to external connected devices, due to 24V voltage on some pins supplied by the trivum SYM IN connector.

#### 4.1.6. Connecting a subwoofer with SC344m

The SC344m has both speaker and line outputs.

By default, audio of one zone goes to a stereo speaker output (L and R connectors), and a cinch line output (L and R connectors) in parallel. Every output can be reconfigured, to run as mono instead of stereo, and to apply a lowpass filter, required for a subwoofer.

So for example, you have the main sound of the Living Room going to 2 speakers, then you can configure the line outs as mono, and connect one of them by cinch cable to an external amplifier with your sub woofer.

But you can also reconfigure another speaker output

- to be part of the first zone as well (by output mapping)
- to use monosound , with a lowpass filter
- and then connect a passive sub woofer speaker there directly.

This way you need no external amp, but lose one amplified stereo zone in total.

#### 4.1.7. How to configure a 20 zone system with 12 global matrix sources

Get five SC344m (with 4 zones each)



Select which device should be master, in this example the topmost. Change all other devices to slave mode:

- in the master web configuration under `trivumip/setup`, select: `expand this system / add a new soundsystem`. the other devices will be listed under "list of trivium master devices". enter the first of them, select "start webconfig". on the webconfig of a target device, select: `system / setup / master/slave configuration` and change the device to slave mode, then close the browser tab. repeat this for all other devices that should be integrated as slaves.
- in the master setup, select again: `expand this system / add a new soundsystem`. the other devices should now be listed under "trivium sound systems ready to be used". select the first slave, in this example 1009607.66, and then `use this soundsystem`.

repeat this for all other slaves in the correct order.

- Go into: **devices / players**, and check that you have integrated all devices in the correct order.

### **Update to V10 for USBC support**

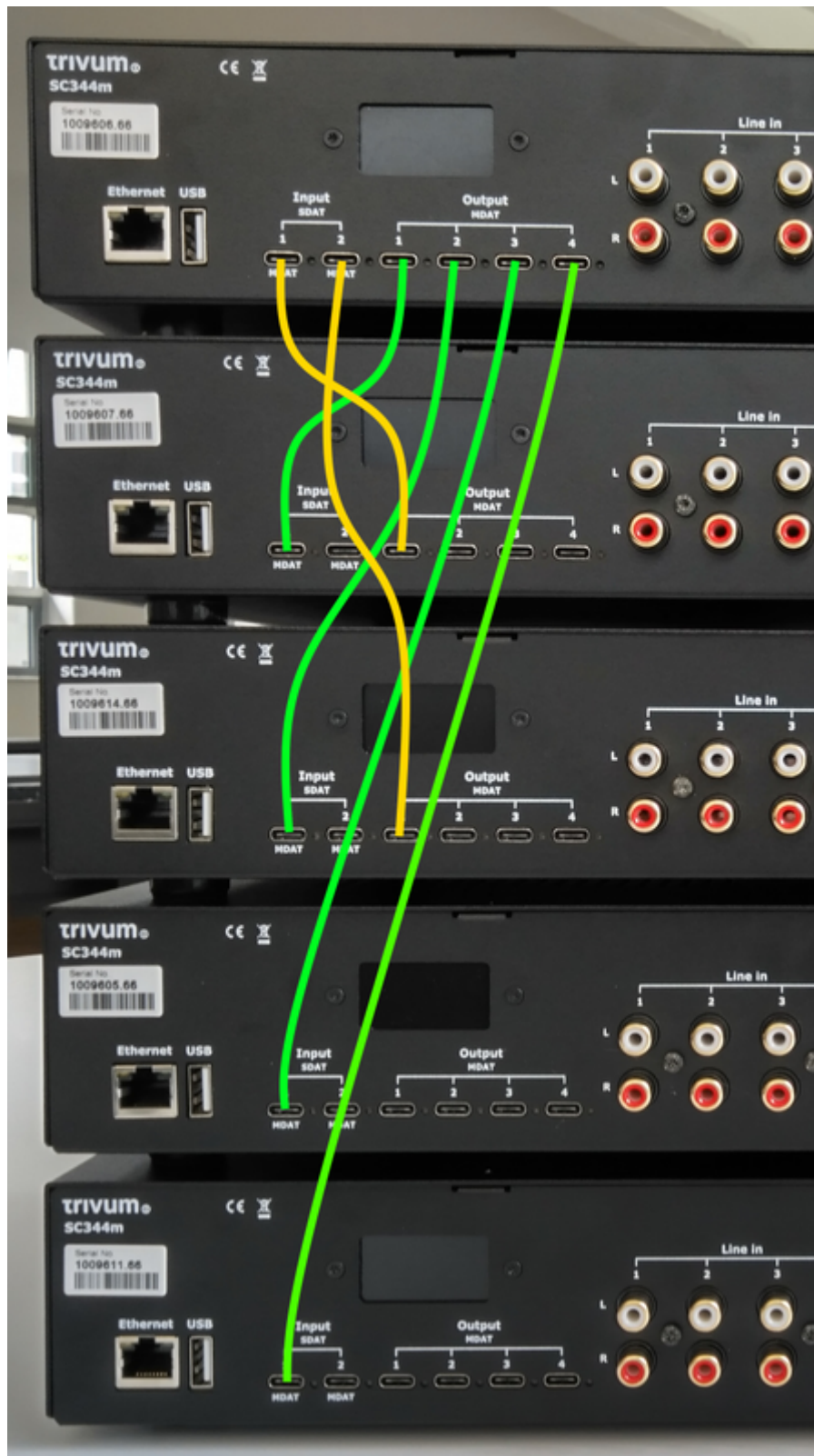
If the system has V9.x software, update it to V10, as this is required to use USBC audio connections.

- go to: system / software update
- check: use V10 software. a software V10.x should be offered.
- in the field "enter yes to start update", enter "yes".

### **USBC cabling connections for 20 zones**

The recommended scheme for a 20 zone system is:

- from master device to slaves:
  - connect a cable from master out1 to slave1 in1.
  - connect a cable from master out2 to slave2 in1.
  - connect a cable from master out3 to slave3 in1.
  - connect a cable from master out4 to slave4 in1.  
every end of a cable connection should show a green light which is shortly interrupted once every 2-3 sec.  
these connections will give access to master sources on all slaves.
- from the first two slave devices to master:
  - connect a cable from slave1 out1 to master in1.
  - connect a cable from slave2 out1 to master in2.  
these connections will give access to slave sources on the master, and via the master, also to all other slaves.  
If a cable does not show a green light at the connectors, try to turn one plug by 180 degrees, then plug it in again. this may work around a partial defect in the cable.





## USBC cabling configuration

- basic connections:  
Go into the web configuration under "devices / players / usb wiring".  
there will be many orange informations, as the system auto detects connected wires.  
just scroll down to the page bottom, and click "+" where offered.

### Information about the real connections between the devices

Connections which are shown here should be configured. Please use the '+' icon on each connection to start a configuration

🔗 from 1009607.66 Out1 to 1009606.66 In1 (1)   
This wire connection is not configured. Please press + at the right side to configure the connection



















🔗 from 1009614.66 Out1 to 1009606.66 In2 (1)   
This wire connection is not configured. Please press + at the right side to configure the connection

- connection types:

By default, every cable connection has a type "Variable access for builtin zones".

### Wires used by Master SC344m with SNR 1009606.66

SNR 1009606.66

	<b>In1 linked with Out1 of SC344m with SNR 1009607.66</b> Variable access for builtin zones		
	<b>In2 linked with Out1 of SC344m with SNR 1009614.66</b> Variable access for builtin zones		
	<b>Out1 linked with In1 of SC344m with SNR 1009607.66</b> The zones of SC344m with SNR 1009607.66 have access to all sources		
	<b>Out2 linked with In1 of SC344m with SNR 1009614.66</b> The zones of SC344m with SNR 1009614.66 have access to all sources		
	<b>Out3 linked with In1 of SC344m with SNR 1009605.66</b> The zones of SC344m with SNR 1009605.66 have access to all sources		
	<b>Out4 linked with In1 of SC344m with SNR 1009611.66</b> The zones of SC344m with SNR 1009611.66 have access to all sources		

This is very flexible, as it allows access to line, stream and tuner sources directly at the sender device.

But there is one limit: if the master has variable access to sources of Slave1 and Slave2, these cannot be routed through to other devices, for technical reasons. In this case, we have to select fixed source access.

In the Master wire configuration as shown above, go into "In1" and change it like



● Master SC344m with SNR 1009606.66 can access 4 predefined sources of SC344m with SNR 1009607.66

### Define the 4 fixed sources of SC344m with SNR 1009607.66 sent to Master SC344m with SNR 1009606.66

A fixed source is handled like a builtin source. Therefore all the outputs, even the USB-C outputs, can access these 4 sources.

1

#### Using 1. LineInput of SC344m with SNR 1009607.66

SC344m with SNR 1009607.66 switches Out1 Channel 1 to its Input 1 by path F20

Master SC344m with SNR 1009606.66 can listen to source from its Input 1 [SC344m with SNR 1009607.66] by path F12



2

#### Using 2. LineInput of SC344m with SNR 1009607.66

SC344m with SNR 1009607.66 switches Out1 Channel 2 to its Input 2 by path F20

Master SC344m with SNR 1009606.66 can listen to source from its Input 2 [SC344m with SNR 1009607.66] by path F12



3

#### Using 3. LineInput of SC344m with SNR 1009607.66

SC344m with SNR 1009607.66 switches Out1 Channel 3 to its Input 3 by path F20

Master SC344m with SNR 1009606.66 can listen to source from its Input 3 [SC344m with SNR 1009607.66] by path F12



4

#### Using 4. LineInput of SC344m with SNR 1009607.66

SC344m with SNR 1009607.66 switches Out1 Channel 4 to its Input 4 by path F20

Master SC344m with SNR 1009606.66 can listen to source from its Input 4 [SC344m with SNR 1009607.66] by path F12



to use only line inputs from Slave 1.

Then go into "In2" and change it to use only line inputs from Slave 2.

That's it. Now, audio can flow from Slave1/2 via Master to Slave3/4.

### Using the global line sources

12 line inputs are now available in every zone:

- 4 from the master
- 4 from Slave 1
- 4 from Slave 2

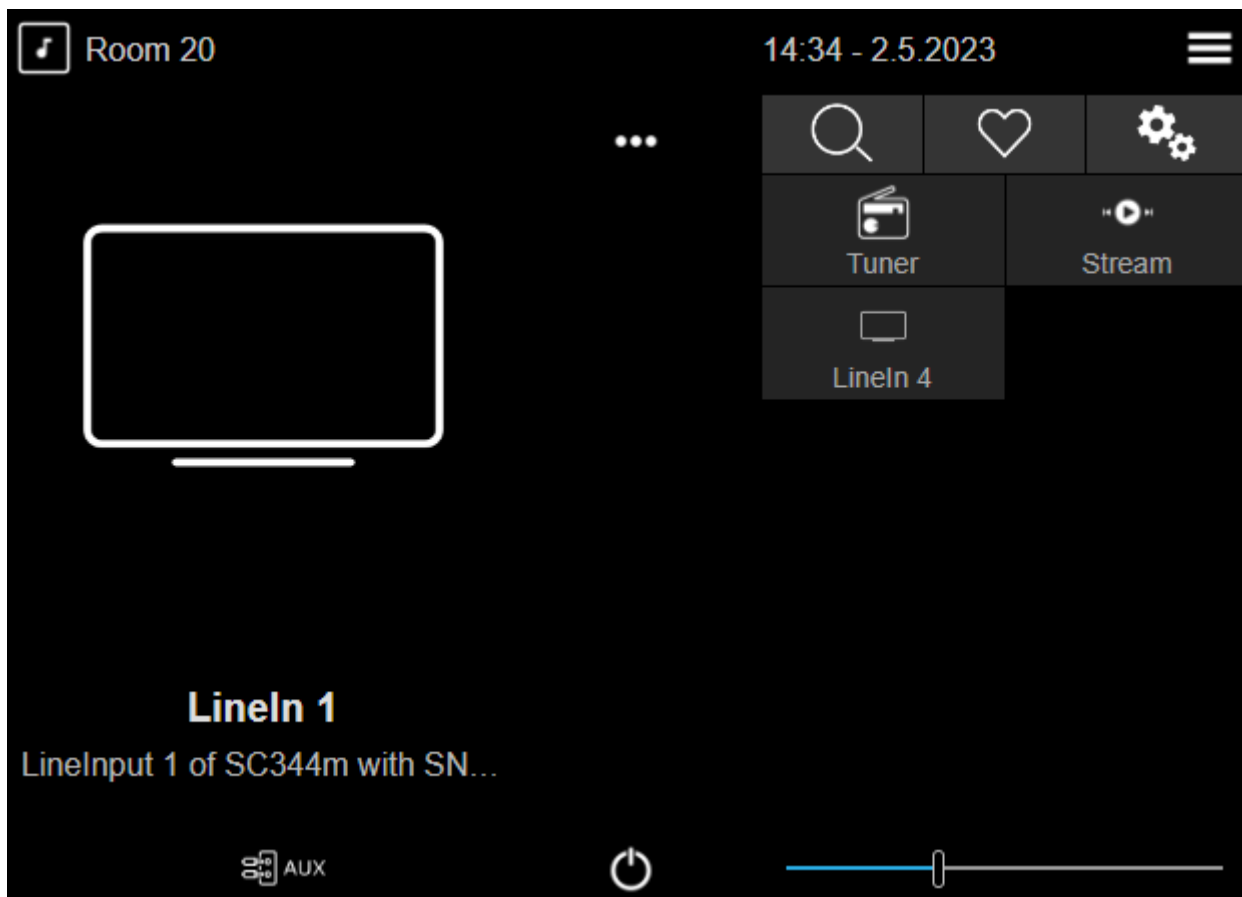
Open a WebUI, by typing the trivum ip address (without /setup) in a webbrowser.

Connect an audio cable to Slave2 LineIn 1.

We want to listen to that audio in the very last Zone 20 on Slave 4.

So go into Zone 20, and select

```
`main menu / aux inputs / 1. Analog input of ... SN 1009614.66`
```



You should now hear sound from Slave2 playing on a Slave4 speaker.

### Possible applications

- Group play:  
no matter which of the 12 line inputs is playing,  
if you create a group, you can be sure the sound is playing in every zone.
- Direct selection:  
You can configure 12 global source buttons under "customize / actions / actions always available",  
or 12 KNX events, with actions like "activate a source / line inputs / (select one of the global 12 line inputs)"  
with individual naming, like CD1, CD2, Bluetooth1, TV1 etc., allowing access to these audio sources in every room.

### Limitations

The Source Mixes or the Microphone Mixer cannot use variable access connections. If you want to use these features, it can be necessary to reconfigure connection types to fixed source access, which also limits the total number of sources which are available system wide.

## 4.2. Tools

Service tool downloads are available from:

<https://www.trivum.com/trivum/docs/en/tools-overview.html>

To find the IP address your trivum device, download the trivum ServerAdmin tool for Windows.  
<http://service.trivum-shop.de/share/Tools/Install-ServerAdmin.exe>

Alternatively,

- install the "trivum app - V8 and V9 Systems" for iOS, which also lists available devices in the network.  
<https://apps.apple.com/app/trivum-app-v8-und-v9-systeme/id903372126>
- install the "trivum Control" app for Android.  
<https://play.google.com/store/apps/details?id=com.trivum.control2>
- or download the tlist command line tool, which is available both for Windows and Mac OS/X.

### 4.2.1. the Trace tool

Download the trivum trace tool, named trace.exe

- **Windows:** download trace.exe [here](#).
- **Mac:** download trace-mac [here](#).

Then open a Shell or Command Line Window (e.g. Windows: select Run then type CMD.exe) and go into the folder of the downloaded tools.

#### Use

1. on Windows, type: `trace device-ip`
2. on Mac, type `chmod 777 trace-mac`, then `./trace-mac device-ip`

Now you should see something like:

```
Tracing: 192.168.1.133
trivum TraceMonitor V1.08 (Port=1222 Target=192.168.1.133, VMar 14 2013/11:11:41)
```

You may press:

- press key `i` for information
- press key `t` to toggle event tracing outputs

## 5. Configuring the system

### 5.1. Concept

trivum products are easy to configure, because you don't have to install software for configuration. trivum recommends to use the Firefox (Windows/Linux) or Safari (Apple) browsers. Newer Internet Explorers can be used also.

Mobile web browsers for up-to-date iOS and Android systems are supported as well.





Nearly every settings is active immediately. Just network related settings need a restart of the device.

### 5.1.1. Navigation

The WebConfig has a navigation bar at the top of the page.



- The left area is used to go back one level.
- The area in the middle shows the current name of the menu. By clicking on the name, the main menu is shown.
- The right area shows a refresh icon, a tile icon and an empty square. By clicking on refresh, the screen is loaded again with the newest information. By clicking the tile icon, the top-level menu is shown. The empty square toggles wide or lean layout. Some pages, not all, also have a blue help icon. Help shows all relevant information about the current configuration page.

### 5.1.2. Special modes

#### 'Beta' mode

trivum sometimes adds features to the software, which is not fully tested. These features can be activated and users can test the features.



By enabling the beta features, the system might be not as stable. trivum does not provide support of these beta features.

*Enable beta mode*

```
http://<IP>/beta
```

### 5.1.3. Combining multiple devices as Master/Slave

If you have more than one trivum device, you want to combine them as a single system. To do so,

- define which is the master, and which devices should be the slave
- go by web browser into the web configuration of the slave devices. this is done by typing slaveip/setup.
- in the slave device configuration, select:

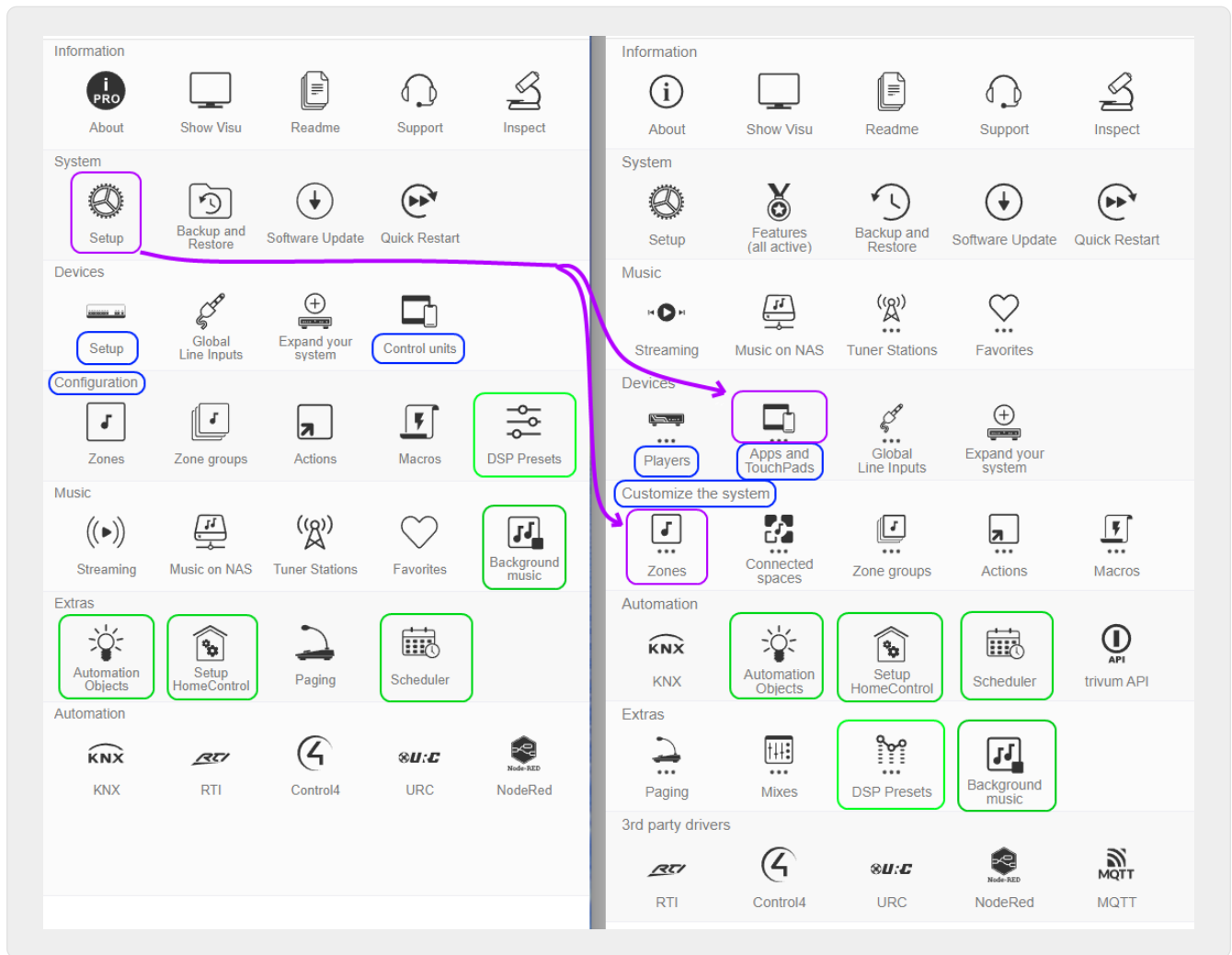
```
system / setup / master/slave configuration / change to slave mode
```

- go to the master configuration, and select:

the slave devices should appear here. click into a line and select "use this system".

## 5.2. Configuration Changes from V9 to V10

With software version 10 the music center web configuration was fully reworked, reordering functions at the top level.



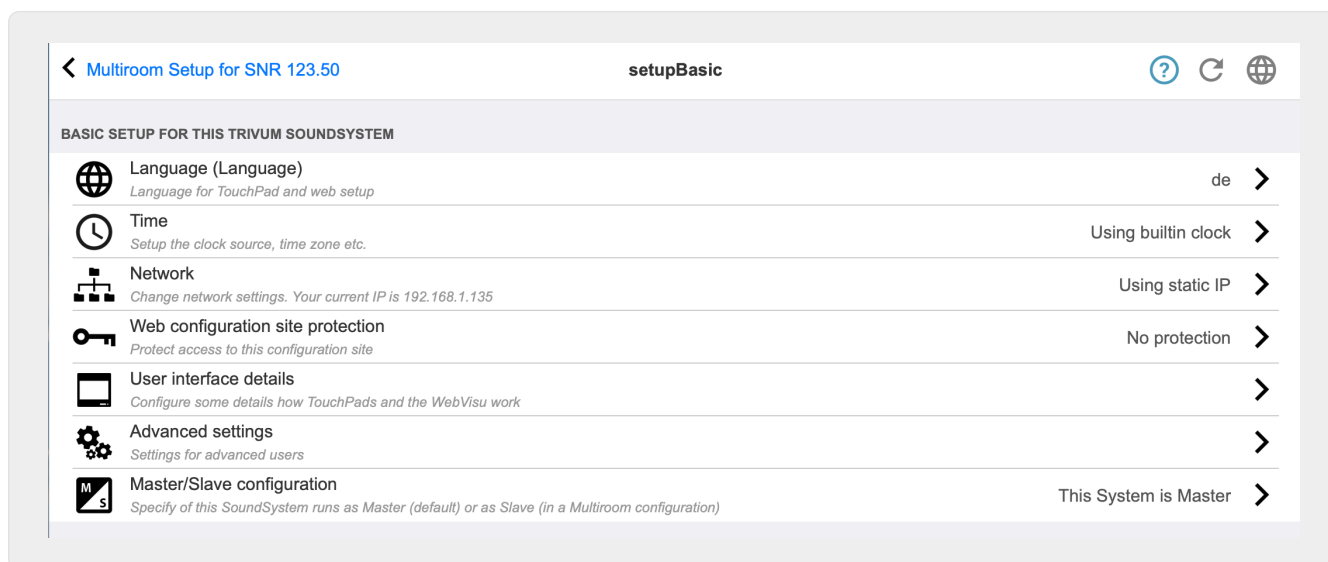
V9	V10
Devices / Setup	renamed to Devices / Players
Devices / Control units	renamed to Devices / Apps and Touchpads
Configuration / ...	renamed to Customize the system
Configuration / DSP Presets	moved to Extras
Extras / Automation Objects, HomeControl, Scheduler	moved to Automation
Music / Background music	moved to Extras

System / Setup / User interface details	moved to Devices / Apps and Touchpads / General settings
System / Setup / Show Main menu and other 'Show' options	moved to Devices / Apps and Touchpads / Show/hide menus
System / Setup / Join timeout setting	removed (join no longer times out)
hide standard sources	see Customize / Actions / General settings
System / Setup / Advanced / Disable Refresh Music Index and System restart	moved to Devices / Apps and Touchpads / Show/hide menus
System / Setup / Advanced / Force alarm (play and off), Switch off muted/paused zones, Delay time for snooze	moved to Customize / zones / general settings
System / Setup / Advanced / Stop playback after so many errors	option was removed (stops after 5 errors)
System / Setup / Advanced / Use automatic system restart	moved to System / Setup / Daily system restart
Automation / RTI, Control4, URC, NodeRed, MQTT	moved to 3rd party drivers

## 5.3. System

Most important settings like network, software update and time.

### 5.3.1. setupBasic



#### Basic

##### Language

Your preferred system language.

### **Enable trivum remote support**

If this is checked, you will allow the trivum support team to get access to your trivum multiroom system.

### **Protect this website**

Here you may restrict access to the system configuration by a password.

### **Show FM Tuner as source**

If this is checked, **FM tuner** is displayed within the source selection on TouchPads and WebVisus

### **Builtin Source Names**

These names are displayed as the source names in the source selection on TouchPads and WebVisus

#### **TunerSource**

Name of the FM tuner source. Default: **FM tuner**

#### **StreamingSource**

Name of the Streaming source. Default: **Stream**

### **Do play immediate**

If this is checked, an audio track will play immediately without context menu for queue options (e.g. **Play now**, **Play next**, **Add to list** etc.).

### **Include track titles in Library Search**

Whenever you search something in your NAS Music Library this will also include track titles containing the word.

### **Hide 'system setup' in WebTouch clients**

If this is checked, the menu item **System setup** on the WebVisu **General settings** screen is disabled.

### **Use +/- buttons in WebTouch clients for volume control**

By default the WebTouch (WebVisu) displays a slider for volume control. If you prefer to use + or - fields instead with a display of the current volume value then enable this.

### **Don't show default sources in WebTouch clients**

Normally default sources of a zone like "Stream" are offered in the right-side source selection of a WebTouch. This can be disabled here, to show only self-defined actions like a direct jump into the TuneIn menu.

### **List active zones first in control units**

By default, the zone selection of control units list the current active zone first. This means the first zone being listed may change from case to case. If you find this irritating uncheck this option, to have always the same zone list order.

### **Delay time for snooze**

Specifies the number of minutes the alarm is delayed.

## Advanced options string

Input field for advanced control commands, in most cases for support.

## Use automatic system restart

If this is checked, the trivum multiroom system will automatically restart at a specific time.

### 5.3.2. time configuration

The screenshot shows the 'setupTime' configuration page. The main heading is 'Specify the clocksource'. There are four tabs: 'All' (selected), 'Basic', 'Modified', and 'Help'. The configuration is divided into several sections: 1. Clocksource selection: 'Builtin clock' is checked and highlighted with a green box and a '1'. 'Internet time' is unchecked. 2. Timezone: 'Timezone' is highlighted with a green box and a '2'. The value is 'Europe/Berlin' with a right arrow. 3. Date and Time: 'Date' is '10.06.2017' and 'Time' is '21:28', both highlighted with green boxes and a '3'. 4. Time correction per day: '0 seconds' is highlighted with a green box and a '4'.

#### Internet time

The default is to use internet time. If this is checked, the system clock is synchronized with a time server via NTP protocol. Only the time zone must be selected then (2).

#### Builtin clock

If this is checked, the trivum-device will use the built-in clock as system clock.

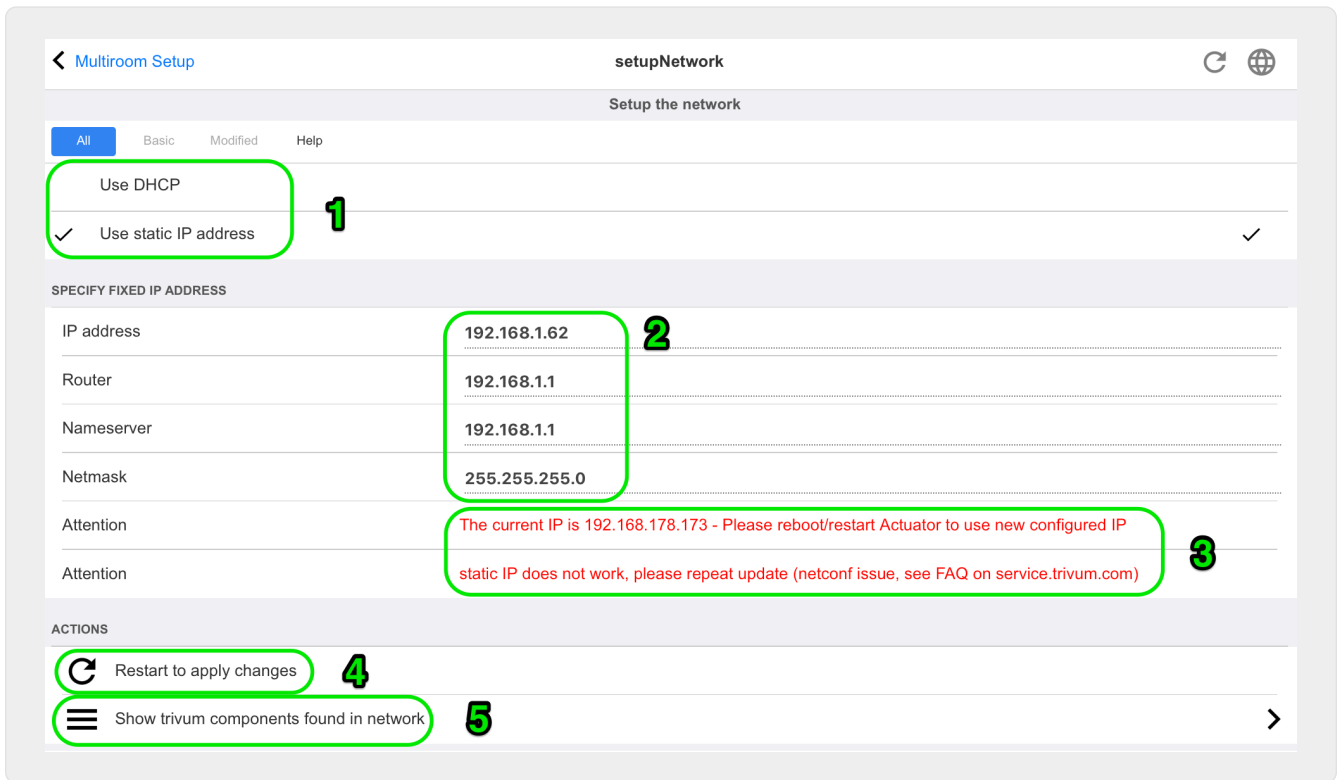
Date and time must be entered manually (3).

A system clock that is too fast or too slow can be corrected via the correction value (4).



The built-in clock is not available on some old device models, like RP010 or Actuator1.

### 5.3.3. network configuration



trivum multiroom devices support static and dynamic IPv4 IP addresses (over DHCP router). For smooth interaction between all trivum devices in your network, we recommend the use of DHCP.



To activate the changes of the network settings, you have to restart the device.



All trivum multiroom devices use DHCP by default on delivery.

### Use DHCP

If this is checked, the trivum multiroom device should automatically get an IP assigned by your DHCP server. No further settings are necessary.

### Use static IP address

This is used:

- if no DHCP server is available.
- if the router sends wrong DHCP data, like an invalid nameserver.
- if a permanent, non changing IP of the trivum-device is required, to integrate it in external visualizations or automations, but configuring of a fixed IP on the router is not possible.

The following data are required (2):

- IP address: IP address for this trivum multiroom device
- Router: IP address of the router of your network. Home networks often use 192.168.178.1 or 192.168.1.1
- Nameserver: IP address of the nameserver of your network, in most cases the same as router IP
- Netmask: in most cases 255.255.255.0

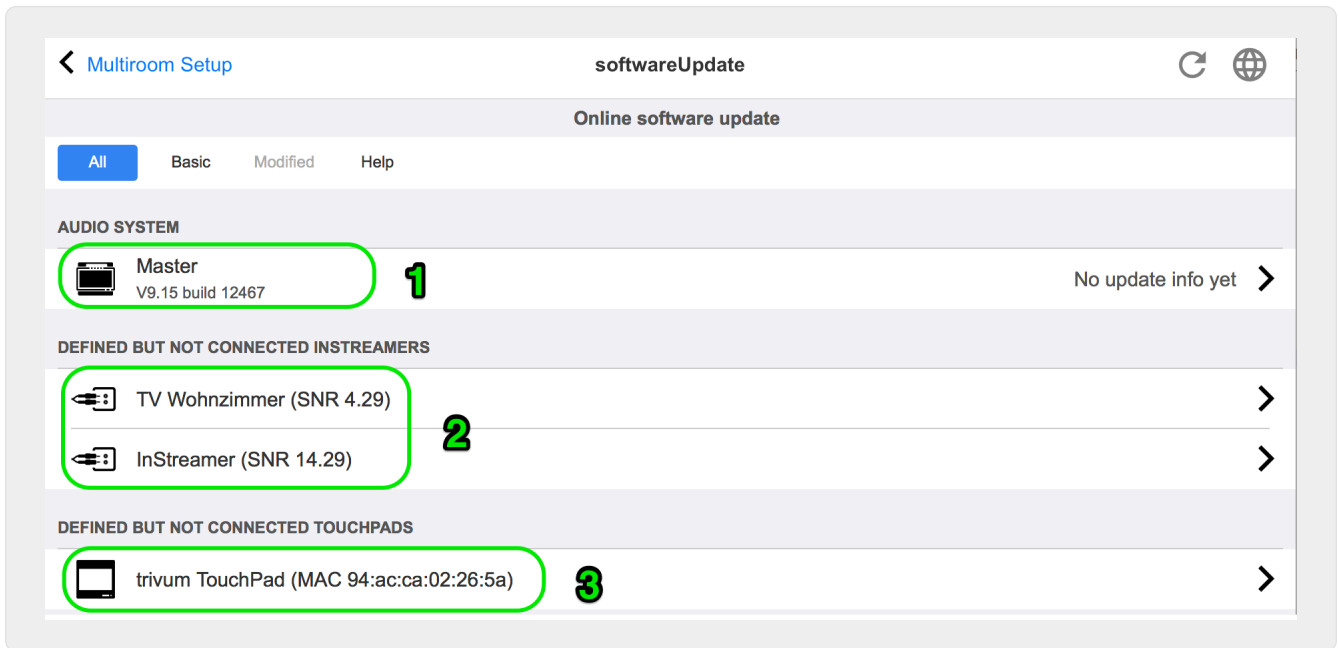
(3) Under **Attention** you will find some information about the network settings you have made.

(4) If you have made any changes to the network settings, you must reboot the system to enable the changes.

(5) If the network settings are correct, you can use **Show trivum components found in network** to list all trivum devices in your network.

### 5.3.4. softwareUpdate

This screen allows you to update your trivum multiroom devices, including connected devices like Touchpads.



#### Audio Systems

An overview of your trivum master and connected slave audio devices (1).

#### Defined but not connected InStreamers

A list of all InStreamers that were once connected to your system but are not available at the moment (2).

#### Defined but not connected TouchPads

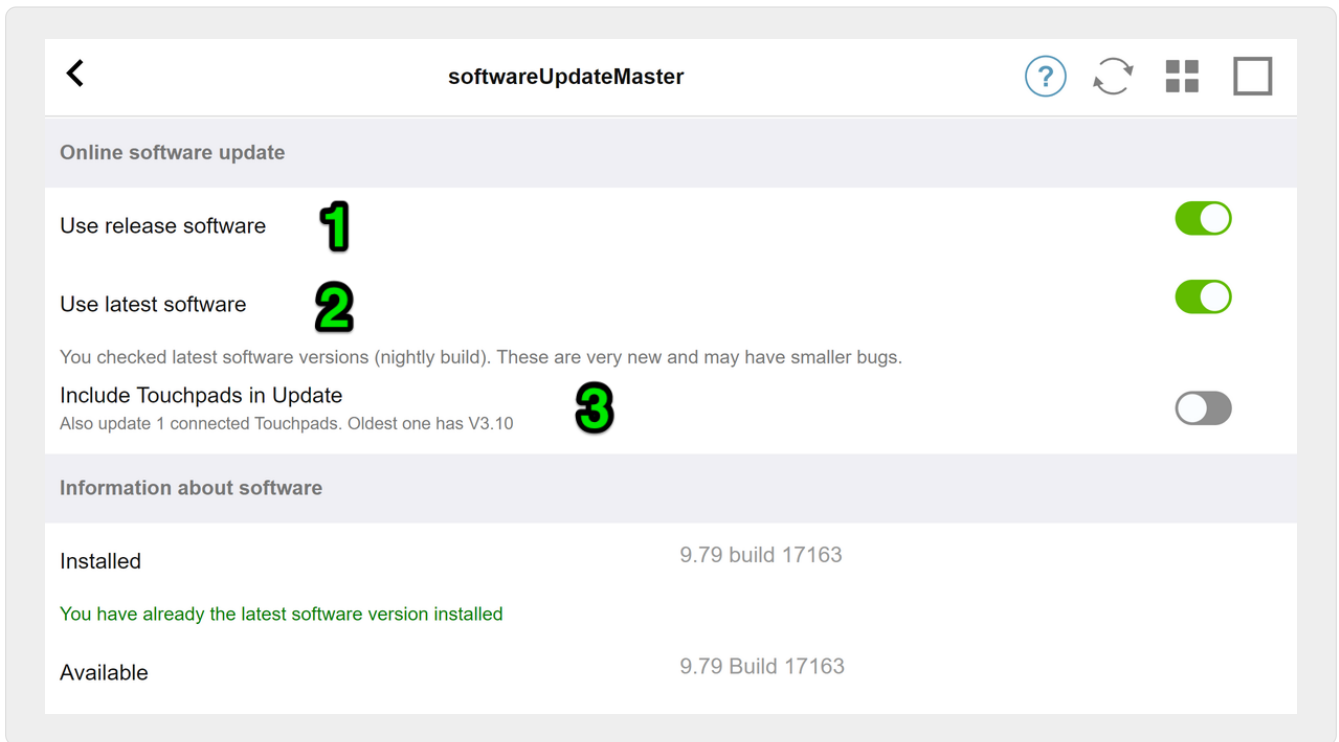
A list of all TouchPads that were once connected to your system but are not available at the moment (3).

If a software update is available for a device, an **Update available** appears next to the device name.

Click on one of the devices to have more information and choices regarding a software update.

### 5.3.5. softwareUpdateMaster

This screen displays information about the installed and the latest available software version and allows you to trigger software updates.



### Use Release software

If this (1) is checked, you get software which can be several weeks old. It is a compromise between having new features and using a stable, proven software.

### Use Latest software

If this (2) is checked, you get the very latest software. If you have an error on your system, use Latest software, as the error may be fixed already with that.

### Include TouchPads in Update (3)

Only displayed when TouchPads are currently connected to the Master.

If this is checked, all TouchPads are updated simultaneously with the update of the audio system.

### Using Archive software

If you select neither "Latest software" nor "Release software", you update from the Archive channel. This software can be several months old. It is considered reliable, but it may not contain patches important for some customers or specific devices. Check the change list under:

<http://update.trivum.com/update/v9-changes.html>

<http://update.trivum.com/update/v10-changes.html>

### Using Release software

Release software is normally several weeks old, comes with a basic reliability, and some up-to-date features.



## Using Latest software

Latest software contains the latest changes and patches, but is not fully tested for stability. Use this if you find a bug fix or feature important for you that is not yet present in the Release software.

### How to update a trivum Audio System

1. Select **Use Release software** (optional)
2. Select **Use Latest software** (optional)
3. Select "Include TouchPads in Update" if necessary (optional)
4. Enter **yes** in the input field **Action** at the bottom and confirm with **Enter**

→ The update process starts immediately

## 5.4. Zones and Controls

In this section

- player devices are combined into one multiroom system
- how to configure zones with their names
- how to configure control units like WebUI and Touchpad

### 5.4.1. setupZonePlayers

#### Combining multiple trivum Devices into a Multiroom System

A ZonePlayer is a trivum MusicServer device that can play music, either standalone, or combined with other ZonePlayers. If you have two or more ZonePlayers you can combine them into a single multiroom system by the following steps.

#### 1 - Decide which device should be the master

In a multiroom system, only one device can be the master, all other ones are the so-called slaves. All user interaction is then done via the master, i.e. web visualizations or trivum touchpads connect only to the master device, not to any slave.

#### 2 - Change the RunMode of the slave devices

- For every slave device, type <http://deviceip/setup> in a web browser, to open it's web configuration.
- then select: **System / Setup / Master/Slave / Change to slave mode**

Repeat this for all slave devices, then go back to the master's web configuration.



Since software version 9.78 (or 10.03), this step is no longer required. You simply select other devices for integration, no matter if in master or slave mode, and they are changed to slave mode automatically.

### 3 - Integrate Slave devices at the Master

- in the master's web configuration, under Devices, select: Expand this system.
- you should get a list of the slaves devices which are not yet bound.  
Click into one of the lines. Select: Use this SoundSystem.
- the list of Devices is shown again, with the master at the top, and all bound slave devices below.
- if you see messages like "not found in network" or "device offline" click Refresh (circle arrow) at the right top. if the message persists, you may try "Run a network scan" for a deeper search for devices.

### 4 - Use the system via the master IP only

After integrating the slaves into the master, type the master IP into a web browser to get a web visualization. It will show zones for all devices.

### How to remove devices from a Multiroom System for standalone use

If you want to use a Slave device as a standalone Master again,

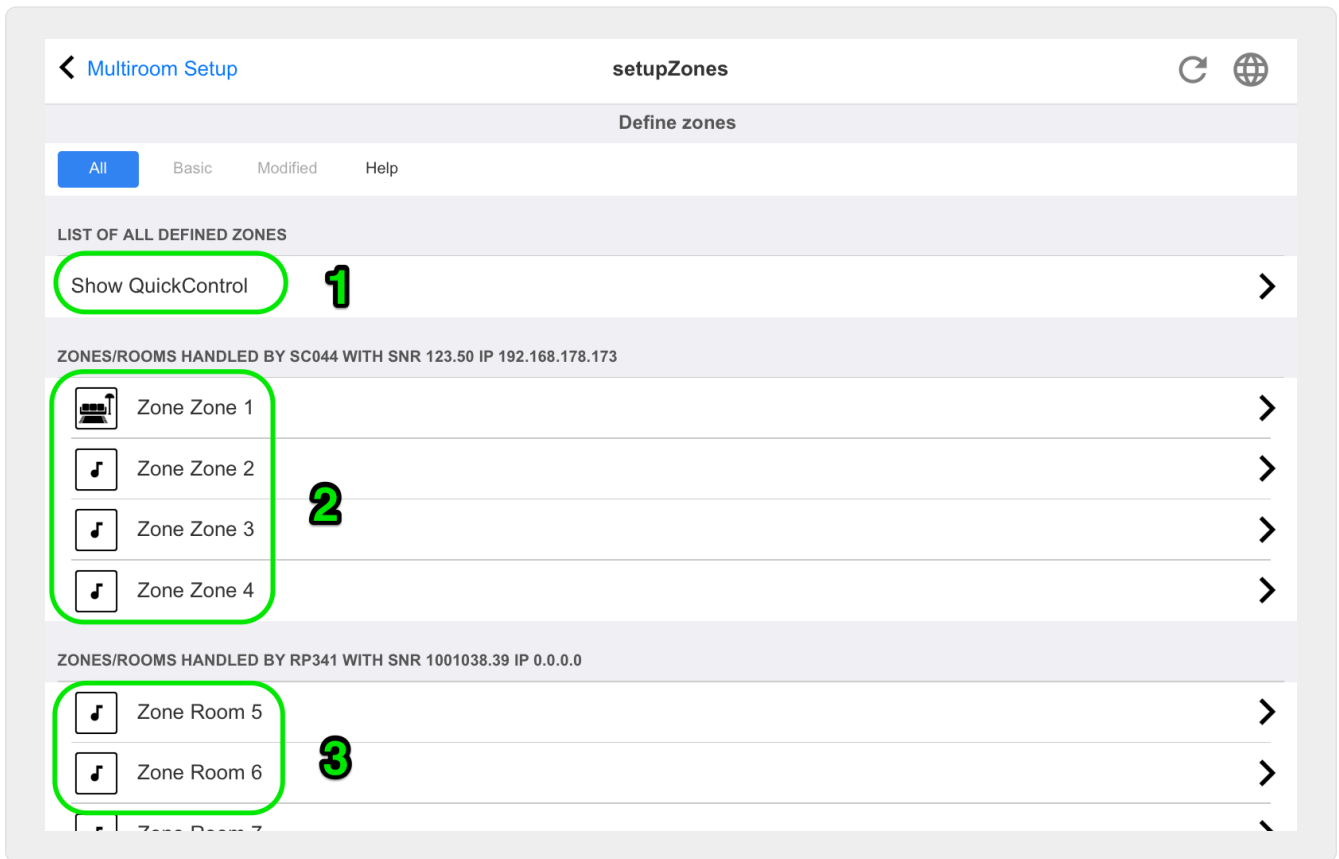
- remove it at the master under:  
Devices / select Device / Remove this
- go into the slave devices' web configuration by typing <http://deviceip/setup> in a web browser.  
then select: Setup / Master/Slave / Change to Master mode.



To use a device standalone again, both of the above steps must be done. Otherwise you get an error "wrong device mode" and music playback cannot work.

### 5.4.2. setupZones

The screen to configure the zones looks like this.



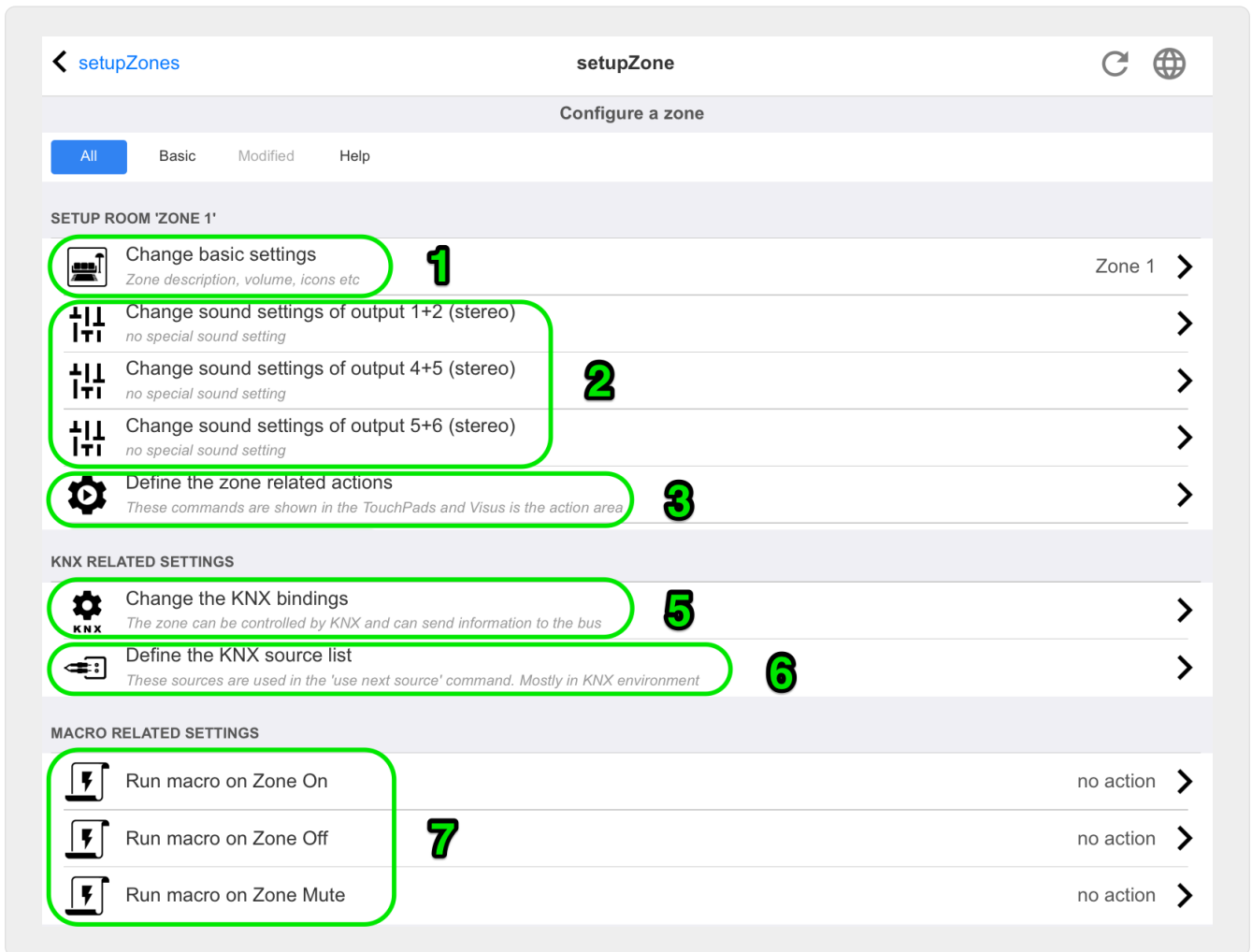
1 - QuickControl shows a special screen to quickly test basic playback in all zones.

2 - These are the zones of the master, or single, device.

3 - If additional slave devices were integrated, then their zones appear in such separate sections.

### 5.4.3. setupZone

The screen to configure a zone looks like this.



(1) Click here to adjust basic settings of the zone such as name, default sources, volume handling etc. See also: [Zone basic settings](#).

(2) Click here to adjust the basic sound settings (treble, bass, balance), the advanced sound settings (low/high pass, bass level, fixed volume) and the equalizer parameters of the different outputs. See also [Sound settings for outputs](#).

(3) Click here to define zone related actions for this zone. Zone related actions are shown in the TouchPads and WebVisus action area.

(5) Click here to adjust the KNX bindings to this zone.

(6) Click here to define up to eight sources for the "used next source" KNX command.

## Zone basic settings



With software V10, the basic settings are divided into several menu points.

### Room Name

Name of the zone. Is displayed in overview lists and on the TouchPads/WebVisus in the upper left corner. You can also assign an icon to your zone.

### Default tuner

Defines which of the four fm tuner is the default for this zone.

## Default streamer

Defines which of the four streamersources is the default for this zone.

## Default audio line input

If the device has multiple line inputs, define here which of these should be the default for this zone.

## Zone max volume

The maximum volume is limited to this value.

## Use a fixed volume when zone gets on

**Selected:** The music playback (for any source) always starts with a defined volume. The volume level can be defined with the following slider **Volume when zone gets on**.

**Not selected:** The music playback (for any source) always starts with the last used volume, but not louder than defined with the slider **Max. volume when zone gets on**.

## Volume when zone is switched on

See above **Use a fixed volume when zone gets on**.

## Max. volume when zone is switched on

See above **Use a fixed volume when zone gets on**.

## AQT - use Afternoon Quiet Time

Defines a time frame for certain restrictions for music playback.

### Starttime for AQT

Time when the restriction for music playback starts.

### Stoptime for AQT

Time when the restriction for music playback stops.

## Action to perform while AQT

Restriction / action performed while AQT is active:

- **turn off once:** After reaching the AQT starttime, the zone and the music playback are turned off. However, they can be started within th AQT again.
- **limit volume once:** After reaching the AQT starttime, the volume level is reduced to the value of the slider **Volume information for AQT**. However, the volume can be changed within the AQT.
- **force one to be off:** After reaching the AQT starttime, the zone and the music playback are turned off. They can only be started after the AQT stoptime again.
- **force reduced volume:** After reaching the AQT starttime, the volume level is reduced to the value of the slider **Volume information for AQT**. The volume can only be changed after the AQT stoptime again.

## NQT - use Nightly Quiet Time

Defines a second time frame for certain restrictions for music playback. See above **AQT - use**

## Afternoon Quiet Time

### Zone is available in ZoneSelect menu

Defines if this zone is available in the **Zone selection** menu (TouchPads/WebVisus).

### Show AirPlay Audio Input

If you want to send music by AirPlay to trivum this must be checked to make network inputs appear on your iPhone or iPad.

### Control Zone

If your iPhone starts to send music to trivum, select here the zone to switch on automatically, to play the AirPlay stream. The network input will then show the zone's name.

### Sound settings for outputs

Depending on the device type, a zone can have more than one stereo output. For example, with a SC344, by default one zone has a stereo speaker output and a line output. The following values can be set individually per output.

### Treble, Bass, Balance

Slider for adjusting the treble, bass and balance for this zone.

### lowpass filter, highpass filter

Select one of these options if you want to use the Line-Out of the zone with a subwoofer (lowpass) or with invisible/satellite speakers (highpass). The filter frequency can be adjusted via the following setting.

### Change lowpass filter frequency, Change highpass filter frequency

Filter frequency for the low- respectively highpass.

### Bass enhance level

You can increase the bass level by up to 8 steps. There may be no audible difference with small test speakers, but the effect will be clearly audible with large speakers.

### Use fixed volume

#### Selected

The playback volume of the zone is set to a fixed value. The volume can no longer be changed via a TouchPad or a WebVisu. The value is defined by the slider **Fixed volume level**.

#### Not selected

The playback volume of the zone is limited to a maximum value. The value is defined by the slider **Adjust volume**.

### Adjust volume

Change the output volume of the audio output by a fixed factor, independent from the volume control on the user interface.

**Fixed volume**

Set the output volume of the audio output to a fixed value, independent from the volume control on the user interface.

**Use DSP preset**

Select one of the seven trivum DSP presets or one from your own.

**Start the visual DSP editor**

Here you can create own DSP settings, for example, to adjust speakers to a specific room acoustic.

**Zone related actions**

Here you may define extra functions like changing to another source or playing specific music. They appear on the right side or bottom of a Web Visu or Touchpad whenever the zone is selected within the Visu.

**5.4.4. setupPlayer**

A ZonePlayer is a device with one or more outputs. One or more ZonePlayers are combined into one multiroom system.

By selecting: Hardware / Players / SNR ... you can configure a single ZonePlayer.

The screenshot shows the 'setupZonePlayers' interface for 'setupPlayer'. The title is 'Zone settings for SC044 SNR 123.50'. There are tabs for 'All', 'Basic', 'Modifier', and 'Help'. The interface is divided into several sections:

- DEFINED OUTPUTS:** A list of four zone outputs. Item 1 is '1. Zone output' with a speaker icon and description 'Using 1+2 (Stereo), 4 (Error2), 5+6 (Stereo)'. Items 2, 3, and 4 are '2. Zone output', '3. Zone output', and '4. Zone output' respectively, all with 'Using No output assigned'. A red circle labeled '1' highlights the first four items. Below this is a red circle labeled '2' around a 'Change the output-zone mapping' option with a description: 'You can choose which mono/stereo output(s) should be used by which zone'.
- LINE INPUT SETTINGS:** A list of four analog inputs. Item 1 is '1: Analog input' with a description 'Sensing active for zone 'Zone 1''. Items 2, 3, and 4 are '2: Analog input', '3: Analog input', and '4: Analog input' respectively. A red circle labeled '3' highlights the first four items.
- TRIGGER INPUT 1 SETTINGS:** Two rows of settings. The first row has 'Action when trigger input 1 detects 'high'' with 'Library.Album '2000!' (Favorite)' and a 'Simulate' button. Below it is '- Assigned zone for action 'Library.Album '2000!' (Favorite)'. A red circle labeled '4' highlights the first row. The second row has 'Action when trigger input 1 detects 'low'' with 'Vol-' and a 'Simulate' button. Below it is '- Assigned zone for action 'Vol-'. A red circle labeled '5' highlights the second row.
- TRIGGER INPUT 2 SETTINGS:** Two rows of settings. The first row has 'Action when trigger input 2 detects 'high'' with 'TV Wohnzimmer' and a 'Simulate' button. Below it is '- Assigned zone for action 'TV Wohnzimmer''. The second row has 'Action when trigger input 2 detects 'low'' with 'All Off' and a 'Simulate' button. Below it is '- Assigned zone for action 'All Off''.

(1) A list of all zones that this player can play. Click on a ZoneOutput to go to the zone's configuration screen. [setupZone](#)

(2) The audio outputs can be freely configured (mapped) and used in pairs as stereo outputs as well as individually as mono outputs, for example for subwoofer or satellite speakers. More under: [Zone Mapping](#). (This function is not available with old V1 hardware, like RP010 or Actuator1, which are no longer sold.)

(3) A list of all analog Line-In inputs. Click here to adjust basic settings of Line-In input such as name, icon, level-adjustment and auto sensing options. See also [Line-In setup](#).

(4+5) only with SC devices: click here to define which KNX action should be executed when a digital HIGH respectively LOW signal has been detected at one of the digital IO ports. See also [Trigger input settings](#).

With the current V9 software, this function is under: *Devices / Setup or Players / IO Trigger*.

With the current V10 software, this function is under: *Devices / Setup or Players / Configure triggers*.



*(This function is not available with old SC devices, like SC344v1, which are no longer sold.)*

## **Zone Mapping**

As long as not all available outputs are assigned to zones, you can do so in this menu. Normally an SC or RP341v2 device has 4 zones, but you may also define less zones with more outputs, or speakers, per zone.

## **Line-In setup**

### **Name**

Name of the line audio input, which is displayed in overview lists and on the TouchPads/WebVisus in the Source selection.

### **Linked icon**

A selection of icons. The selected icon is displayed instead of an album cover on the TouchPads and WebVisus.

### **Level-adjust**

If input sound is too silent, increase. If it is loud and distorted (i.e. clipped), reduce.

### **Use fixed start audio volume**

It is possible to give the zone a predefined volume whenever this Line Input is activated.

### **Start volume value**

Select the volume amount here.

### **Action if line input stops**

Select here how volume should change when a Line Input is no longer used.

### **Automatic signal detection**

A zone can be switched on automatically as soon as sound is detected at the Line Input.

### **Output which should be powered on when signal is detected**

Select a zone here.

### **Activation volume level**

Carefully select the required signal level from extern that should trigger zone activation.

- if this is set too low, the zone will often switch on unexpectedly.
- if this is too high, the zone may not switch on at all.
- while adjusting, look at the small text "Current signal volume" at the page bottom, while refreshing the page with the circle arrow button at the right top.

### **Sensing timeout**

If external sound stops, select here how many seconds to wait before the zone is switched off.

## Trigger input settings

The SC044 provides 2 trigger inputs, to run actions like activating a source in a specific zone.

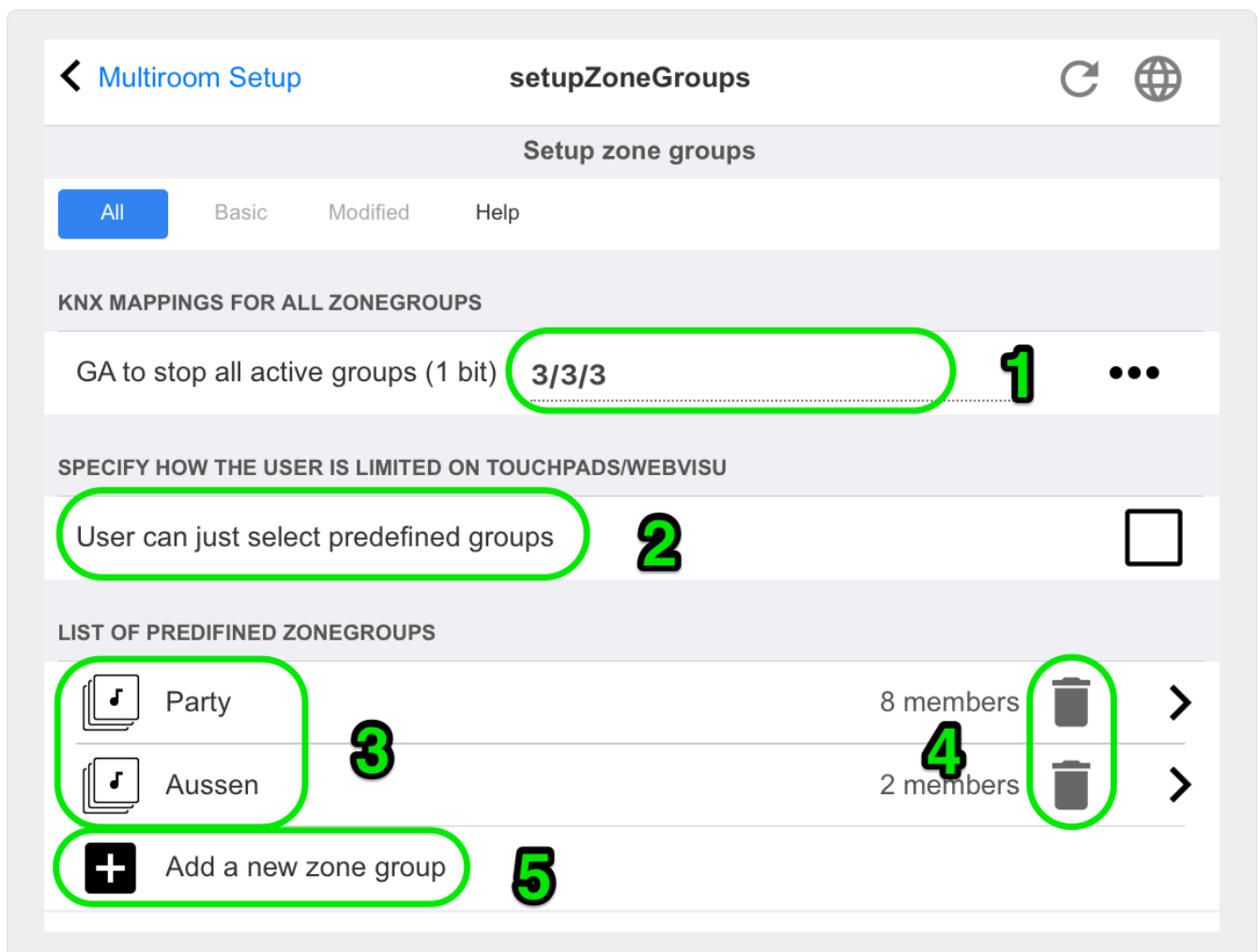
- accepting 5 - 24 V DC or AC.
- the left side pin is Ground (-), the right two pins are Input 1 and 2 (+)
- when using DC, if + and - are swapped no input signal will be detected.

### 5.4.5. setupZoneGroups

Zone groups are predefined groupings of zones. With as simple KNX command you can enable or dissolve these groups.

Zones can be also grouped interactively, via the trivum WebUI or TouchPads. However, with this type of grouping, there is no possibility to control the grouping by KNX.

The screen to manage the zone groups looks like this.



(1) All predefined zone groups can be deactivated (dissolved) simultaneously via a KNX command. Enter the KNX group address for this purpose.

(2) If this is checked, only the predefined zone groups can be selected on the Zone selection screen on TouchPads and WebVisus. If this is not checked, zones can also be grouped/ungrouped individually on the TouchPads/WebVisus.

(3) Click here to adjust the settings of a predefined zone group such as name, type, KNX group addresses to start/stop the group, included zones.

See also [Zone group settings](#)

(4) Click here to delete the predefined zone group.

(5) Click here to add a new predefined zone group.

## **Zone group settings**

### **Description**

Name or description for the zone group, as it will be shown in the UI.

### **Type of zonegroup**

- Set the volume of each zone to master volume when started
- No special volume level handling
- Set volume for each zone individually when started

### **GA to start this group**

KNX Group address for starting/activating this zone group.

Range of values: "0" or "1" (equal)

### **GA to stop this group**

KNX Group address for stopping/deactivating this zone group

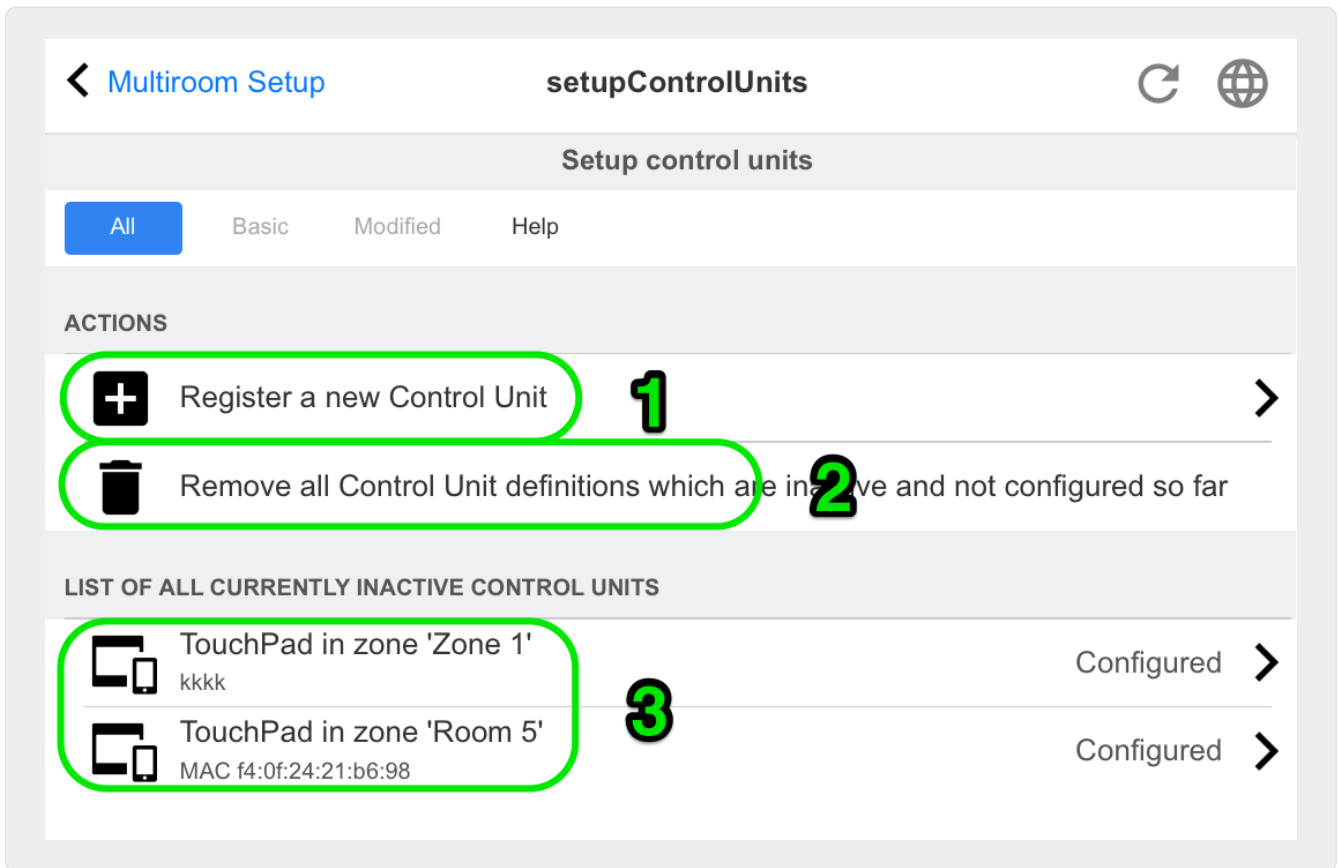
Range of values: "0" or "1" (equal)

### **Include zone ...**

A list of all available zones which can be selected as a part of this group.

## **5.4.6. setupControlUnits**

The screen to manage the control units looks like this.



(1) Click here to add a new control unit.

(2) Whenever you connect to the trivum system with a Web Visu, for example from an iPhone or a tablet, a new Control Unit is created dynamically. As long as you do not configure special actions for this unit, it is shown as "not configured". If your list fills with many unconfigured control units over time you may clean them up with this function.

(3) Click here to adjust the settings of a control unit such as name, assigned zone, assigned trivum actions and other specific settings. See also [setupControlUnit](#)

### How to add a control unit

1. Click on **Add control unit**
2. Select one of the available control unit types
3. Enter the Keypad-ID of your selected Control unit, normally a number from 1 to 99
4. Confirm your input by pressing **ENTER** or clicking on a free area

→ You will be redirected to the configuration page of the new control unit.

→ Click on "Open Now" to see the URL which is used to access this specific Control Unit. this may be relevant for external visualizations that want to address this unit by it's ID.

#### 5.4.7. setupControlUnit

The screen to configure a control unit looks like this.

The screenshot shows the 'setupControlUnit' interface. At the top, there's a navigation bar with a back arrow, 'setupControlUnits', the title 'setupControlUnit', and refresh and globe icons. Below is a 'Setup control unit' header and a filter bar with 'All', 'Basic', 'Modified', and 'Help' tabs. The main content is divided into sections:

- SETUP THE TOUCHPAD**: A message states 'The device is currently inactive (not available in the network)'. Below is a 'Description' section with three items:
  - 1**: 'Assigned zone' with a touchpad icon, 'Zone 1' on the right, and a chevron arrow.
  - 2**: 'Define up to 16 actions' with a gear icon, '5 actions defined' on the right, and a chevron arrow.
  - 3**: 'Off on power short press' with a checkbox on the right.
- CONTROL WHICH ZONES CAN BE USED BY THIS CONTROL UNIT**: One item:
  - 4**: 'Specify zones which can be controlled' with a chevron arrow and a note below: 'If not activated, then all zones can be controlled'. A checkbox is on the right.
- TOUCHPAD SPECIFIC SETTINGS**: One item:
  - 5**: 'Action for 'clock area'' with 'Rock\_pop rock\_pop - Genre random' on the right and a chevron arrow. Below it, 'Action description' is '- Genre random'.
- ACTIONS**: One item:
  - 6**: 'Remove this control unit' with a trash can icon and a chevron arrow.

1 - The zone that the control unit currently uses. This may be changed anytime by the zone selection menu within this unit.

2 - Commands that can be assigned for this control unit only. They will appear at the right side of the visualization.

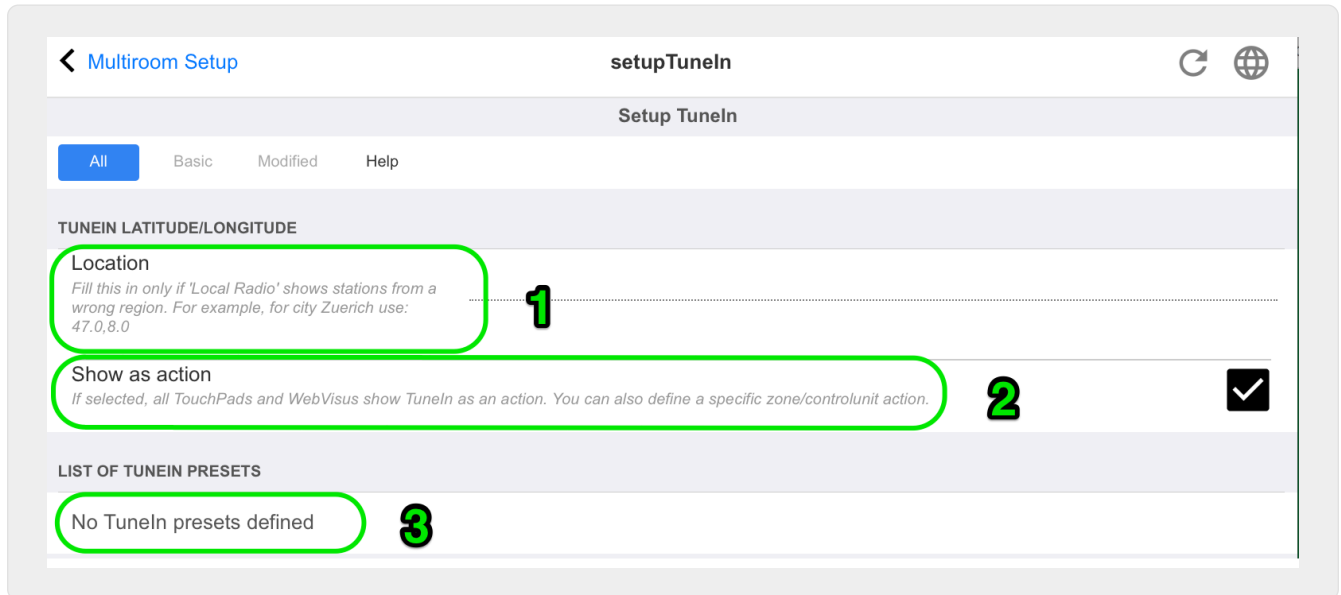
3 - Normally, clicking on the power button at the right bottom in a control unit will activate mute, and a long press will switch the zone off. If this setting is active any (short) press on the power button will switch the zone off. This can be relevant for touch panel PC's that do not support a long press.

## 5.5. Streaming

Here you will find TuneIn, AirPlay and InStreamer configuration.

### 5.5.1. setupTuneIn

The screen to configure TuneIn looks like this.



1 - this should be filled in only if "Local Radio" within the TuneIn Menu lists radio stations that belong to a wrong region. In this case, find out the latitude, longitude of your city, by googling: "Cityname latitude". Then enter them here. For example, for Zurich type here: 47.3,8.5

Table 1. Longitude and latitude of some well-known cities

Ort	Breitengrad	Längengrad
Paris	48.8	2.3
Berlin	52.5	13.4
Barcelona	41.4	2.2
Chicago	41.9	-87.6
Tokyo	35.7	139.7
Istanbul	41.0	29.0
Rom	41.9	12.5
Sydney	-33.9	151.2
New York	40.7	-74.0

2 - if you use the TuneIn menu often and in every zone you may check this option. It will show an action "TuneIn" at the right side of every visualization.

3 - as soon as you marked webradio stations as TuneIn favourites they will be listed here.

## 5.5.2. setupAirPlay

The screen to configure AirPlay looks like this:

1 - enable or disable AirPlay in general.

3 - check this to avoid instant massive volume changes, e.g. because your iPhone currently uses a volume level 90 which is sent by AirPlay to trivum.

4 - if set, the trivum AirPlay network inputs look like "trivum #.100 name" with 100 being the last part of the trivum IP address. Default is to show only the zone names.

5 - if AirPlay stops sending audio, how long should trivum wait before a zone is switched off? Default is 30 seconds.

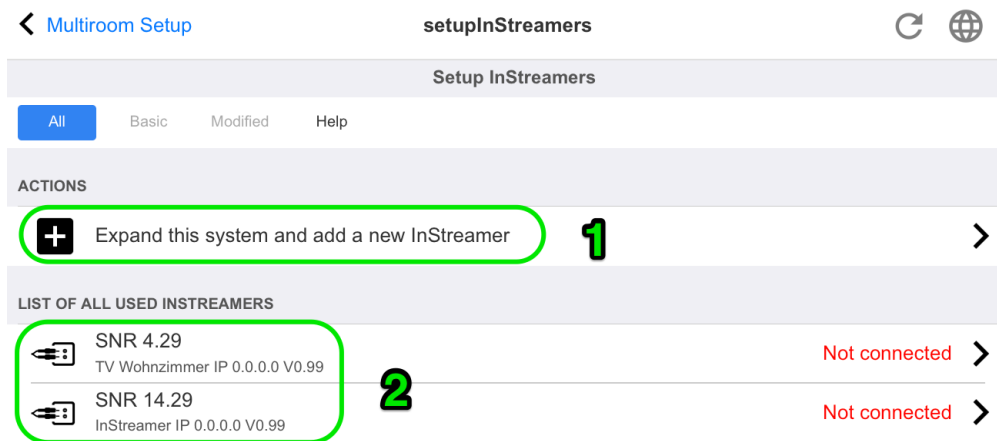
6 - in fully a transparent network, with no multicast filtering, this option is not required and should be set to: "Do not send zone names repeatedly". Some networks, however, do not pass through AirPlay name queries sent by an iPhone, with the result that trivum AirPlay network inputs are not visible at the iPhone. For this case select an active repeated sending of AirPlay names here, normally every 1 to 3 minutes.

### 5.5.3. setupInStreamers

The trivum InStreamer adds another audio source to your trivum multiroom system. An external audio source, like a CD- or record player, can be connected via analog RCA or digital TOSLINK cable to the InStreamer.

The InStreamer itself is connected via Cat-5 Ethernet cable to your LAN, and will be automatically detected at a trivum device, allowing integration.

The screen to configure InStreamers looks like this.



1. click here to add another InStreamer.

2. the list of currently integrated InStreamers.

"**Not connected**" means that already integrated InStreamers are currently not visible in the network. If the devices are switched on this may indicate multicast filtering by network switches.

### 5.5.4. setupInStreamer

The screen to configure an InStreamer looks like this.



1 - check this to make the instreamer available as an action in all zones, in the right side of every visualization.

2 - while an InStreamer is used to play music, select the displayed icon here.

3 - if the sound is very silent select values above 100 (percent). If the sound is distorted select values below 100 percent.

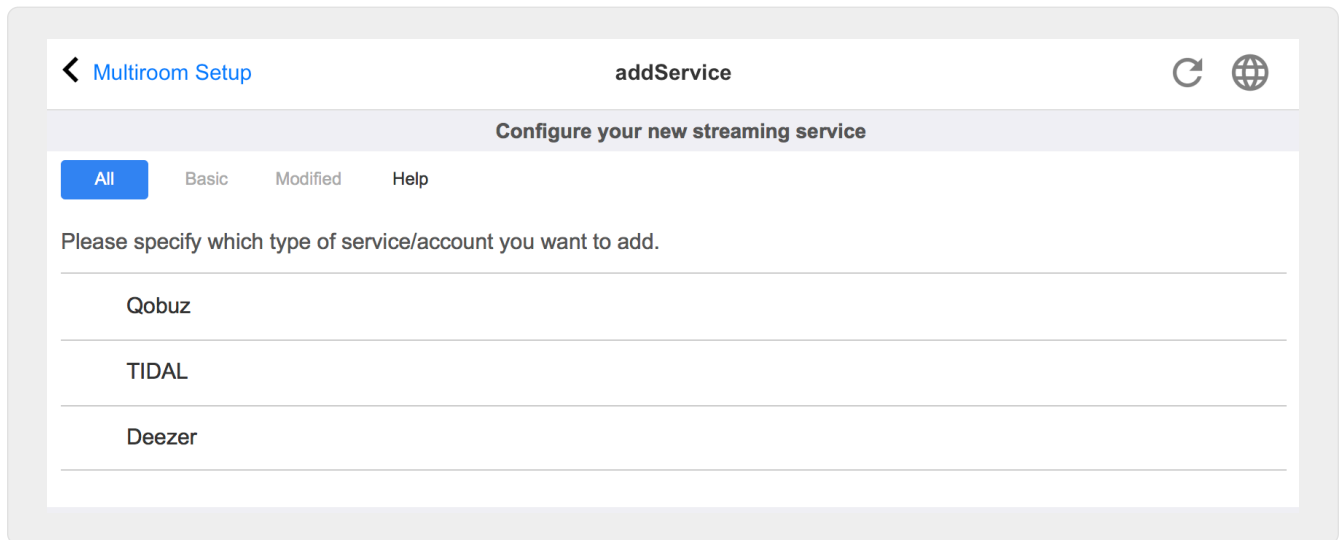
4 - should not be checked as long as you use the InStreamer only in a single zone, or as a source for a group containing several zones. If, however, you want to play the InStreamer audio in different, ungrouped zones in parallel, especially with separate trivum devices, you have to enable multicast. Multicast however requires a proper configuration of your network switches, otherwise audio or your network may fail. Read all details in article: <https://www.trivum.com/trivum/docs/en/trivum-troubleshooting.html#groupplay>

## 5.6. Music Services

trivum can play music provided by network streaming services. Their accounts are configured here.

### 5.6.1. add streaming service

The screen to add a new StreamingService looks like this.



- click on the service name where you own an account
- in the following screen, fill in username and password, then click on "Create the streaming service given account".
- if all data are correct you will then find the service in your Touchpad or Web Visualization under Music Services.

## 5.7. Database

The configuration is divided in several parts.

### Music on NAS

Integration of your personal music files by a NAS (Network attached storage).

### FM Stations

Stored presets of FM tuner, if available in your device.

### Favorites

The list of trivum favorites.

### DSP Presets

The list of presets to change the sound shape by a Digital Signal Processor. These presets can be selected per zone under: Configuration / Zones / zone name / change sound settings / Use DSP preset.

## 5.7.1. setupNAS



trivum multiroom systems supports music available on SMB (samba) network shares. No DLNA or UPnP support is provided. Music files stored on Apple servers running later than OSX 10.7 are not accessible because of incompatible Apple SMB support.

NAS stands for Network-attached storage. Network-attached storages are special data storage, which can be connected directly to a network. They make your music library files accessible from all devices within the network, including trivum multiroom devices.

- We recommend to use a static IP in the NAS instead of DHCP. Please enter the static IP of the NAS instead of a symbolic name. This solves problems with network name resolution.
- Windows PC shared folders require a non empty username/password.  
Windows 7: if your PC share has no password type a dummy, e.g. "user" and "pass".  
Windows 10: Windows requires that the shares have a user with a non empty password configured for access. In the Windows Defender Firewall, you may have to enable access for the Registration Service ("Anmeldedienst") in the Firewall settings. If that doesn't work deactivate the Firewall.
- NAS box setup: if you have a NAS box like Synology make sure that the SMB or "File Server" function is really active (and not just UPNP, FTP or some other unsupported protocol).
- there are a few audio test files on each trivum multiroom device to allow a quick sound test. to make them accessible, create a share, enter `default` as it's path name, and run an index update.

### The screen to configure the music library looks like this.

The screenshot shows the 'Setup Music Library' configuration screen. The top navigation bar includes a back arrow, 'Multiroom Setup', 'setupNAS', and refresh/refresh icons. Below the navigation bar are tabs for 'All', 'Basic', 'Modified', and 'Help'. The main content area is divided into sections:

- ACTIONS:**
  - Refresh your musicindex now (1)
  - Setup music library (2)
- SETTINGS TO CONTROL THE MUSIC SCAN:**
  - Use automatic daily updates (3)
  - Reduce compilation artists (4)
- HANDLING OF FOUND PLAYLIST FILES:**
  - Use .M3U file playlists (5)
  - Use iTunes DB playlists (6)
- SPECIAL SETTINGS FOR INTEGRATORS:**
  - Webradio user agent string (7)

1 - click here to start another rescan of the NAS contents, if a NAS path was configured already.

2 - here you can configure a network path to access your music on a NAS.

3 - enable this to have an automatic NAS rescan done once per day.

4 - if you have mainly music from sampler albums, with many different artists, then trivum tries to detect such albums automatically, so you can still play them although artists are different. This however requires that the COMPILATION tag is set in all such music files. Read more below about this.

If tagging is not possible you may try the "Reduce compilation artists" option to replace all artist names by a text "Compilation". After changing the option a rescan is required.

5 - by default, trivum searches the NAS for .m3u files and includes these playlists in search results. You may not want to do so if all your playlists are already taken automatically from an iTunes database file, as configured under (6).

6 - if you use iTunes and have your NAS folders well configured, as described under <https://www.trivum.com/trivum/docs/en/trivum-connect.html#nasitunes> then trivum will use playlists from this database automatically if this option is set.

7 - this is normally not used. Only if some very special web radio stations fail to play, because they expect a special user agent string, then this can be configured.

### Compilations or Sampler albums:

These are albums with many different artists, like "Greatest Hits of 2017". To keep the album as one unit, with all tracks selectable via this album, every file needs to be marked with a COMPILATION tag. This can be done:

- by the mp3tag Windows tool from <http://service.trivum-shop.de/share/Tools/mp3tagv253setup.exe>  
select a folder, then select one or more files, and: view / extended tags, add tag, with name: COMPILATION, set value 1.
- by iTunes: select one or more files, Informations, then mark the field "Compilation".

### 5.7.2. setupFavorites

Start your favorite music thanks to trivum favorites in just three clicks. No more searching, no scrolling through long lists. And the best: adding a track to your trivum favorites is even faster. Any kind of music sources can be added to the trivum favorites - streams, fm stations and even audio inputs.



trivum favorites can be added via TouchPad or WebVisu. The proceeding is identical.

#### Add trivum favorite

Requirement:

- audio playback is running (no matter what audio source is selected)
- if you like the music
  1. Go to your TouchPad or open a WebVisu
  2. Click/Press on the ... **Options** icon
  3. Click/Press on **Add XXX to trivum favorites**
  4. Close the PopUp-Menu

→ The audio playback is added to your trivum favorites.

### **Play a trivum favorite**

trivum favorites can be called up via TouchPad or WebVisu.

The proceeding is identical.

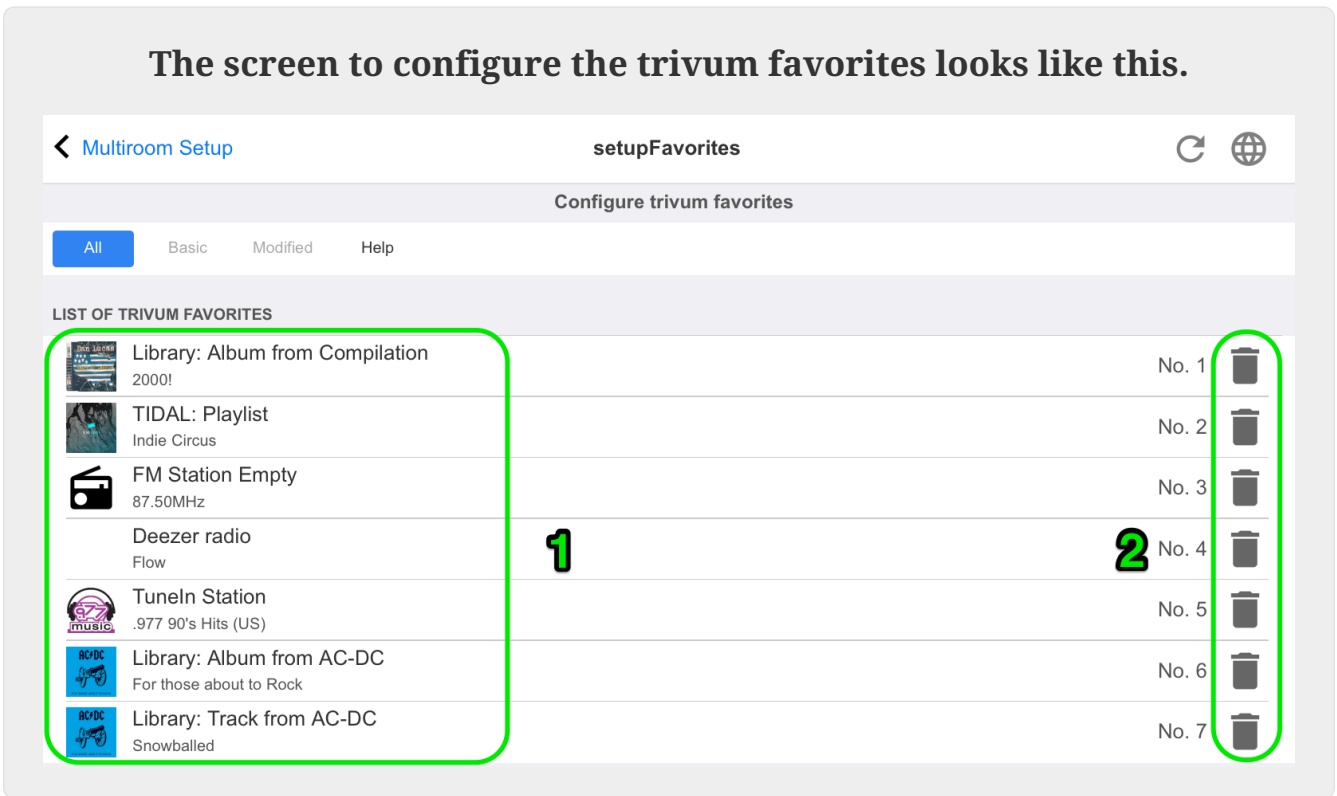
Requirement:

- you have at least one trivum favorite
  1. Go to your TouchPad or open a WebVisu
  2. Click/Press on the Time/Date area (hamburger button)
  3. Click/Press on **trivum favorites**
  4. Select one of your favorites
    - If you selected an album, select a track or **All tracks**
  5. Select one of the queue options (Play now, Play next, Add to list etc.)

→ Playback starts, depending on which queue option you have selected

### **WebSetup settings**

The screen to configure the trivum favorites looks like this.



1 - the list of favorites.

2 - icons allowing to delete favorites.

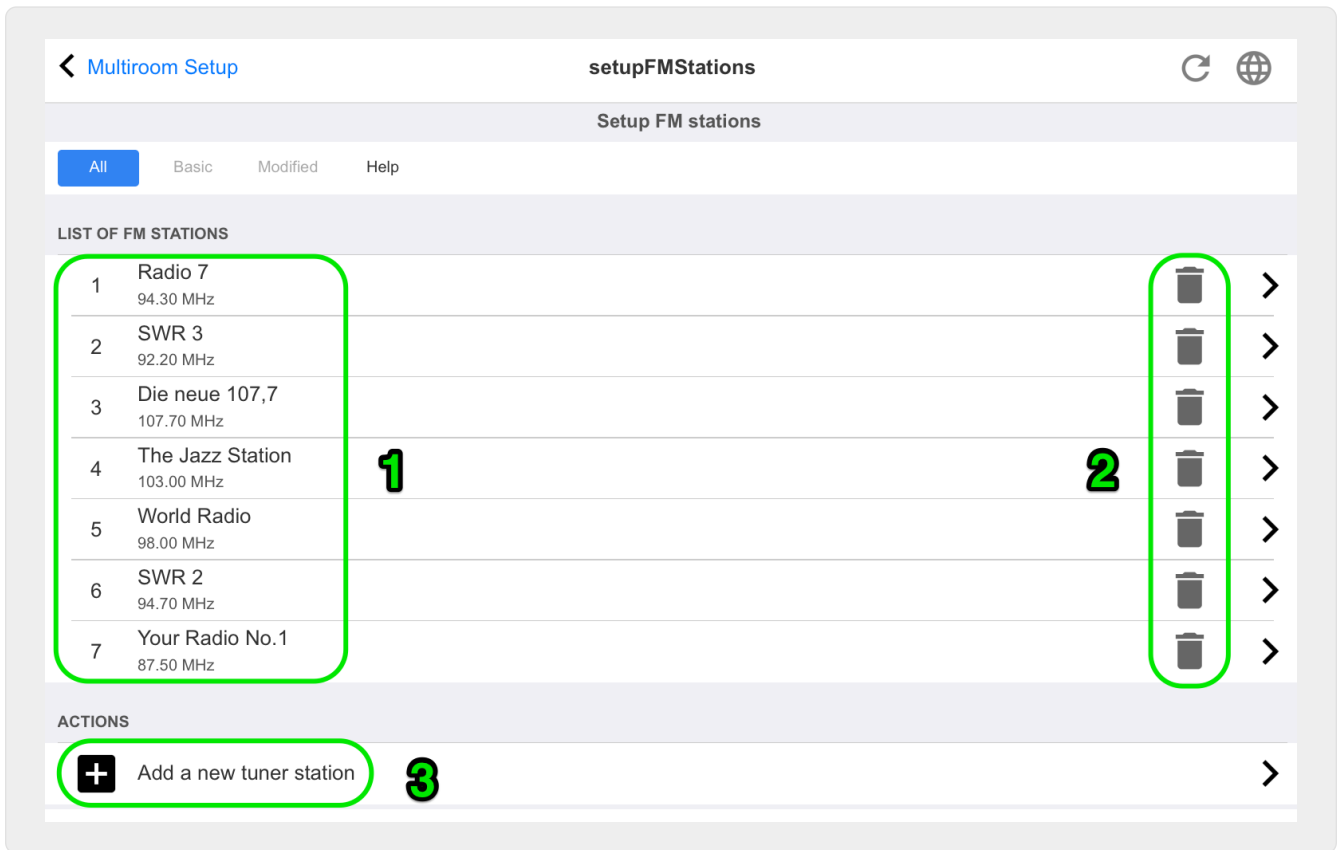
### 5.7.3. setupFMStations

trivum multiroom devices with one or more built-in FM tuner have of course a classic station memory. With this, you can save up to 30 of your favorite radio stations, and select them easily by one touch.



FM Stations can be both, configured directly on the TouchPad or via WebConfig.

The screen to configure the FM stations looks like this.



1 - the list of stations.

2 - buttons to delete stations.

3 - here you may add a station manually by entering it's frequency.

### 5.7.4. setupDSPPresets

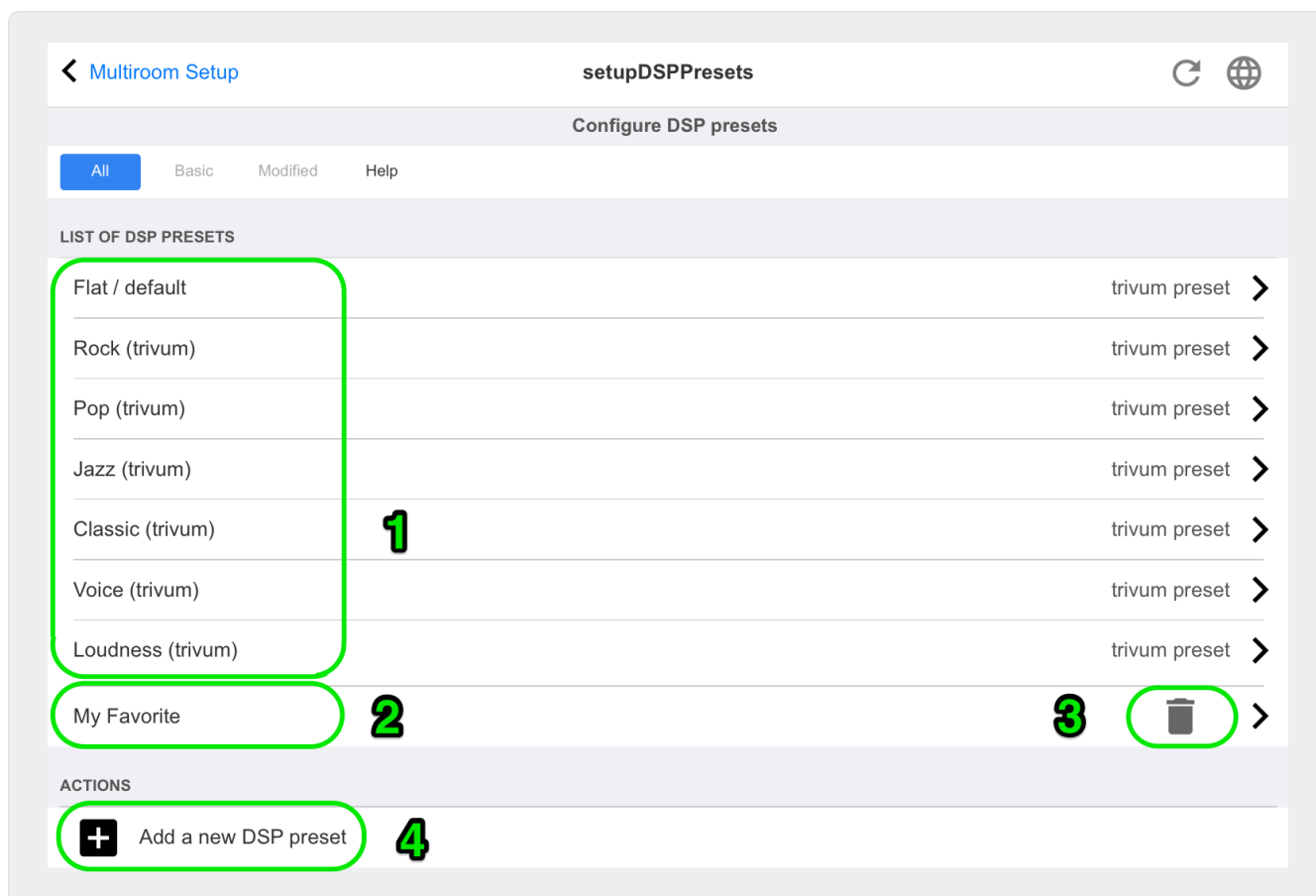
Current trivum-multiroom devices feature a built-in DSP for extensive sound optimizations. Thus, you can adjust the audio playback individually to your spatial conditions or to the music genre. Some DSP presets are already defined ex works.

#### Predifined DSP presets

trivum preset	Virtual Surround	Highpass filter	Bass enhance level	EQ#1	EQ#2	EQ#3	EQ#4	EQ#5
Flat	no	no	no	-	-	-	-	-
Rock	no	no	no	32Hz, 0.8 +0dB	125Hz 0.8 +3dB	1500Hz 0.9 +0dB	4000Hz 1.0 +2dB	10000Hz 1.0 +4dB
Pop	no	no	no	40Hz 0.5 -2dB	250Hz 0.8 +1dB	500Hz 0.8 +2dB	1000Hz 0.1 +2dB	10000Hz 0.5 -1dB
Jazz	no	no	no	40Hz 0.5 +3dB	250Hz 0.8 +1dB	500Hz 0.8 -1dB	1000Hz 0.1 -1dB	10000Hz 0.5 +4dB

Classic	no	no	no	40Hz 0.6 +3dB	750Hz 0.1 -1dB	-	-	16000Hz 0.5 +1dB
Voice	no	no	no	80Hz 0.9 -2dB	250Hz 0.1 +1dB	750Hz 0.8 +2dB	-	16000Hz 0.5 +1dB
Loudness	no	no	no	40Hz 0.8 +4dB	500Hz 0.1 -1dB	4000Hz 1.0 -3dB	8000Hz 0.1 +3dB	16000Hz 1.0 +3dB

The screen to configure the DSP presets looks like this.



1 - the list of predefined presets.

2 - presets defined by you are listed below.

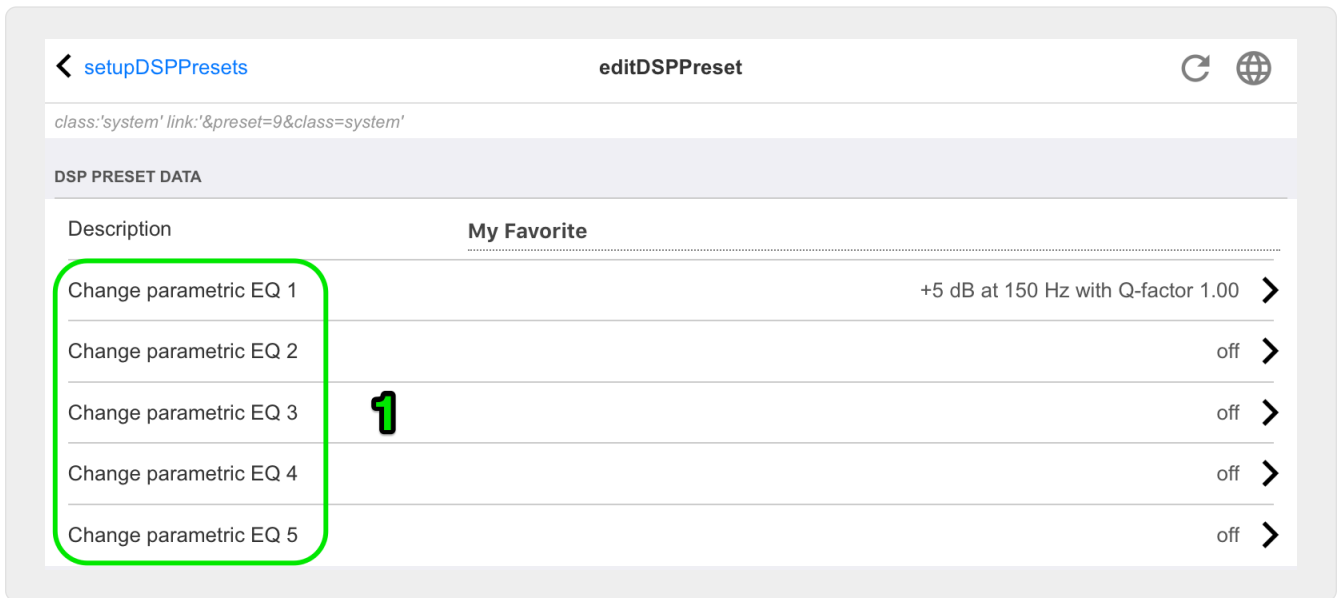
3 - only self defined presets can be deleted.

4 - here you may create a new preset, which leads to the following screen.

### 5.7.5. editDSPPreset

The screen to change a DSP preset looks like this:





1 - individual EQ bands with frequency, Q factor and amount.

## 5.8. Automation

Here RTI and paging can be configured.

### 5.8.1. setupRTI

RTI is the link between your technical devices and provides you with a unified and comprehensive user interface. This surface is on hand-held remote controls, touch panels, tablets, smart phones and computers. trivum multiroom devices can be controlled from RTI systems and trivum can use RTI systems to control devices.

The screen to setup the RTI support looks like this:

Multiroom Setup setupRTI

Configure RTI support

All Basic Modified Help

**SUPPORT FOR RTI CONTROL SYSTEMS**

RTI support 1

*When enabled, trivum can be controlled from RTI systems and trivum can use RTI systems to control devices.*

Send On/Off/Mute/Unmute events to RTI 2

*Sends On/Off/Mute/Unmute events to RTI processor.*

**RTI PROCESSORS**

*To use a RTI processor together with this trivum system, you have to use the trivum RTI V9 driver in your RTI project. When a proper configured RTI processor (which has the correct trivum IP address configured), then this RTI processor is automatically displayed in the list of RTI processors in the trivum RTI setup.*

RTI XP6 3 XP6 >

**RTI COMMAND TO TRIVUM ACTION MAPPINGS**

*The following mappings are available as trivum commands within the RTI processor. So e.g. you can define a RTI button within the RTI designer to trigger a trivum action. The RTI function sends a string. This string has to map to one of the following entries*

PlayLineIn1 4 'LineIn 1' in zone 'Entrance'  >

PlayRock 'Rock - Genre' in zone 'Party Room'  >

+ Add RTI command to trivum action mapping 5

**ZONE INFORMATION AND MAPPINGS**

ID 2 : Spa

ID 3 : Kitchen 6

ID 4 : Entrance

ID 5 : Party Room

1 - enable RTI support and show RTI specific settings.

2 - by default trivum decides automatically which configuration requires sending of RTI events. Check this to always send RTI events.

3 - if an RTI processor tries to access trivum, it is listed here automatically.

4 - the list of RTI command strings that map to trivum actions.

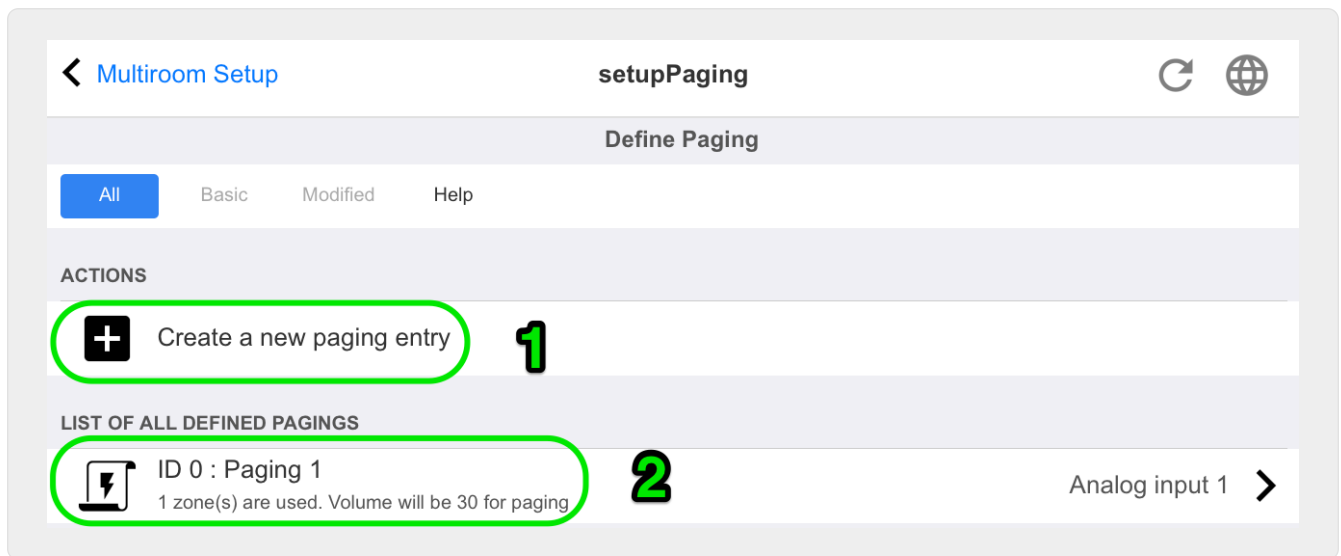
5 - here you can map self-defined command strings sent by RTI to trivum actions. Whenever you click "add" another mapping is created under (4).

6 - overview of zones with their numeric ID's, for identification within an RTI driver.

## 5.8.2. setupPaging

The paging function reduces the volume of the current music playback for a defined duration to play back the music, speech or sound from another audio source. The paging will be started and stopped via a UI action or KNX telegram to a defined group address. The volume of the paging event can also be controlled by KNX. With the paging function of the trivum-Multiroom Systems and appropriate third-party hardware, you can make announcements, e.g. for offices, conference rooms and so on.

The screen to define the paging looks like this:



1 - click to create a new entry in the list (2)

2 - the currently defined pagings.

See also:

- [edit paging](#)
- [how to configure a ringtone paging](#)

## 5.8.3. editPaging

The screen to change a paging definition looks like this:

The screenshot shows the 'editPaging' interface with the following sections and elements:

- Header:** 'setupPaging' (back), 'editPaging' (title), refresh and globe icons.
- Section: Edit Paging**
  - Buttons: All (selected), Basic, Modified, Help.
- Section: ACTIONS**
  - 1. Change KNX settings (gear icon, KNX label, right arrow)
  - 2. Remove this paging definition (trash icon, right arrow)
  - 3. Test this paging (microphone icon)
- Section: PAGING DEFINITION**
  - Description: Paging 1
  - 4. Enabled (checkbox checked)
  - 5. Auto stop time (slider set to 10)
  - 6. Paging volume (slider set to 30)
  - Note: Please note: Zones may also use individual paging volumes. See Zones / zone / zone paging handling for further options
- Section: WHICH ZONE IS PART OF THIS PAGING**
  - 7. Zone 'Zone 1' (checkbox unchecked, description: Using output(s) 1+2 (Stereo), 4 (Error2), 5+6 (Stereo) of SNR 123.50)
  - Zone 'Zone 2' (checkbox unchecked, description: Using output(s) No output assigned of SNR 123.50)
  - Zone 'Zone 3' (checkbox unchecked, description: Using output(s) No output assigned of SNR 123.50)
  - Zone 'Zone 4' (checkbox unchecked, description: Using output(s) No output assigned of SNR 123.50)
- Section: SELECT THE AUDIO SOURCE**
  - 8. Audio source (dropdown menu)
  - Current selection: Analog input Progr

1 - to trigger the paging by KNX enter a group address here.

2 - remove the paging entry.

3 - run a quick test of the paging. As soon as started a stop button will appear.

4 - check this to have the paging enabled or disabled.

5 - how long should a paging play, in seconds, before it is stopped automatically. select 0 to play as long as the music or ringtone file is.

6 - the playback volume which is used by zones, by default. to set individual volumes per zone, look at the top of the setup page.

Read more under: [How to configure a ringtone paging](#)

## 5.9. KNX

The configuration is divided in several parts.

- Basic
- Zones
- KNX Events
- Text Displays
- Paging
- System
- Actuators

### 5.9.1. setupKNX

trivum supports KNX as an active KNX member for many years. We continuously work on the optimization of the KNX function, to make it better, more flexible and even easier for the installer.

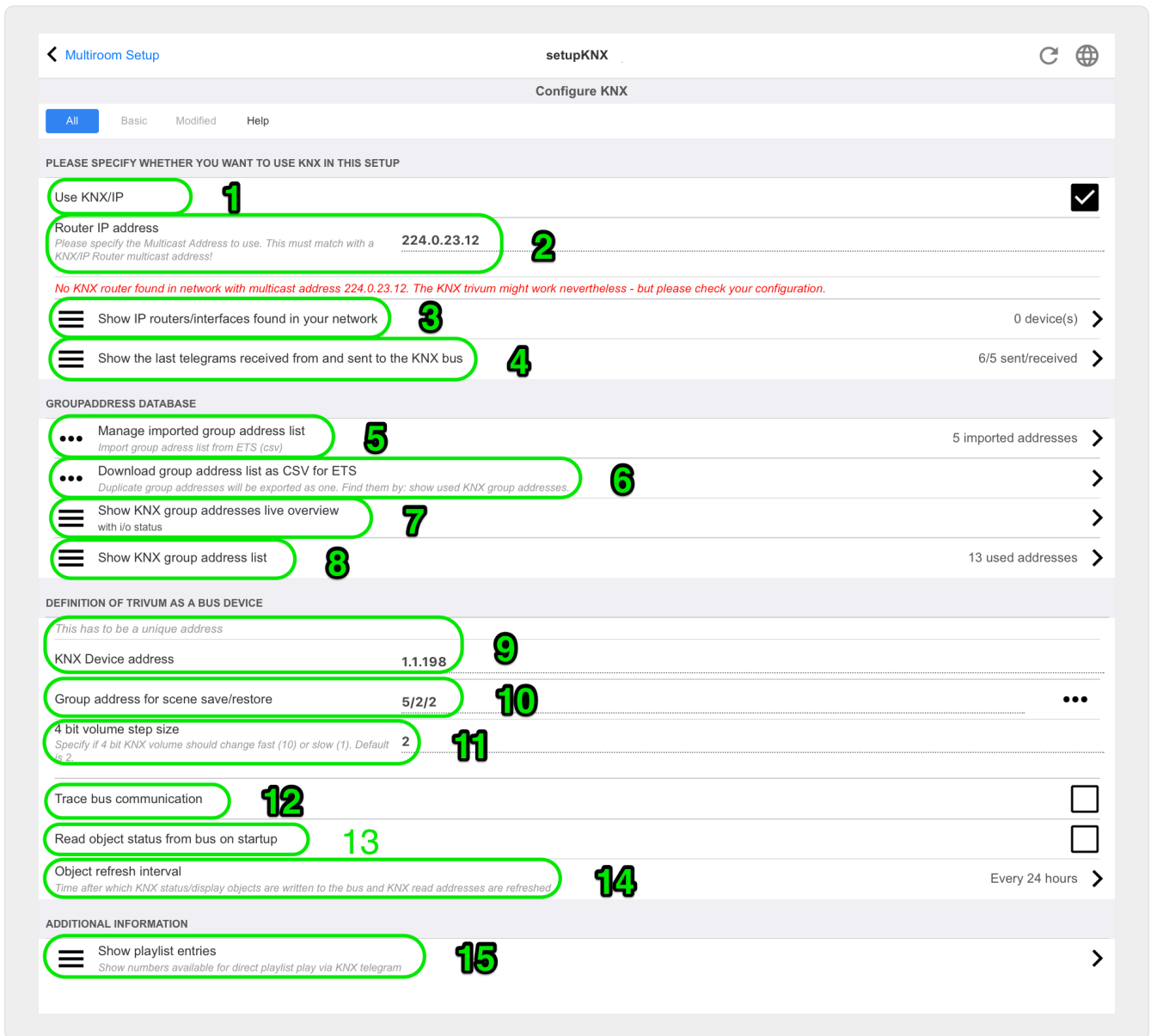
All trivum devices support KNX ex works, that means KNX is "built-in". Prerequisite for an trivum KNX operation is a KNX/IP router, or interface (a router is recommended for an unlimited number of connections). trivum devices communicate via KNX/IP using this IP router.

trivum multiroom systems can be fully integrated into a KNX environment. So you can control third party devices via the trivum TouchPads for example. Or leave the multiroom system react on outside commands.

An KNX/IP router enables the communication between the KNX environment and the trivum multiroom system.

To connect trivum devices useful with the KNX installation, the trivum devices must be parameterized.

Select "KNX / Setup KNX communication" for the global KNX setup:



1 - enable receive and processing of KNX events from network, as well as sending of KNX status to the network, if configured.

2 - the multicast address where to listen or send to knx events. This is not the actual router device IP address (like 192.168.1.x) but always a multicast address starting with 224.

3 - if multiple KNX IP routers are detected in the network they can be listed here.

4 - link to the KNX trace where incoming messages with their time are listed.

5 - under "Import CSV" you may upload lists of group addresses exported by ETS.

6 - under "Export CSV" here you may download the list of already used group addresses.

7 - an alternative tracing page to check live if defined group addresses receive something

8 - interactive view of all defined addresses, allowing to jump to the configuration pages where they are used.

9 - the physical device address that the trivum device should use on the KNX bus. It's just important

that no other KNX device uses this address.

10 - if you want to store the current device state of trivum in a KNX scene, configure here the GA to program or recall the scene. read more details under "knx scenes" further below in the manual.

11 - for each zone a GA can be configured to control volume by 4-bit KNX messages. here you can configure the speed at which the volume changes. default is 2.

12 - to get a detailed log of incoming knx messages you have to enable this first. then go into: Information / Support / Logs&Warnings / Show KNX log

13 - select if the trivum device shall query configured group addresses for their status on startup

14 - normally, whenever knx data changes a message is sent immediately. but trivum may also re-send the current value inbetween, without any change, for example in case that a KNX display was taken off power temporarily. you may here configure an interval for such unrequested refreshes.

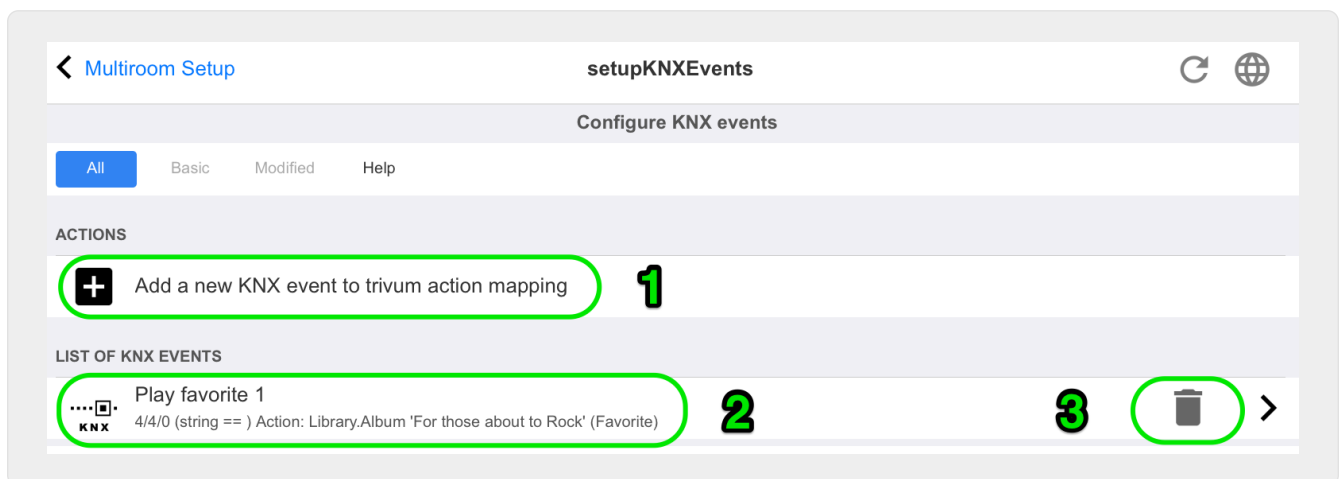
15 - NAS playlists with a special name starting like "P1 mylist" can be played directly, by configuring:

Configuration / Zones / zone name / KNX bindings / Play a NAS Index Playlist.

With "Show playlist entries" you get a list of all playlists, and the ones eligible for direct play being marked in green.

## 5.9.2. setupKNXEvents

trivum KNX events link the KNX commands, send from KNX devices, with the trivum actions of your trivum multiroom system. They defines exactly in which zone a trivum action shall be executed, as soon as a KNX datagramm with the correct value is sent to a defined group address.



1 - here you can create such a new event, or action.

2 - list of existing events

3 - click into the trash bin to delete an event. if you click anywhere else in the row you can edit the event.

You can have up to **700** KNX event objects.

### 5.9.3. editKNXEvent

The screen to change a KNX event definition looks like this:

The screenshot shows the 'editKNXEvent' screen. At the top left is a back arrow and 'setupKNXEvents'. At the top center is 'editKNXEvent'. At the top right are refresh and globe icons. Below are several rows, each with a label on the left and a value on the right. The first row is 'Group Address' with value '4/4/0' and a three-dot menu icon. The second row is 'Description' with value 'Play favorite 1'. The third row is 'Change assigned zone' with value 'Room 7' and a right arrow. The fourth row is 'Change data type' with value '1 bit' and a right arrow. The fifth row is 'Number which triggers the action' with value '1'. The sixth row is 'Change assigned action' with value 'Library.Album 'For those about to Rock' (Favorite)' and a right arrow.

#### Group Address

You can use the **•••** icon to select a KNX address from a list of imported KNX group addresses. Or you can just enter a group address (e.g. 4/3/2).

#### Description

This is helpful to remember what the Event does

#### Assigned zone

Many actions need the zone information. If the actions starts playing music, then this field specifies in which zone.

#### Data type

The following values can be received:

datatype	description
binary value	1 bit - just 0 or 1
byte value	8 bits - values from 0-255
2byte value	16 bits - values from 0 65535
string value	string with up to 14 bytes

#### Trigger filter value

When a KNX telegram with the specified group address is recognized, then the content of the telegram is compared with this filter value. Please be aware, that the data type has to match!

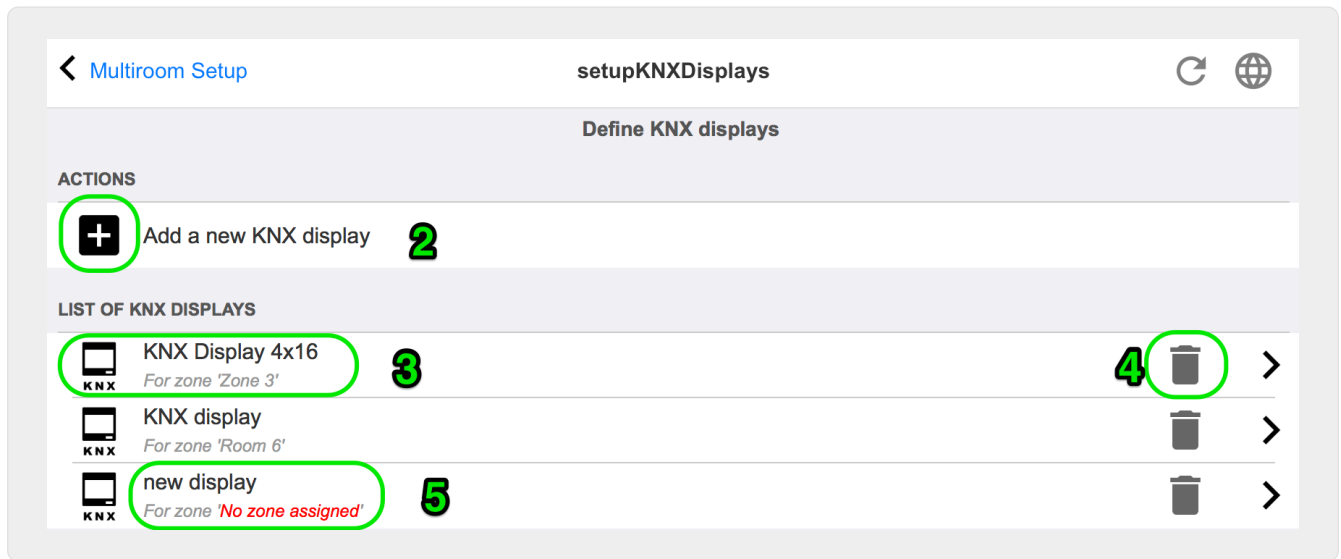
#### Assigned trivum action

Many different actions are possible, like activating a Line Input, playing a favourite, or switching a zone off. Just click into "Change assigned action" and follow the interactive selection menus.



## 5.9.4. setupKNXDisplays

KNX displays are hardware units displaying 1 to 4 lines of text.



### 2 - Add a new KNX display

Click here and you get a new empty definition for a KNX display.

### 3 - Selection area

Click here to open the editor for one of the KNX displays. All the settings will be edited there.

### 4 - Icon for Delete

If you want to remove a display, just click on the  icon.

### 5 - Description and messages

If the KNX display is not fully or wrong configured, you will see a red message here.

## 5.9.5. editKNXDisplay

← setupKNXDisplays
editKNXDisplay
↻ 🌐

**BASIC SETTINGS FOR KNX DISPLAY**

Description for this display **KNX display**

---

Change assigned zone Room 6 >

---

Change display type Display with 1 line >

---

fill right side with blanks

**SETTINGS FOR 'DISPLAY WITH 1 LINE'**

GA for page activation (1 byte) •••  
Optional, if supported by display.

---

GA to set the icon number •••  
Optional, if supported by display.

**SETTINGS FOR LINE 1**  
Current: 'Room 6' (with 14 columns)

GA for display line 1 (variable text) **7/0/0** •••

---

- Content when streaming is active Artist of current playing track >

---

- Content when tuner is active Station/Preset name (e.g. SWR3) >

---

- Content when other source is active Name of audio source >

---

- Content when zone is off Name of zone >

### Description for this display

a self defined name for your information.

### Change assigned zone

the zone from which text should be displayed.

### Change display type

configure the number of text lines here.

### Fill right side with blanks

if the text is shorter than 14 characters, it may optionally be filled with blanks.

### GA for page activation (1 byte)

if the KNX display supports different pages, a different page number can be shown if zone zone is on, or off. You can use the ••• icon to select a KNX address from a list of imported KNX group addresses. Or you can just enter a group address (e.g. 4/3/2).

### GA to set icon number (1 byte)

if the KNX display supports icon display, different icons can be shown if a stream source, tuner, or other source is active.

### **GA for display line 1 (variable text)**

where to send text for the first line.

### **Content when streaming is active**

if the zone is currently playing a stream content, select here what should be shown. Available are:

- title of current playing track
- artist of current playing track
- album of current playing track
- current streaming service/source
- current tracknumber and number of tracks
- current volume level
- name of streaming source
- nothing (empty text)

### **Content when tuner is active**

if the zone plays FM tuner then the available data will differ from streaming mode. Available are:

- station/preset name (e.g. SWR3)
- frequency (e.g. 97.70MHz)
- name of tuner source
- current volume level
- nothing (empty text)

### **Content when other source is active**

for other sources like line input. Available are:

- name of audio source
- current volume level
- nothing (empty text)

### **Content when zone is off**

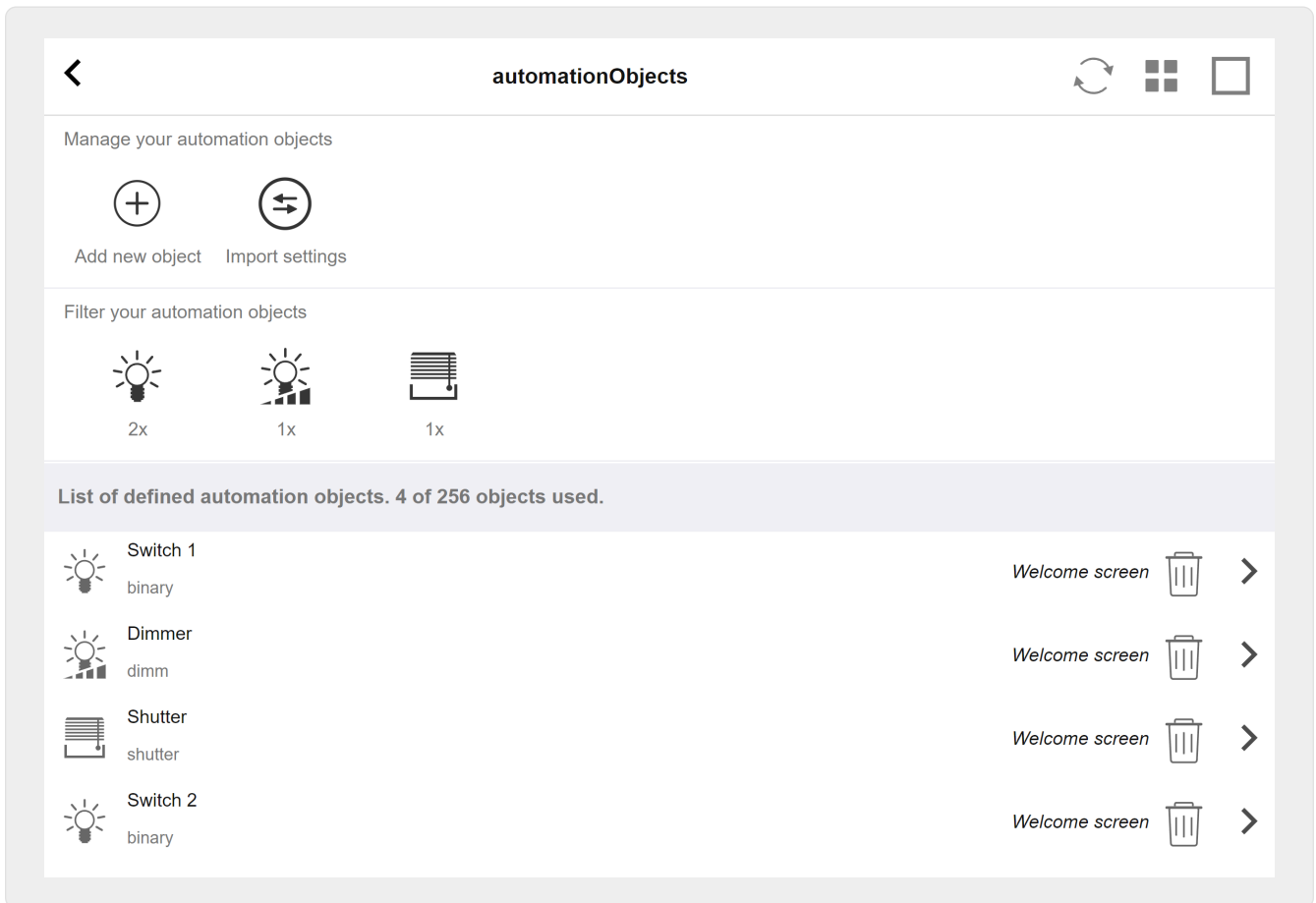
while the zone is off, you may display:

- name of zone
- current time and date
- nothing (empty text)

## **5.9.6. setupKNXActuators**

The trivum MusicServer may not just receive KNX messages, but may also send commands, to control KNX devices. To enable this, KNX objects must be defined, like a light switch, or a shutter.

This is done in the Automation Objects area (see top level of the setup).

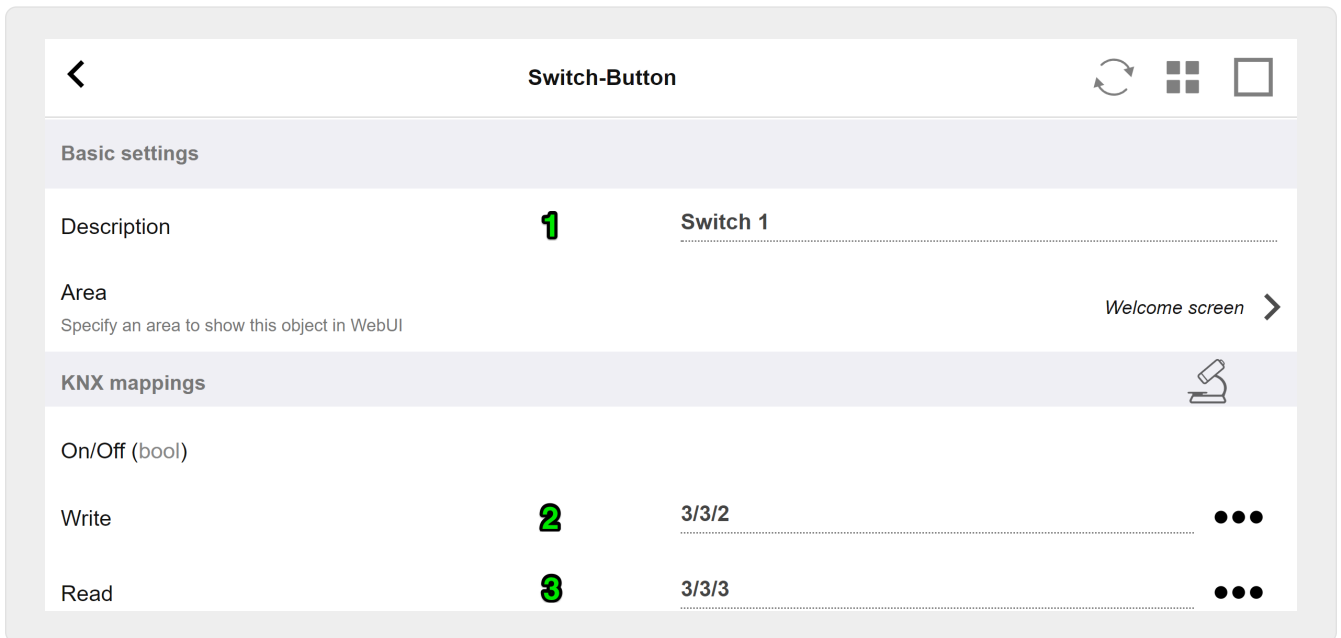


Many different types of Automation Objects are possible. Here are three examples:

- switches may send a 1-bit message: toggle, or on, or off.
- dimmers may send
  - a 1-bit message: toggle, on, off
  - and/or a 1-byte message with value 10 percent, 20 percent ... 100 percent.
- shutters may send 1-bit messages: down, up, step down, step up.

### 5.9.7. editKNXActuator

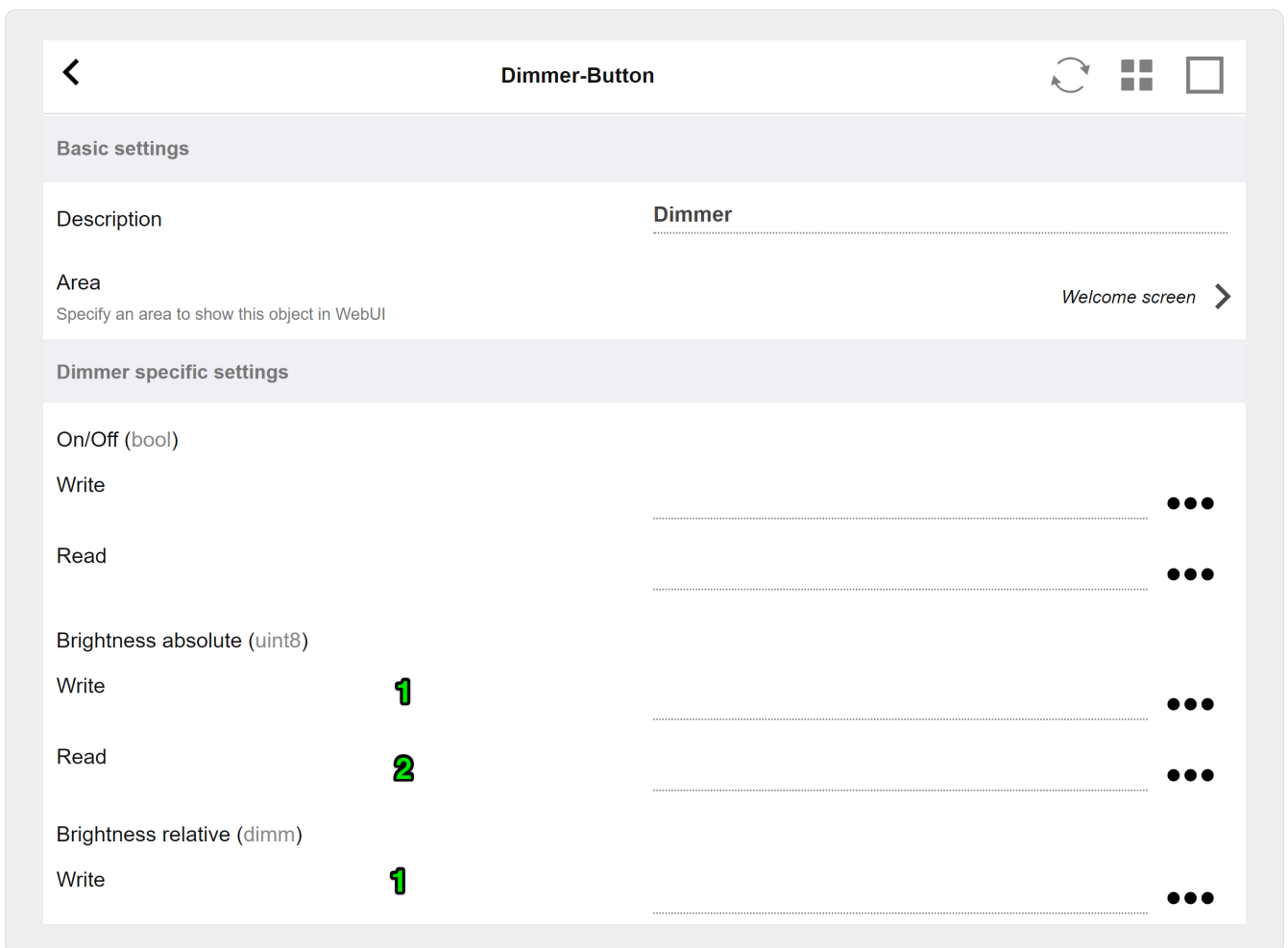
The screen to edit a KNX automation object looks like this:



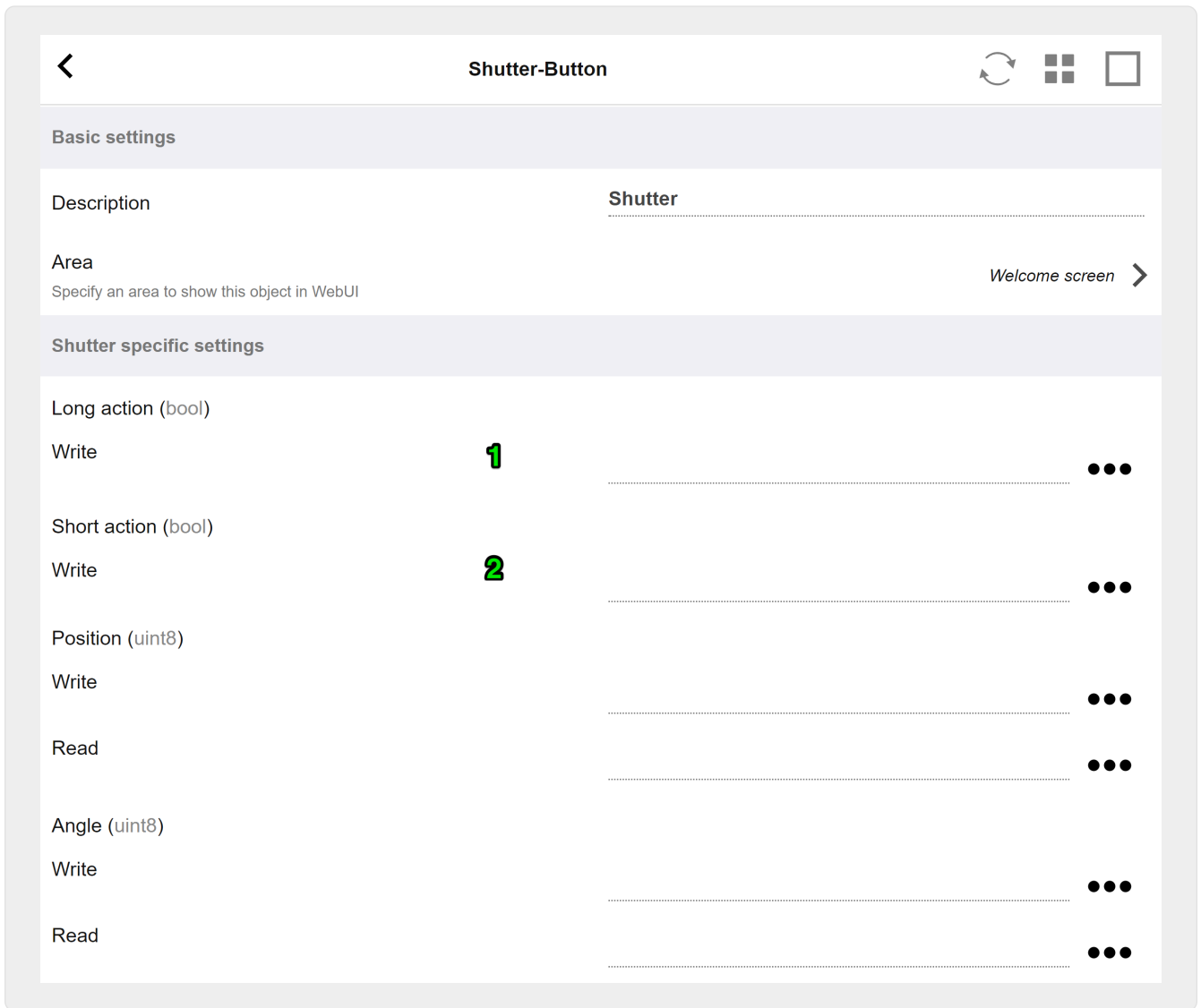
1 - name

2 - on/off GA

3 - optional GA to read current status. relevant only if toggle actions are used.



the dimmer is a binary actuator, extended by fields to set (1) or read (2) brightness.

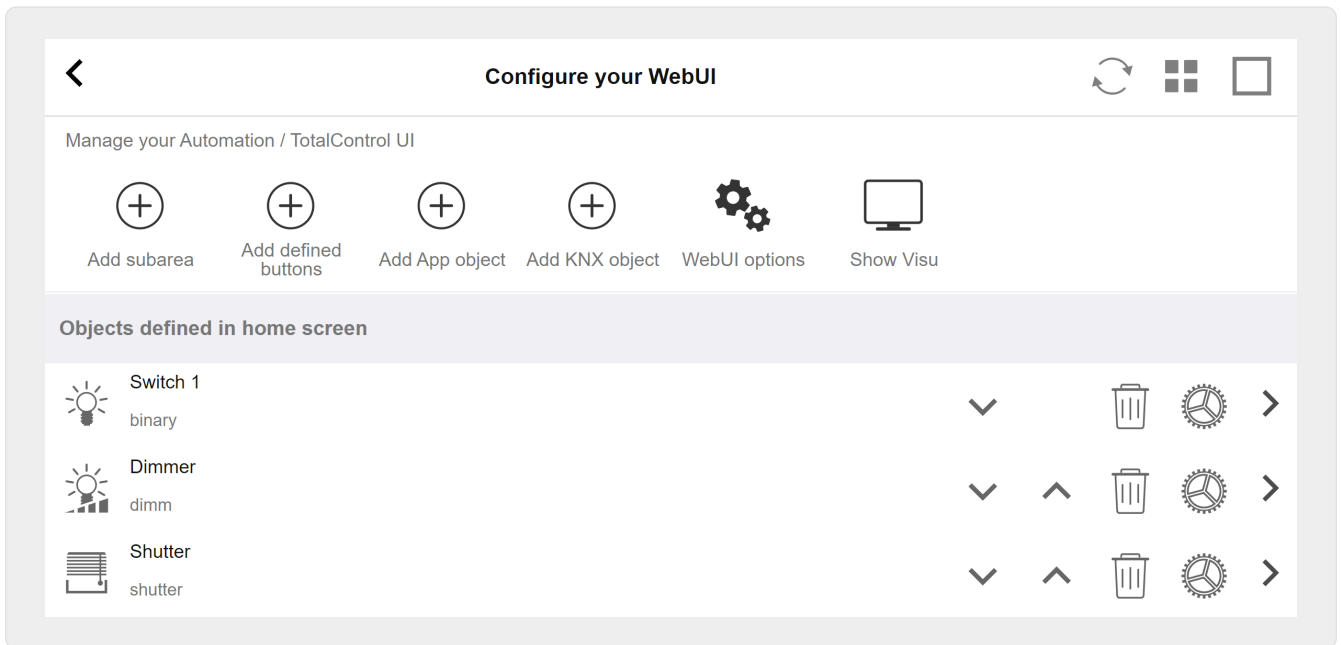


Most important with a KNX shutter actuator are the long action (1) to drive it fully up or down, and short actions (2) to change the slat angle. Direct writing of Position and Angle as an 8-bit value may be supported only by some KNX actuators.

### 5.9.8. Actuator example uses

**Example 1: define them in the HomeControl area of the setup,**

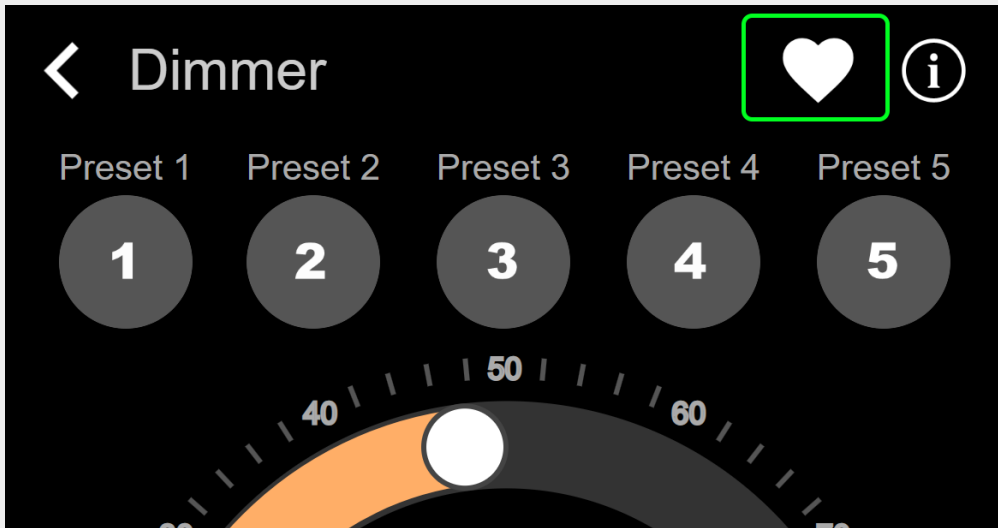
under Automation / Setup HomeControl



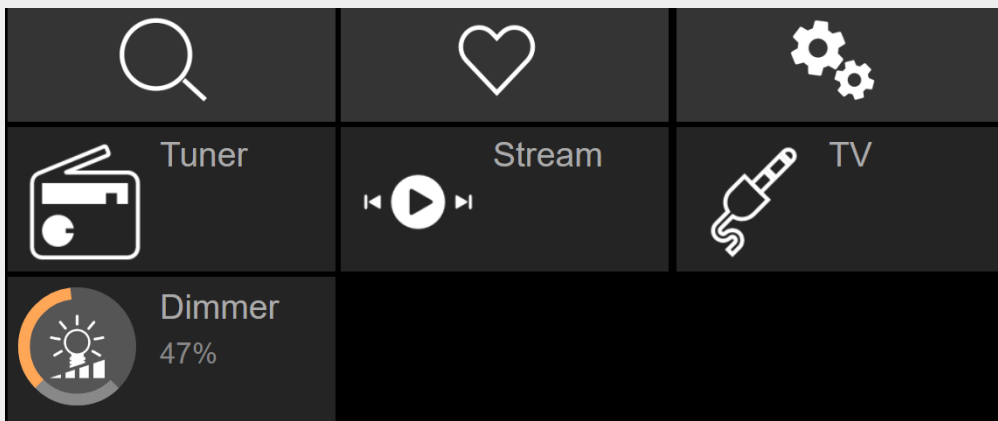
so they can be used in the HomeControl page of the WebUI.



Therein, you can also mark it as a favorite



to make it appear in the music page of the WebUI, as a tile.

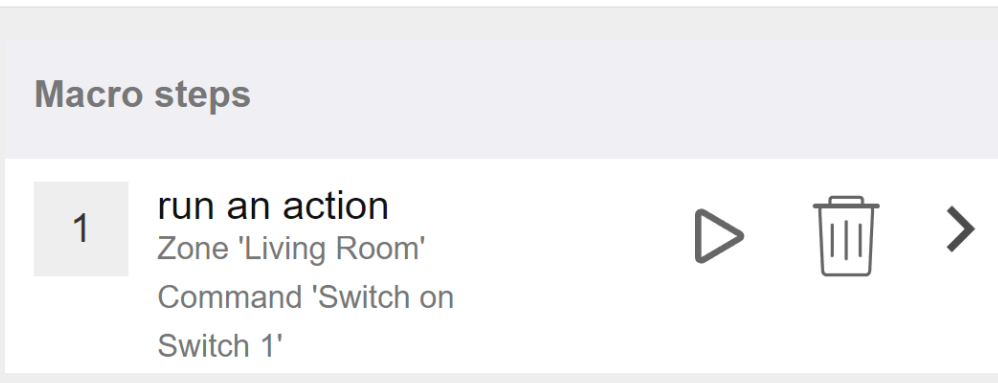


With this shortcut, the dimmer can just be switched on or off. For full control, you still have to change to the HomeControl page as shown above.

**Example 2: create a macro which switches a light switch on,**

in V9 under: Configuration / Macros / new / trivium Action / action in zone / Control Automation objects

in V10 under: Customize / Macros / new / trivium Action / action in zone / Control Automation objects

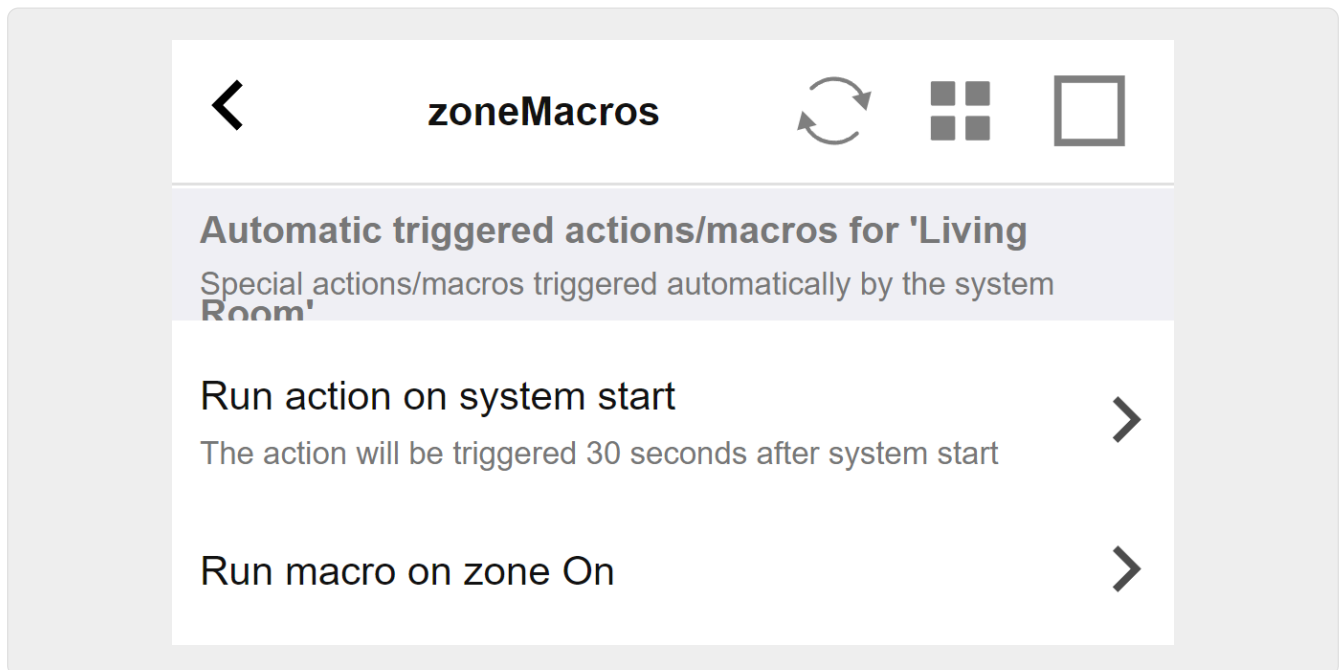




and call it when the zone gets switched on by a music selection.

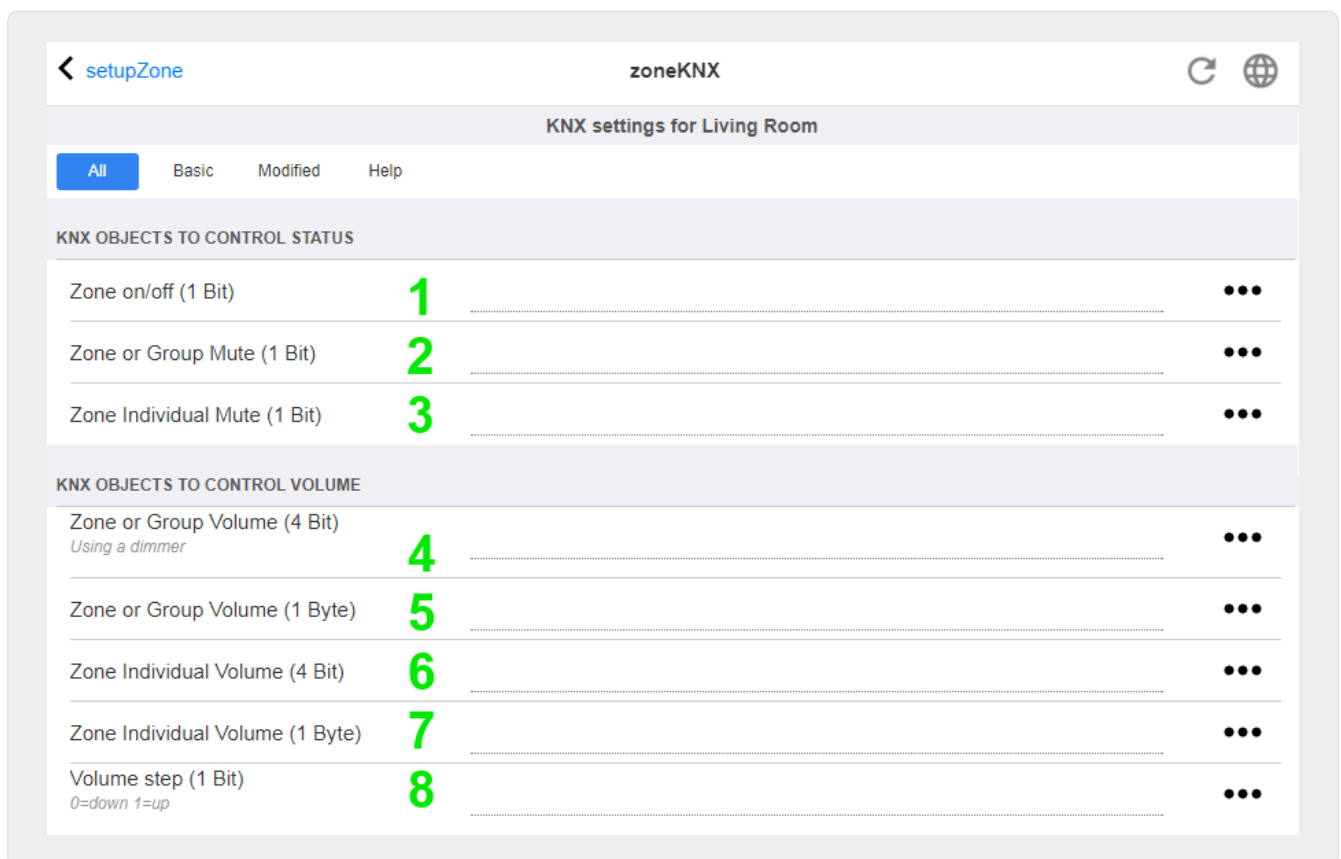
in V9 under: zones / zone / zone related macros

in V10 under: zones / zone / event handlers for this zone



### 5.9.9. zoneKNX

Here many basic KNX settings can be configured per zone.



1 - enter a KNX group address (GA) here to switch the zone on or off by a 1-bit message with value 1 or 0. switching on means to play the most recent selected source again.

(After a system restart, no most recent source exists, therefore it will play the first defined KNX source, described further below.)



KNX addresses can be entered like 1/2/3 or, much easier, like 1 2 3

2 - GA to toggle mute of the zone or, if the zone is part of a group, of the whole group.

3 - GA to toggle mute only of this zone, no matter if grouped or not.

4 - control zone or group volume by a 4-bit KNX message. for example, receiving value 1 starts dimm down, which runs until volume 0 is reached, or value 0 is received.

5 - control zone or group volume by a 1-byte KNX message. KNX values 0 to 255 are converted internally to trivium volume values from 0 to 100.

6 and 7 - this controls the volume level of just this zone, no matter if grouped or not.

8 - change the volume in one step, up or down, through 1-bit messages.

The screenshot shows a configuration screen titled "KNX OBJECTS TO START MUSIC". Below the title is a subtitle: "These objects start or change the music played in the zone. Please specify a valid KNX address (e.g. 4/3/1)". The screen contains a list of 10 items, each with a label, a description, a text input field with a green number, and a three-dot menu icon. The items are: 1. "Play next source (1 Bit)" with description "Will change to next defined source in a list. If zone is off, it will power on and play last active source" and value "1". 2. "Play default tuner (1 Bit)" with value "2". 3. "Play default streamer (1 Bit)" with value "3". 4. "Play line input 1 (1 Bit)" with value "4". 5. "Play line input 2 (1 Bit)" with value "5". 6. "Play line input 3 (1 Bit)" with value "6". 7. "Play line input 4 (1 Bit)" with value "7". 8. "Play tuner preset (1 Byte)" with description "The 1 byte value is used to select which tuner preset" and value "8". 9. "Play a trivium playlist (1 Byte)" with description "A indexed playlist with number between 1 and 128. Please make sure you have a playlist with the correct name" and value "9". 10. "Play a trivium favorite (1 Byte)" with value "10". There are also two expandable sections: "Define the KNX source list" and "List of currently defined trivium favorites", both with three-dot icons and right-pointing arrows.

1 - the KNX sources are a set of actions to start a specific source, and/or to select a content within a source. by configuring a GA here the user may toggle between these actions by a 1-bit message.

2 - start FM tuner by a 1-bit message

3 - start streamer. this will play the most recent selected content within that streamer, if any.

4 to 7 - select line inputs.

8 - if you have defined FM tuner presets, start them here, with value 0 being the first preset.

9 - if you have NAS playlists with a name starting like "P1 mylist" or "P2 mylist" then a KNX 1-byte message value 0 will play "P1 mylist".

10 - if trivum favorites are defined play them directly here.

KNX OBJECTS TO CONTROL THE CURRENT SOURCE		
Key > (1 Bit)	1	...
Key < (1 Bit)	2	...
KNX OBJECTS WHICH SEND INFORMATION TO THE BUS		
Send Status (1 Bit) <i>0=off 1=on</i>	3	...
Send Zone or Group Mute (1 Bit)	4	...
Send Zone Individual Mute (1 Bit)	5	...
Send Volume (1 Byte)	6	...
OBJECTS WHICH DEPEND ON THE ZONE STATUS		
Send when zone gets on	7	...
Send when zone gets off	8	...

1 and 2 - skip to the next or previous thing in the current selected music. For example, while playing an album, this will skip to the next track.

3 - send the zone status to the KNX bus: 0=off 1=on (including mute)

4 and 5 - tell to the KNX bus if the group or zone is muted

6 - send current zone volume level as a KNX 1-byte message, with range 0 to 255

7 - use this to configure in detail what to send when the zone is switched on. may send a value "1" or "0".

8 - use this to configure in detail what to send when the zone is switched off. may send a value "1" or "0".

OBJECTS WHICH DEPEND ON ALARM 1		
Set zone alarm 1 on/off (1 Bit) <i>1:alarm is used 0:alarm not used</i>	1	...
Send alarm 1 on/off status (1 Bit) <i>When user activates/deactivates the alarm, then telegram is sent</i>	2	...
Send on alarm1 <i>Telegram is sent, when alarm starts</i>	3	...
OBJECTS WHICH DEPEND ON ALARM 2		
Set zone alarm 2 on/off (1 Bit)	4	...
Send alarm 2 on/off status (1 Bit)	5	...
Send on alarm2	6	...
SPECIAL LISTEN OBJECTS		
GA scene (1 Byte)	7	...
GA command (2 Bytes)	8	...

1 - set alarm clock to be active or inactive

2 - tells when alarm clock activity is toggled via UI

3 - sends 1-bit value "1" if alarm clock starts playing

4 to 6 - same settings for the 2nd alarm clock of this zone

7 - GA to tell this zone if it's part in a current scene. this is used in combination with: Automation / KNX / Setup KNX communication / Group address for scene save/restore.

read details under: [KNX music server scenes](#)

8 - directly run a command in this zone through a 2-byte KNX value.

for the possible values see the list of zone commands in the [trivum API](#) documentation.

here is an excerpt of codes:

```

ZONECMD_POWER_OFF          001
ZONECMD_MUTE                002
ZONECMD_VOLUME_INC         003
ZONECMD_VOLUME_DEC         004
ZONECMD_POWER_TOGGLE       006
ZONECMD_VOLUME_INC2        009
ZONECMD_VOLUME_DEC2        010
ZONECMD_VOLUME_INC5        011
ZONECMD_VOLUME_DEC5        012
ZONECMD_USE_PREV_SOURCE    029
ZONECMD_USE_NEXT_SOURCE    041
ZONECMD_USE_NEXT_ZONE      042
ZONECMD_DEFAULT_STREAMING  050

```

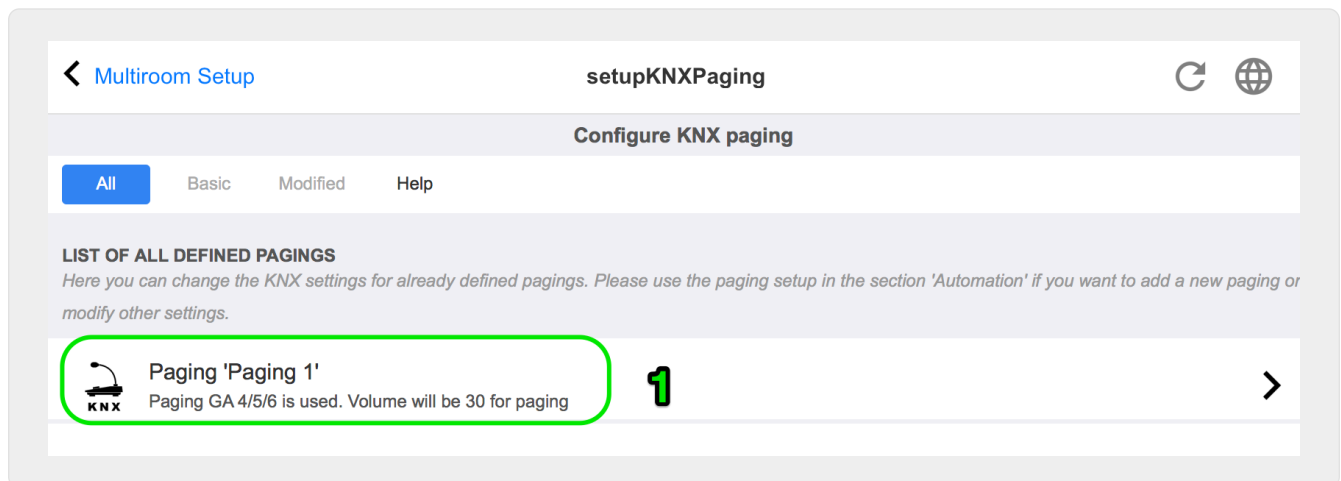
ZONECMD_DEFAULT_TUNER	051
ZONECMD_VOLUME_DEC_1	080
ZONECMD_VOLUME_DEC_10	089
ZONECMD_VOLUME_INC_1	090
ZONECMD_VOLUME_INC_10	099
MULTIKEY_BASIC_FORWARD	400
MULTIKEY_BASIC_BACKWARD	401

for example,

- sending a value 1 will power the zone off
- sending 400 (as 2 bytes value 1 144) will skip to the next track.

### 5.9.10. setupKNXPaging

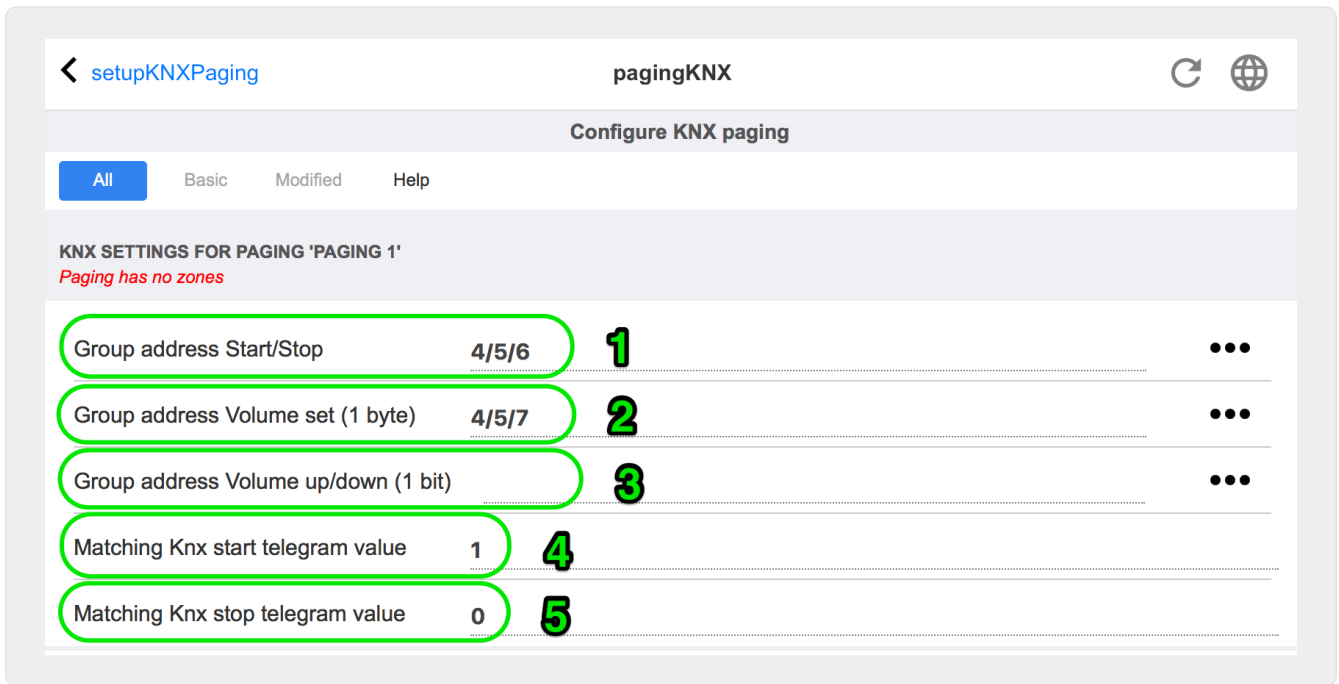
If pagings are defined then they can also be controlled by KNX. to do so select KNX / Paging to get this page:



1 - select one of the paging entries to edit.

### 5.9.11. pagingKNX

The screen to change the KNX paging definition looks like this:



1 - the paging can be started by a KNX 1-bit message to this GA.

2 - instead of using the predefined paging volume, a different volume can be set by KNX through this GA.

3 - while a paging is playing it's volume can be modified by this GA. for example, sending a 1-bit message "0" will decrease the volume. the minimum volume for active paging is 5.

4 - normally, sending "1" to (1) starts the paging, but this behaviour can be changed here.

## 6. trivum KNX support

General informations

### 6.1. Introduction

trivum supports KNX in the MusicCenter software since 2005. The trivum TouchPads (4.3" and 7") are KNX room controllers with the ability to control light, dimmers, RGBs, shutters and climates.

trivum joined the KNX team in 2009 as one of about 100 KNX members.

#### 6.1.1. Function overview

The trivum Music Systems and the trivum TouchPads have KNX builtin. This means, that they can be controlled from other KNX devices or/and that they can control other KNX devices.

#### trivum Music Systems

Most of the time KNX will be used to control trivum Music Systems. Starting music or changing the volume are the most common requests. But the KNX support by trivum can do much more - it can control KNX devices (e.g. moving up/down a motorized TV) and has a wide range of actions which

can be mapped to any KNX switch.

## trivum TouchPads

The trivum TouchPads are very flexible and beautiful room controllers. They can switch lights, dimm lights, control RGBs, shutters, climates and even show information on any KNX display. The functions are shown using simple buttons on the display. And they even allow to control KNX by a web browser.

### 6.1.2. Function examples



These are just few examples. Many other functions are possible.

#### Control Music in a Bathroom using a regular 4 button KNX switch

You just have to map **Source change** on button one, **volume up** on button two, **Volume down** on button three and **Power off** on button 4.



Thats it. Get in the bathroom in the morning and listen to music with a simple press on your KNX button.

#### Listen to music in areas when you walk through

Using a KNX motion sensor, this sensor can start a specific playlist in an area. After some time, the motion sensor will also switch off the music.

### 6.1.3. First steps

All you have to do is:

- activate the KNX support in the trivum setup.  
Please select the  icon, then "Setup KNX communication" and "Use KNX/IP".
- make sure that your KNX IP router has been found in the network.
- then go to the KNX zone setup () and select a zone
- enter the KNX group address to switch the zone on or off. This KNX group address should be the group address which is sent by a KNX button in your house.
- for a first test, make sure the zone is playing some music. then press the KNX button to switch it on or off. (directly after a system restart, switching on may not work, as no recent selected music exists.)

## 6.2. Getting started

### 6.2.1. Bus access

The trivum devices talk KNX/IP. This means, that a KNX IP Router or interface is necessary to establish a communication with the KNX bus.

## 6.2.2. ETS software

trivum devices are configured via web browsers, because they have a builtin web server. This means, that there is no need to use the ETS software.

But you should nevertheless take care of the following points:

1. Each trivum MusicCenter (master) has to have a unique device address. This is necessary, because each KNX bus device has to have a unique ID which identifies the hardware. Even if a KNX over IP device is not physically attached to the bus, it is nevertheless necessary to have this unique ID.
2. If you use filter tables in your KNX IP router, then you need to have a KNX dummy application
3. Define the group addresses which are ONLY used by trivum (e.g. MusicCenter + TouchPad) in the ETS. So the installer can see that they are used and that he cannot use them in another context.

## 6.2.3. About KNX/IP router

### Basic



Since software V9.60 trivum devices can communicate not only with KNX IP routers, but also with KNX interfaces, like Gira X1. An IP router is recommended, as there is no connection limit (supports any number of devices). If you have more than one KNX IP router in your network, then each of them need to have different IP addresses and different IP multicast addresses.

### Which KNX/IP router ?

Here is a list of KNX IP routers and the link to the internet description:

- [Siemens N146](#)
- [EIBMarkt IP Router](#)
- [Gira IP Router](#)

There are more IP routers available from other brands.

Read also: [Gira X1 integration with trivum](#)

### KNX/IP router settings

It is important to configure the KNX/IP router. "Out of the box" most KNX/IP routers do not what they should. So make sure that it has the right network settings, and that it routes the KNX telegrams from the bus to the network. Also make sure that it does not block telegrams, so disable telegram filtering for a first test.

### Unicast IP address

The unicast IP address of a KNX/IP router should be in the same network as the trivum components



and the other components who uses the KNX/IP router to interface with the KNX bus. Please make sure that the ETS software can use the KNX/IP router also to access the bus. This is the first step to make sure everything is fine.

### Multicast IP address

If you just have one KNX/IP router in the installation, then 224.0.23.12 should be the multicast address.

This is the default and wellknown KNX/IP router multicast address.

If you have more than one, the other IP routers have to have valid multicast addresses. Locally available multicast addresses start with 239.x.x.x., e.g. 239.100.50.10, 239.100.50.11, ...



Useful information about multicast IP addresses:

- [Information from WIKIPEDIA about multicast addresses](#)



Don't forget to download the changes you make in the ETS to the IP router.  
And: please check if the IP router is still visible/listed in the trivum setup.

### Filter settings

Filter and routing configuration is also necessary for the KNX/IP router.

Please enable the router (using the ETS) that he routes the KNX telegrams to the IP network and from the IP network the KNX bus.

The easiest way is to use the "no filtering" option. This means, that all the telegrams are routed between KNX bus and IP network.

If you have to or want to use filtering, then you have to use for example the GIRA dummy application. You enter trivum group addresses in that application, then program the IP Router telegram filter to pass through telegrams for these addresses.



Filtering is more secure - but needs more configuration:

- Check the [GIRA dummy application](#) and the tool

### Test communication

If you're not sure whether your KNX/IP router works, please start your ETS software and select the KNX/IP router as communication interface.

Make sure that you use "IP Routing" as communication mode. Open the group monitor and see if messages from your KNX devices appear.

If this works ok, open the web configuration of your trivum Music System, under trivumip/setup.

Then make sure that the multicast IP address matches in the trivum setup and the KNX/IP router settings.

If the trivum setup does not recognize the KNX/IP router please goto to the section [Solving KNX problems](#)

If the KNX/IP router is recognized, but trivum **does not receive any KNX message** although filter settings are correct, read more about network problems under [Solving KNX problems](#)

## 6.3. trivum KNX Setup

### 6.3.1. Basic settings

- In the web configuration of your trivum device, make sure that KNX support is enabled as described above under "First steps".
- in the following, you may enter all your KNX group addresses manually, or you may upload a prepared list of group addresses exported from ETS, under:  
Automation / KNX / Setup KNX communication / Import CSV / Manage imported group address list.

### 6.3.2. KNX Group Address format

trivum uses the ETS project default of 3-level group addresses with 5, 3 and 8 bits, with a range from 0/0/0 to 31/7/255.

When entering group addresses in the setup, the system accepts 3 formats:

- type it with slashes: 1/2/3
- type it with spaces: 1 2 3
- type a 1-level GA value like: 2563

A 1-level value is converted to 3-level automatically. Trivum also provides an online converter under

<http://service.trivum-shop.de/share/Tools/knx-group-address-converter.html>

### 6.3.3. Zone KNX configuration

See [zoneKNX](#) for all available datapoints per zone.

### 6.3.4. KNX Event Datapoints

The trivum KNX event objects are a very flexible instrument. They can be used to trigger functions with KNX telegrams.

See [editKNXEvent](#) about event configuration.

### 6.3.5. Actuator Datapoints

The trivum MusicCenter software can even control KNX actuators, like:

- KNX binary actuators
- KNX dimm actuators
- KNX shutter actuators

This is done in the HomeControl and Automation Objects section of the setup.

For example, if you define a KNX shutter, then you can control this shutter

- by placing it in the HomeControl page of the WebUI.
- by adding actions in the WebUI (music page) to control some functions directly.
- through actions in a trivum macro.
- or on a trivum Touchpad, by defining it in the page editor, and use it by the touch screen.

Another example, if you define a light switch object, you can toggle that when a zone is switched on or off, by calling macros in the zone event handlers.

See [editKNXActuator](#) for details.

### 6.3.6. Datapoints of KNX Displays

See [setupKNXDisplays](#) about how to integrate KNX displays with trivum.

### 6.3.7. Datapoints of Paging

To run a paging controlled by KNX,

- see [editPaging](#) about how to create paging entries
- see [pagingKNX](#) about how to link these with KNX

### 6.3.8. KNX Datapoint types (DPT) used by trivum

trivum KNX Datapoints have one of five sizes:

1 bit, 4 bits, 1 byte, 2 bytes, 14 bytes.

the same size can be used for many different purposes.

if you have to specify DPT types in your external KNX application select one of these:

- 1 bit:

DTP name	Examples
1.001 switch	zone on/off
1.003 enable	pause, mute, alarm on/off
1.002 boolean	send zone status, mute, alarm on/off status
1.007 step	change volume level by one step
1.010 start/stop	play next source, tuner, streamer
1.017 trigger	key < or >, zone gets on, alarm starts

- 4 bits:

3.007 dimming control	volume up/down
-----------------------	----------------

- 1 byte:

5.001 percentage100	absolute volume level with knx value 0-255
5.010 counter pulses	play trivum playlist x, tuner preset x, save scene, call scene

- 2 bytes:

7.001 pulses	zone command 2 bytes
9.001 temperat.celsius	float value (with KNX touchpad)

- 14 bytes:

16.001 character string iso-8859-1	with most KNX displays
16.000 character string ASCII	incl. UTF-8 with Tense OLED display

## 6.4. KNX Examples

### 6.4.1. A 6-fold KNX control element (music controller)

In this example, a 6-fold KNX control element should control our trivum-multiroom system. The controller should be able to operate some basic functions:

- previous source / next source
- volume level +/-
- mute / power off

*Prerequisites:*

- a 6-fold KNX control element
- the trivum multiroom system is integrated in your KNX installation via KNX/IP router
- the KNX support of your trivum multiroom system is enabled and ready for use

#### Add KNX event

To control the music of your trivum multiroom system using a 6-fold KNX control element, the KNX telegrams of the KNX controller must be assigned to trivum actions. This is done via the trivum KNX events. Each trivum KNX event is the link between a certain type KNX telegram and his corresponding trivum action.

To create and configure an trivum KNX event, proceed as follows:

1. Open the WebConfig
2. Go to: Automation / KNX / Events

3. Click on: Add mapping.

An editor for a new KNX event is opened.

4. Enter the following data:

Field	Description	Example
Group Address	KNX group address that triggers the action	6/1/1
Description	Name or description of the KNX event	Bathroom_nextZone
Change assigned zone	trivum zone, in which the assigned trivum action is performed	Bathroom
Change data type	Data type of the value that triggers the action	1 bit
Value for comparison	Value that triggers the action when received	1
Change assigned action	trivum-action to be performed	nextSource

Repeat steps 3 and 4 for all other functions the 6-fold KNX controller should have.

HINT: You should make a backup before each change and archive this.

### 6.4.2. A simple wall button for next source, and to switch off

If you have a wall button that can only send 1 or 0 on the same group address it is still possible to achieve these two functions.

- configure zone sources. This is done in the web configuration under: zones / zone name / change the knx bindings / define the KNX/HTTP source list. Here you can, for example, configure playback of different web radio stations.



#### Sources for 'Living Room'



#### Source 1

Play Favorite 5 '1LIVE DIGGI' (TuneIn Station)



#### Source 2

Play Favorite 4 'SWR3' (TuneIn Station)



#### Source 3

Play Favorite 1 '80s80s Radio' (TuneIn Station)

- configure KNX event to toggle forward through the zone sources:  
knx / events / add mapping  
set GA: for example 7/1/0 1-bit value 1  
set action: activate a source / next source
- configure another KNX event to switch the zone off:  
knx / events / add mapping  
set GA: for example 7/1/0 1-bit value 0  
set action: set volume or state of a zone / off

Result: if your wall button sends 7/1/0 1-bit value 1, it will toggle through web radio stations. If it sends 7/1/0 1-bit value 0, it will switch the zone off.

### **Parameterize KNX-controller**

The next step is to parameterize the 6-fold KNX controller (e.g. in ETS) with the correct group addresses matching your KNX event.

## **6.5. Solving KNX problems**

Most of the problems with KNX/IP is related to wrong or insufficient configuration of the KNX/IP router.

### **6.5.1. KNX/IP router**

Please make sure that you set the correct unicast and multicast IP addresses. Please refer to [KNX/IP router settings](#).

### **6.5.2. KNX/IP interface**

These are limited to only a few parallel connections. Make sure that no other (or too many) devices are using the interface at the same time.

### **6.5.3. Filter settings**

Please make sure that you set the correct filter and routing parameters. Please refer to [Filter settings](#).

### **6.5.4. Checkout Aerne KNX Tester**

This is an iPhone App which is very helpful to check if your IP router works.

### **6.5.5. Network problems**

The communication is based on multicast communication. That means one network participant is sending a message into the network, and all other participants should receive it, in parallel. This has to be allowed by the switches - and routers/gateways which might be part of your network. Please check the following areas:

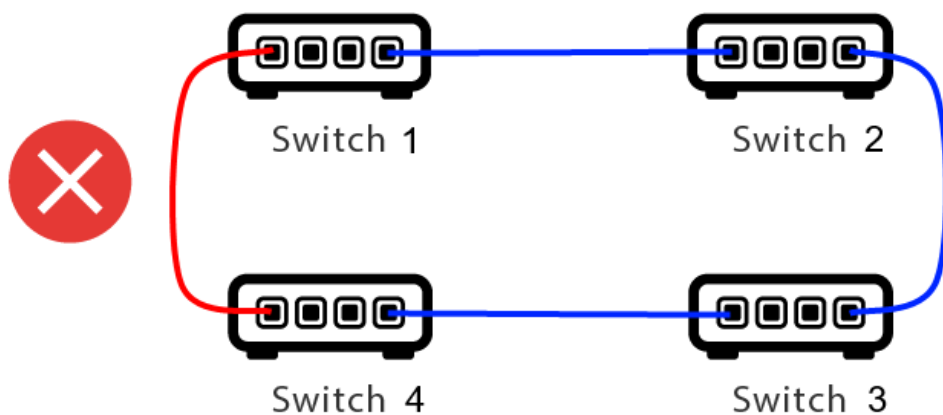
- Use a single network switch, not multiple switches

If you have two or more network switches between the KNX IP router and the trivum device, then this may already cause a communication failure, that trivum does not get any KNX message.

Reduce the system. Connect both KNX IP router and the trivum-device to the same network switch. Ideally use a simple, unmanaged network switch like TP-Link 1008P or similar.

Read more details on that under [Details of UDP Multicast Communication](#).

- Managed network switches
  - Make sure that the switches are allowed to use multicast addresses.
  - Depending on network switch model and firmware, it can help to activate **IGMP** with Querier, or even to deactivate it.
  - Also check the **spanning tree** settings.
  - Check if the Switch has the latest Firmware. Run an update if necessary.
- Cabling: double check that no network ring is created.



Here is one cable too much.

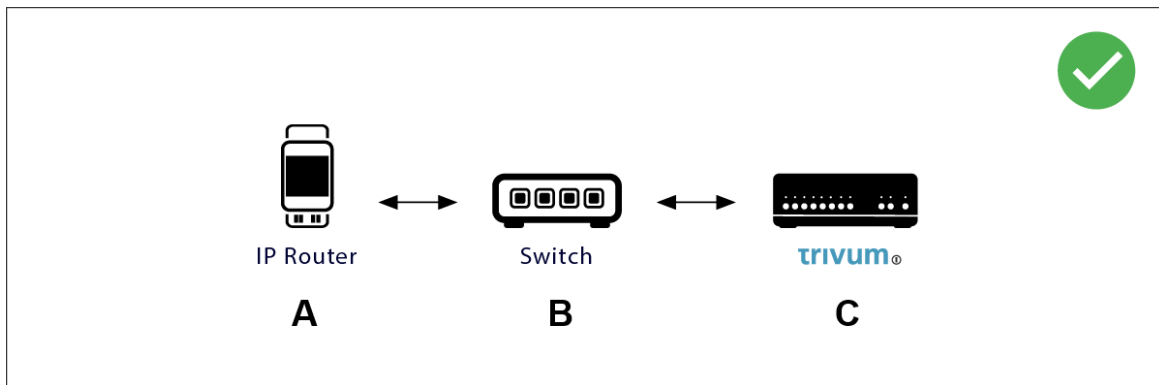
- If Switch 1 sends a multicast UDP message, the message may be sent to Switch 2, and from that to Switch 3.
- and in parallel, it is sent to Switch 4, and from that to Switch 3.
- and what will Switch 3 do? send two packets to 2 and 4?

In the worst case, it may cause a packet storm: the same packet is repeated many times without intention. So carefully check if every cable is really needed.

### 6.5.6. Details of UDP Multicast Communication

KNX messages are sent by UDP multicast, normally on group 224.0.23.12.

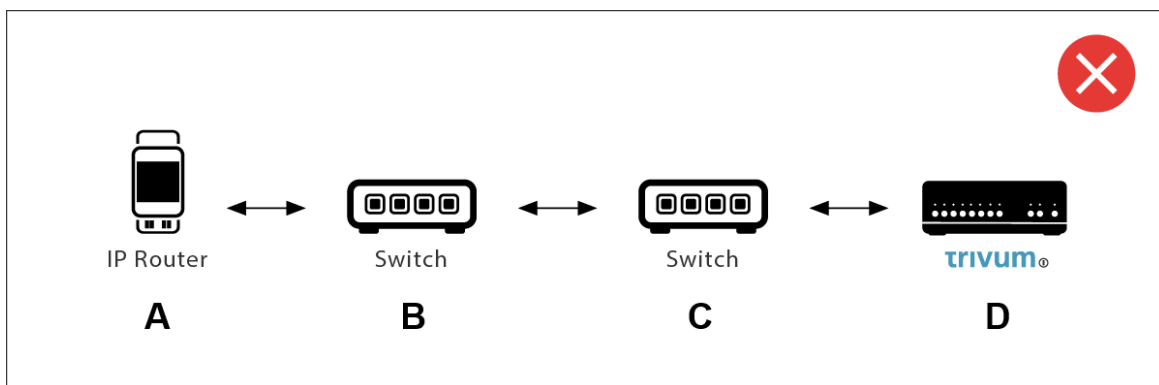
**Imagine this LAN topology 1:**



Multicast basically means: device (A) (IP router) gives a KNX message "1/2/3 1bit 1" to the network switch (B), and tells that switch to send this to all other devices in the network.

But switch (B) will not do this. It will not send the message to **all** devices. Instead, it will **only** send it to devices which have **subscribed** to receive messages on group 224.0.23.12. This is the case with device trivum ©, which is connected to the same switch. On startup it told the switch: I want messages for group 224.0.23.12. So normally it gets them.

**Imagine this LAN topology 2:**



Here is a problem. On startup, trivum will tell Switch ©: I want messages for group 224.0.23.12.

Good. But will Switch© also tell Switch (B) that someone connected to him is interested in that group? **Not sure**. Depends on the Switch firmware, model, vendor, management settings, etc. etc.

If Switch © does **not** pass on a subscription request, then KNX messages from (A) will **not** be passed on by Switch (B).

Therefore, if trivum cannot receive KNX input, **connect all to a single, simple network switch**.

### 6.5.7. Group addresses

If you use filtering in your KNX/IP router, then really make sure that you use a dummy application or another tool to tell the KNX/IP router to not block the group addresses which are used by the trivum system.

### 6.5.8. Device addresses

Each bus device on the KNX bus has to have a unique device address. Make sure that you specified a valid KNX device address in the KNX setup of the trivum devices.





It is good practice to add the devices which rely on KNX/IP as communication interface also to the ETS configuration, although it is not really necessary. So please use a simple dummy device, name it to identify that it represents the trivum device and assign a valid device address.

This device address must then match with the device address that you specify in the trivum config.

### 6.5.9. KNX scene control

Scenes can be stored and recalled by objects

- in the HomeControl interface of a trivum music server, under:  
Extras / Setup HomeControl / Add KNX Object.  
This requires software V9.62 or higher.
- in the HomeControl interface of a trivum Touchpad, under:  
HomeControl / Definition / Add KNX Object  
This requires software V3.01 or higher.
- on the KNX pages of a trivum Touchpad, under:  
user interface / Page Editor

Up to 4 modes are available:

- Mode 1 covers all objects of the HomeControl or Touchpad KNX area, no matter in which area, or on which screen. It remembers the state of objects within the trivum device. So far only lights and some shutters (with position feedback) are supported.
- Mode 2 covers only objects in the same HomeControl area, or on the same Touchpad KNX page
- Mode 3 is only available on a Touchpad KNX screen page. It asks interactively which objects should be saved as part of a scene.
- Mode 4 does not remember anything in the trivum device, but sends a KNX command to KNX light and shutter actuators, that they should remember or recall their current state. You have to enter a KNX group address in this case, and a scene number, for example 1. Then a long press on the scene will send 129 (save scene 1) to actuators. A short press will send 1 (recall scene 1).

It is recommended to use Mode 4 by default, if your KNX actuators support it.

With modes 1 to 3, a trivum device stores up to 16 scenes.

### 6.5.10. KNX music server scenes

If you want to store the current trivum-device state in a KNX scene, perform these steps:

- under Automation / KNX / Setup KNX communication / Group address for scene save/restore enter a group address, e.g. 1/5/99. for your convenience you may type this as "1 5 99".

to program a scene:

- configure each zone that should take part in KNX scenes. for example enter: Zones / first zone /

KNX bindings / special communication objects / GA scene to include in scene: 1 5 90

- send by KNX: GA 1/5/90 1-bit value 1. this will tell the first zone that it takes part in the scene.
- repeat this step with all further zones that should take part in the scene.
- finally send by KNX: 1/5/99 1-byte value 128. this will save the current state of participating zones as scene 1. value 129 would store a scene 2, and so on.

use a programmed scene:

- send by KNX: 1/5/99 1-byte value 0. this will call the first scene. value 1 would call the 2nd scene, and so on.



only basic states of zones are stored, like the current selected source (FM tuner, Streaming, Line input). the system will not store complex informations like the current selected Audio Service Playlist.

### 6.5.11. KNX music server scene examples

The following step by step example requires that you have the ETS software for Windows. In this software, you can open the group monitor, then send KNX messages by this group monitor for testing.

#### store a scene 1 with 2 zones

- In a web visualization, do this manually:  
Switch zone 1 on, selecting FM Tuner source.  
Switch zone 2 off.  
Now zone 1 is on, zone 2 is off.  
We want to store this overall system state as a scene.
- configure in zone 1:  
configuration / zones / zone 1 / knx bindings / GA to include in scene: 1/2/3
- configure in zone 2:  
configuration / zones / zone 2 / knx bindings / GA to include in scene: 1/2/4
- tell zone 1 and zone 2 that they will take part in the next scene:
  - in the ETS group monitor, send a 1-bit value 1 to GA 1/2/3.
  - in the ETS group monitor, send a 1-bit value 1 to GA 1/2/4.

now zone 1 and zone 2 know that their current state should be saved when the next scene save command is received. **no scene is saved yet.** this was just a preparation.

- configure globally:  
automation / knx / setup / group address for scene save/restore: 2/1/0
- send command to trivum to save the current state of zone 1 and zone 2 as scene 1. to do so
  - in the ETS group monitor, send 1-byte value 128 to GA 2/1/0  
because "128" means "save the first scene" (1-1+128).  
(do not use a different data type then 'byte' for sending)

- Now the system saves scene 1 with these informations:
  - zone 1 should be on, with FM tuner.
  - zone 2 should be off.

### recall a scene 1 with 2 zones

- switch all zones off
- send a command to trivum to recall scene 1. to do so
  - in the ETS group monitor, send an 8-bit value 0 to GA 2/1/0 because "0" means "recall the first scene" (1-1+0).
- Now the system should recall scene 1 with this state:
  - zone 1 is on, with FM tuner.
  - zone 2 stays off.

### store a scene 2 with 3 zones

- open the trivum app or WebUI, and put the system into this state:
  - switch zone 1 on with fm tuner.
  - switch zone 2 on with line input 1.
  - switch zone 3 on with streaming.
- prepare the zones KNX configuration:
  - configuration / zones / zone 1 / knx bindings / GA to include in scene: 1/2/3
  - configuration / zones / zone 2 / knx bindings / GA to include in scene: 1/2/4
  - configuration / zones / zone 3 / knx bindings / GA to include in scene: 1/2/5
- tell the zones that they will take part in the next scene:
  - in the ETS group monitor, send 1-bit value 1 to 1/2/3.
  - in the ETS group monitor, send 1-bit value 1 to 1/2/4.
  - in the ETS group monitor, send 1-bit value 1 to 1/2/5.

### the scene is not saved yet!

- configure globally:
  - automation / knx / setup / group address for scene save/restore: 2/1/0
- tell the trivum-device to store scene 2:
  - in the ETS group monitor, send 8-bit value 129 to 2/1/0 because "129" means "save the second scene" (2-1+128).

### recall scene 2 with 3 zones

- set all zones off
- tell trivum to restore scene 2:

- in the ETS group monitor, send 8-bit value 1 to 2/1/0. because "1" means "recall the second scene" (2-1+0).
- now this should happen:
  - zone 1 switches on with fm tuner.
  - zone 2 switches on with line input 1.
  - zone 3 starts streaming, and plays the streaming content last used in that zone. (selected content is not stored in scene!)

## 6.5.12. Tracing/Logs

If you want to check if the trivium device can receive KNX telegrams, you should

- enable tracing of KNX messages under: automation / knx / setup knx communication / trace bus communication
- then go to: automation / knx / knx monitor

Mode	Time	Address	Group ...
read/write	Date	sender/rec...	Used by
Received	13:35:02	192.16...	6/5/104
Plain	2023-07-13	SC344m	room tem...
Sent	13:35:02	224.0....	6/5/104
Plain	2023-07-13	Router 22...	room tem...
Received	13:35:00	192.16...	7/7/220
Plain	2023-07-13	SC344m	Multiple u...
Sent	13:35:00	224.0....	7/7/220

this is an interactive view which updates automatically, which is helpful to see if anything comes in. With much traffic, however, you may lose overview, and information is cut, especially in mobile view. In that case, better use the KNX Log under: Automation / knx / knx monitor / KNX Log / Print

## 6.5.13. Gira X1 integration with trivium

Gira X1 can be used as IP interface

The Gira X1 contains an IP interface, and can be connected with trivum through KNX interface mode. This requires trivum software V9.60 or higher.

Please note that the X1 is not an IP router, but just an interface. It can handle up to 3 ip interface connections in parallel, for example with one trivum MusicServer, and 2 trivum Touchpads.

If you have more devices that need to communicate with the X1, an extra IP router is required, like the Siemens N146, which sends UDP multicast messages on group addresses like 224.0.23.12.

### Integration steps with Gira G1

In a project for the Gira G1, or the Gira Smart Home app, you create a web browser object. There you type an url like <http://trivumip> containing the IP address of your trivum MusicServer system. Then you can use the full trivum music control within Gira.

Furthermore you can define in your Gira project some KNX switches to control trivum. They will send KNX messages which are sent via the X1 to the trivum device, for example to play a music favorite.

## 6.5.14. Gira HomeServer notes

### Gira HomeServer requires an extra IP router

The Gira HomeServer itself contains no IP router or interface, so it can **not** pass through KNX messages from the KNX wire to LAN for trivum. So the Gira HomeServer requires an extra IP router for communication.

## 6.5.15. Gira QuadClient integration notes

### WebTouch customization by parameters

By default it is sufficient to configure an URL in your QuadClient browser plugin, like <http://trivumip>, and the WebTouch is shown. But you can change the appearance and improve control by adding parameters, like for example

<http://trivumip?parm1=value1&parm2=value2>

Supported parameters are:

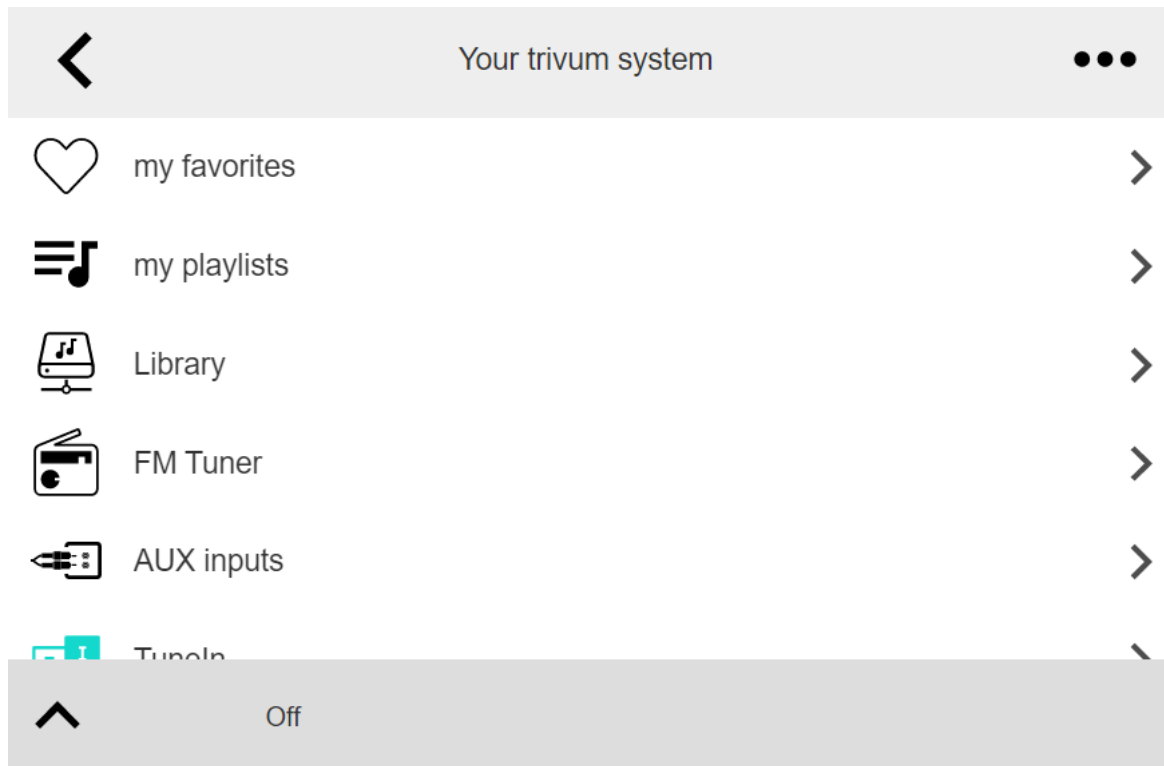
<code>skin=white</code>	select white user interface. Default is black, which can also be changed in system setup.
<code>skin=black</code>	select black user interface.
<code>rows=n</code>	change content size to enforce display of n rows in menus and result lists. n can range from 6 to 100. depending on the window or screen size this causes enlargement or shrinking of text. Without the rows parameter, the number of displayed lines depends on the window size.

clientid=x

give the WebTouch a numeric or text ID to identify it in the trivum setup

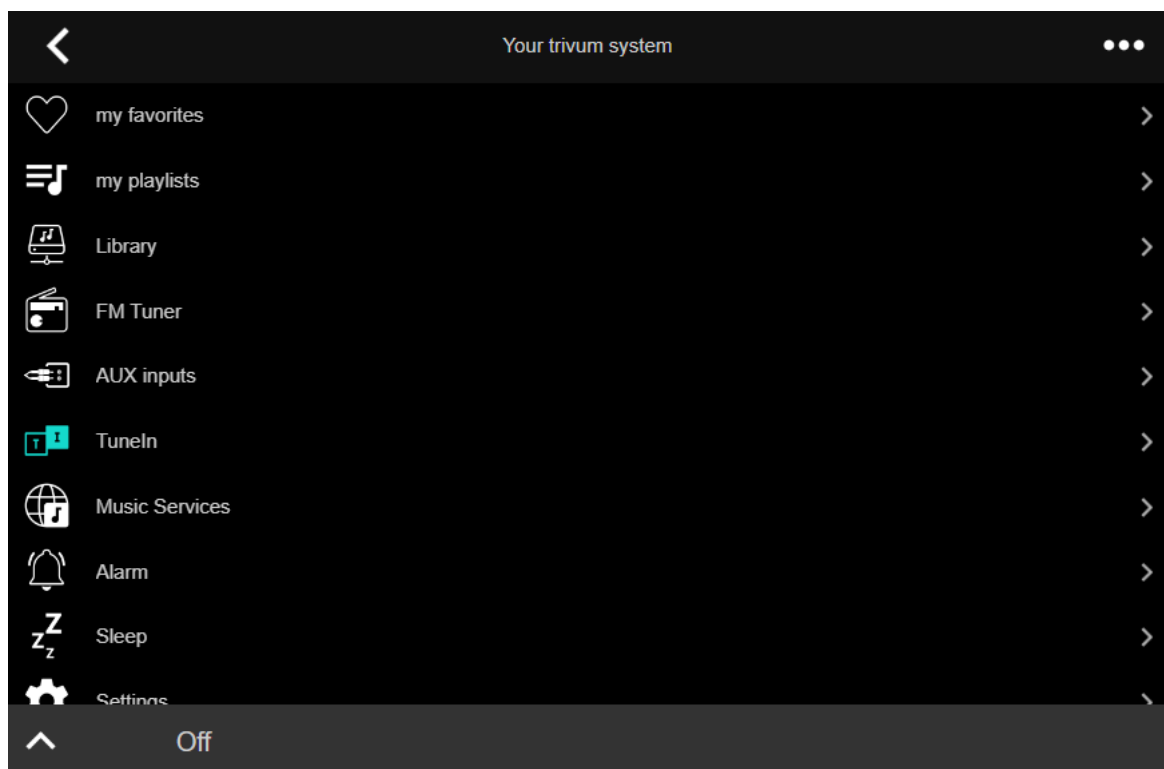
Example:

?skin=white&rows=10



Example:

?skin=black&rows=15



## Gira QuadClient only shows a black screen

This happens if the firmware of your HomeServer differs from the HS+FS Experte software (and QuadClient therein).

For example, we had one report of a HomeServer with firmware 4.11.0 and HS+FS Experte 4.11.3. This only produced a black screen in QuadClient, not just with trivum, but with any website URL. The solution was to update the HomeServer to the same firmware, in that case 4.11.3.

You can find the installed HomeServer firmware version by logging into the HomeServer and looking in the debug area.

## Gira QuadClient browser compatibility

### Using the correct web browser: IE 10 or higher

Gira QuadClient is a software running on Touchpanel PC's with Windows operating system.

Before trying to integrate the trivum web visualization in a QuadClient project, make sure that the Windows system contains at least **Internet Explorer 10** or higher. It will not work with older version of Internet Explorer. To find out the browser version used on the PC, you may configure a browser in the QuadClient with this url:

<http://www.whatismybrowser.com/>

If this shows that your QuadClient uses IE 7 you must update the web browser and/or Windows system, or read the below article.

### URL for integration

Just use <http://trivumip>, for example: <http://192.168.1.200/>

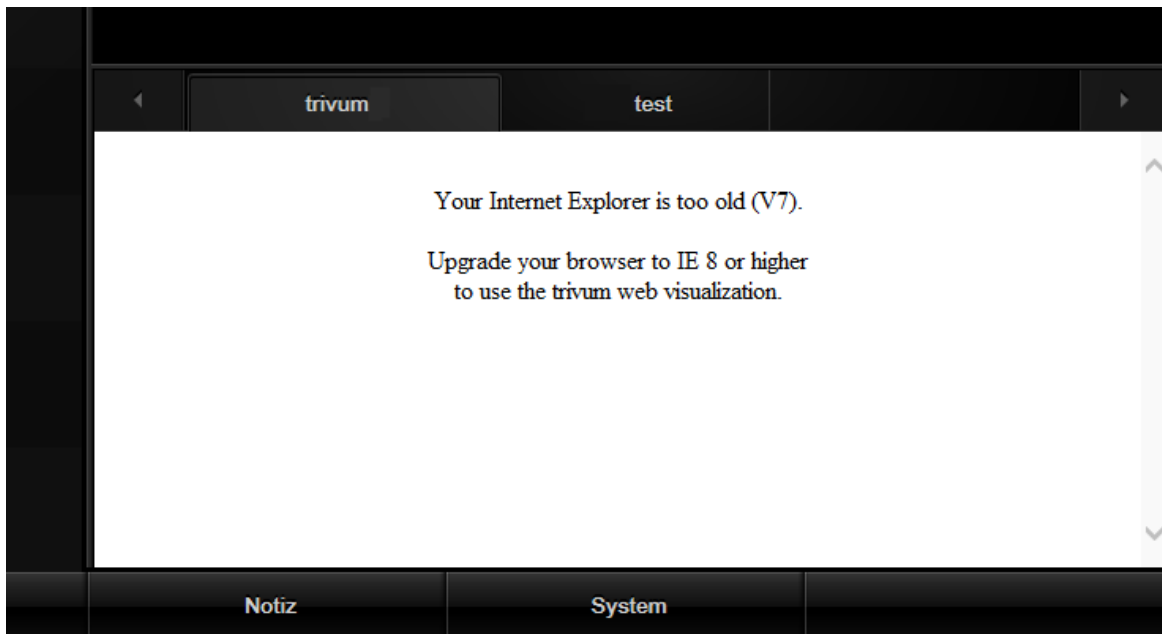
### Gira QuadClient: how to fix IE7 mode with IE11

Even if you have IE11 on your Windows system, the Gira QuadClient may use Internet Explorer **in IE7 mode**, so all you get is an error message by trivum.

For best information about the browser mode used, we recommend to configure two browser plugins in the same Gira quadrant, with URL's:

```
http://yourtrivumip/           - name: trivum
http://www.whatismybrowser.com/ - name: test
```

Now run the QuadClient, and you see:

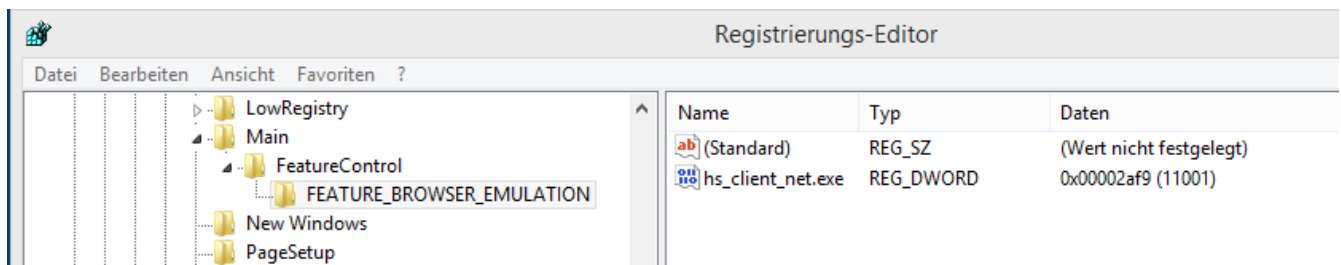


To fix this,

- stop the QuadClient
- download the file [fix-gira-ie7-mode.zip](#)  
Extract the zip file, and run fix-gira-ie7-mode.reg.  
This will enter a single value into the Windows registry:

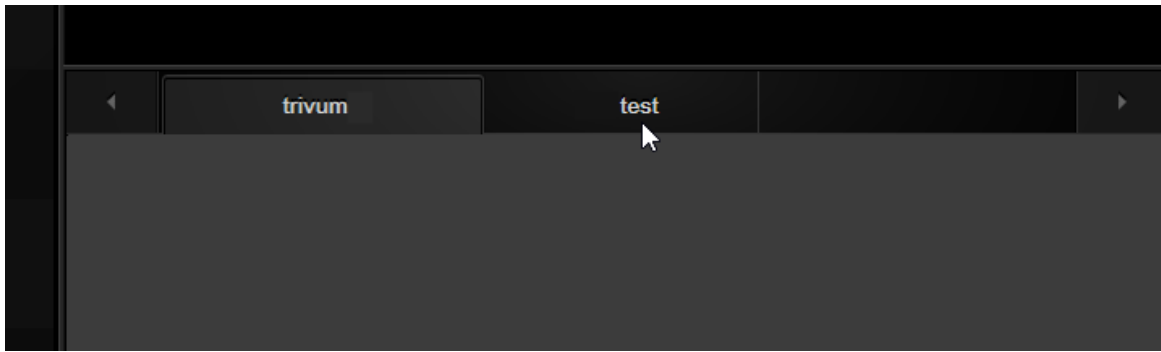
```
HKEY_CURRENT_USER\Software\Microsoft\Internet Explorer
  \Main\FeatureControl\FEATURE_BROWSER_EMULATION
    hs_client_net.exe = dword:00002af9
```

- alternatively you may enter the value manually:
  - run the Windows Registry Editor, **regedit**
  - go to the **HKEY\_CURRENT\_USER** location given above
  - select "new DWORD value" with name: hs\_client\_net.exe and value 2af9 (hex)

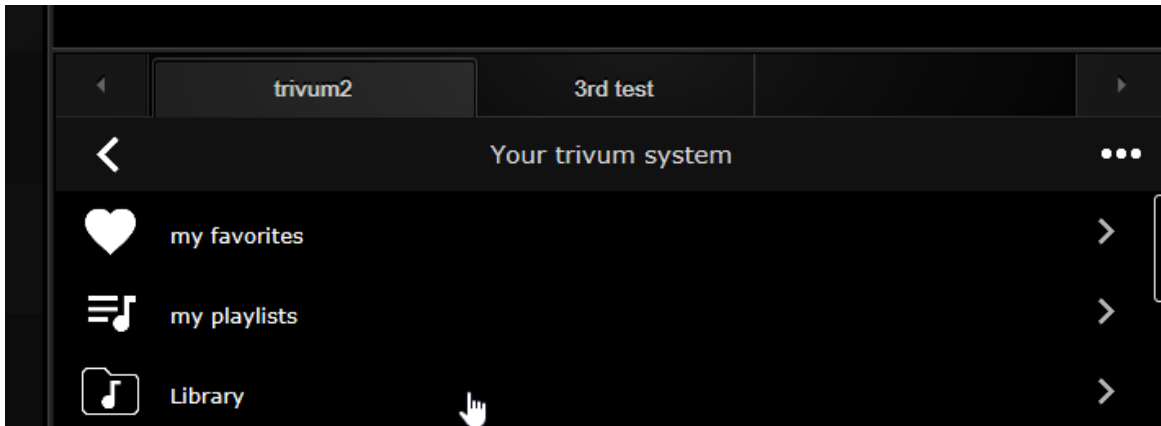


- run the QuadClient again. The error is gone.  
On very first use, the IE may only show a blank area.





- This can be fixed manually by a reload, e.g. via right mouse button, or in our example by switching to the second tab, and then back to trivum.



to automate this reload, go in the trivum-setup to

```
system / setup / advanced settings
```

the type the advanced option string "fixgrayie".

### Gira QuadClient known issues on Touch PC

On touch panel PC's any kind of long press may not work within the Gira QuadClient.

If this happens, go into the web configuration:

#### V9:

- go to: system / setup / user interface details, and activate: use +/- buttons for volume control.
- go to: devices / control units, therein select the control unit matching your touch PC. enable: Off on power short press.

#### V10:

- go to: devices / apps and touchpads / general settings, and activate: use +/- buttons for volume control.
- go to: devices / apps and touchpads, therein select the control unit matching your touch PC. enable: Off on power short press.

Diverse functions in the KNX area within the web visualisation will not work, for example any kind of popups on RGB, dimmer or climate controls. Do not use these, but instead use the KNX controls of your Gira installation.

### 6.5.16. Integration in visualizations of other vendors

If your wall panels contains an integrated web browser you can test trivum integration, even without trivum hardware, by configuring the web visu URL from our online demo:

<http://service.trivum.com:1080/>

This will require hardware with one of these web browsers:

- Internet Explorer 10 or higher. (IE7 to 9 will not work!)
- Firefox
- Chrome

## 7. AirPlay and trivum

The trivum Multiroom system supports streaming via the AirPlay technology. The user can enable/display AirPlay support and can specify which room/zone should be visible as an AirPlay output.



It depends on the specific trivum hardware how many different AirPlay outputs are independently available.

Further information about AirPlay is available in WIKIPEDIA, [in English](#) and [German](#)

### 7.1. AirPlay Versions

#### 7.1.1. AirPlay1

AirPlay has been introduced by Apple in June 2010. Many manufactures and Apple itself supports this technology to stream music to speakers. trivum supports AirPlay since many years and will continue to support AirPlay.

#### 7.1.2. AirPlay2

Apple supports AirPlay2 since 2018. The Apple HomePod speakers became the first Apple speakers which supports AirPlay2 in Q2 of 2018.

AirPlay2 is the multiroom extension of AirPlay and enables users to group AirPlay2 speakers. trivum Multiroom Systems do not support this AirPlay extension. They are compatible with AirPlay, but do not support the AirPlay2 grouping or other AirPlay2 extensions to AirPlay. This is because trivum itself is a multiroom system and we have a strong and reliable support for Multiroom and grouping. Control grouping via 2 different technologies would lead to unstable systems and inconsistent Multiroom installations because of the mixture of the two multiroom technologies.



Apple will still support AirPlay - and so the trivum zones are still visible as AirPlay outputs.

## 7.2. AirPlay and Group Play

If you create groups in trivum you can only send AirPlay input to the master zone of that group. The master zone has the same name as the group.

Example:

- SC344 device has zones: living room, kitchen, sleeping room, bathroom
- All zones are off. In the user interface, user selects "group" with all zones.
- Because all zones are off the system takes the first zone as group master zone: living room. (If a single zone, like bathroom, would be playing right now, then the system may select that one as master zone.)
- Then you can send AirPlay only to the input named "Group living room".

The non-master zones of a group are called Slave Zones, and are normally marked by round brackets ( ) in their Airplay input names. Do not try to send Airplay to a Slave Zone, this will be blocked.

## 7.3. AirPlay configuration

Because AirPlay uses the multicast network protocol and the ZeroConf protocol to find and register speakers in the network, some network configurations, especially with WLAN devices, need correct configured switches and routers. The trivum Multiroom systems have builtin extensions to help customers when they experience problems within not perfectly configured networks.

The following setup screenshot gives you a quick overview how trivum Multiroom systems can be configured.

```
==== setupAirPlay
```

The screen to configure AirPlay looks like this:

Setup AirPlay

All Basic Modified Help

GLOBAL AIRPLAY SETTINGS

- 1** AirPlay support 

Specify whether this SC044 should be visible on your iOS devices or not.  
Visible Inputs are also configured in each Zone's basic settings.
- 3** Delay volume increment
- 4** Show trivum: #ip in input names

NETWORK INPUT TIMEOUT

- Zone off after 30 seconds of no data
- Zone off after 1 minute of no AirPlay data **5**
- Zone off after 5 minutes of no AirPlay data

NETWORK ANNOUNCEMENT REPEAT

This is for networks that fail to send Multicast name queries from WLAN to cable LAN. Better configure the network correctly, then disable this option.  
As long as web radio plays no input name can be sent! Switch the zone off to see inputs again.

- Do not send zone names repeatedly
- Send zone names every 30 seconds
- Send zone names every minute **6**
- Send zone names every 3 minutes
- Send zone names every 5 minutes

1 - enable or disable AirPlay in general.

3 - check this to avoid instant massive volume changes, e.g. because your iPhone currently uses a volume level 90 which is sent by AirPlay to trivum.

4 - if set, the trivum AirPlay network inputs look like "trivum #.100 name" with 100 being the last part of the trivum IP address. Default is to show only the zone names.

5 - if AirPlay stops sending audio, how long should trivum wait before a zone is switched off? Default is 30 seconds.

6 - in fully a transparent network, with no multicast filtering, this option is not required and should be set to: "Do not send zone names repeatedly". Some networks, however, do not pass through AirPlay name queries sent by an iPhone, with the result that trivum AirPlay network inputs are not visible at the iPhone. For this case select an active repeated sending of AirPlay names here, normally every 1 to 3 minutes.

## 7.4. Android and AirPlay

With Android 10 or higher and the app

## AirMusic [ROOT/Android 10+] (vendor: airmusic.app)

from the Play Store it may be possible to stream audio from Android devices to trivum through AirPlay.

However, it may not work with every app and device. You can try a free demo.

- start the AirMusic App
- select a trivum network input.  
you will get a system popup: allow recording? yes.  
If no trivum inputs are listed, read more here:  
<https://www.trivum.com/trivum/docs/en/trivum-troubleshooting.html#airplay-inputs-cannot-be-found>
- on first use you may get another button at the bottom right about notifications access. allow this all, it is important. it allows to send the current artist and track name to trivum, and to control volume by extra buttons in the AirMusic notification bar.
- further recommended settings:  
general settings: automatic stop of connection: change the default 2 minutes to 5 minutes or higher. if no music is played for 5 minutes, the network input is deselected, and you have to select it again.
- then start the youtube app, play a video. music should start to play in the selected trivum-zone.
- for volume control:  
volume hard keys of your mobile cannot be used. instead, swipe from top downwards to see the AirMusic notification bar. It should show a text "AirMusic is active", with volume control buttons.

## 8. Howtos and FAQ

### 8.1. How to create a playlist under "playlists"

1. create an empty playlist, to add tracks later:  
Playlists / edit (at the right top) / add (at the left)  
the newly created list is now the *current list*. if you play some music, opening ⋮ at the right top will also show a function Add track to playlist with the current list's name.
2. or create a playlist from what is playing right now:  
Play some music. Then
  - select ⋮ at the right top
  - select: show play queue
  - select ⋮ at the right top
  - select: Save queue as my playlist

this will create a new playlist containing the current music selection.

## 8.2. How to add the current music selection to a playlist

Play some music. Then

- select ⋮ at the right top
- select: show play queue
- select ⋮ at the right top
- select: Add queue to a playlist

this will add the complete play queue content at the list's end.

## 8.3. How to quick add the current playing track to a playlist

First, tell the system what should be your *current playlist*.

To do so, go into

- playlists
- select one playlist, to have it's content shown.  
There is no need to play it, just show the content.
- then go back in the menu, back to the music player screen.

Now select some music. A NAS album, a music service playlist, whatever.

If you want to add the current playing track:

- select ⋮ at the right top
- a popup with *More music* opens.  
This should now offer: **Add track to playlist: ⋮**, with the current playlist's name.  
Select that, and the track is added immediately.

## 8.4. How to add the current playing album to a playlist

There is no quick add function for this. Instead,

- play the album of interest.
- select ⋮ at the right top
- select **show play queue**
- select ⋮ at the right top
- select: Add queue to a playlist

## 8.5. How to play a playlist starting from track n

and how to play any content with many tracks, like a NAS album, starting from a specific title.

By default, if you select a playlist, then a track therein, only this single track is played in endless repeat.

If you want to play the whole list, starting from a track, then there are two ways:

Method 1 uses the **play queue**:

- play the whole playlist by "Replace list"
- select "... " at the right top, then "show play queue"
- in the play queue, click into the track to jump to

and then it will play the whole list starting from the selected track.

Method 2 uses the **play immediate** option:

- in the web configuration, go to  
V9: [System / Setup / User interface details](#)  
V10: [Devices / Apps / General Settings](#)  
and check "Do play immediate".
- then, in the web visualization, select a playlist, click into the start track,  
and without further menus it will play the whole list starting from that track.

## 8.6. How to join all titles from trivum Favorites into a playlist

- make sure the "Do play immediate" option is not set.
- select the first trivum favorite. when being asked for "play now, play next etc." select "replace list". this is not possible with web radio stations which always play immediately.
- select the second trivum favorite. when being asked for "play now, play next etc." select "add to list".
- continue this way with all favorites you want to add to a playlist.
- then click at the left top, until you see the player screen, with the currently playing track.
- select "... " at the right top, and "show play queue".
- select "... " at the right top, and "save queue as a trivum playlist".

## 8.7. How to limit the user interface (WebApp/Touchpad) for commercial use


For use in restaurants, bars or fitness studios it may be required to provide only a minimal user interface to select predefined music, without the possibility to configure anything.

This can be achieved by options under:

V9: [System / setup / user interface details](#)

V10: [Devices / Apps and Touchpads / Show/hide menus](#)

- Show Main menu

By default a touch on the date or the hamburger button  of the user interface brings up the main menu, titled "Your trivum system". Disable this option to let the user use only predefined actions and default sources. Actions are usually configured under:

V9: [Configuration / zones / zone / define the zone related actions](#)

V10: [Customize / zones / zone / define the zone related actions](#)

- Show Zone menu

By default, a WebApp/Touchpad is able to switch between different zones.

This can be fully disabled by this option. Setting the zone for a control unit must then be done in the web configuration, under:

V9: [Devices / Control units / unit / Assigned zone](#)

V10: [Devices / Apps / unit / Assigned zone](#)

- Don't show default sources

By default all builtin sources for a zone are made available as actions on the right, for example with SC344 this means Stream, Tuner, Line Input. To save space or avoid the use of unwanted sources enable this option. There is also a separate setting for FM tuner available.

Since software V9.72 these settings are under:

[Configuration / actions / define which standard sources should be available](#)

Since V10 these settings are under:

[Customize / Actions / General settings](#)

- Allow switching between Music-/Home Control on standard visu

If AutomationObjects (KNX etc.) are defined, a button for the automation area is shown at the right top.

Disable this option to hide this button on the WebApp.

On Touchpads, separate options exists in their web config:

[System / setup / display settings / Show mode switch button.](#)

But if KNX objects are defined, they are still accessible. To avoid this, set access PINs on the KNX pages.

## 8.8. More options to limit the user interface

In addition to the main limiting options above, these are available:

V9: [System / setup / user interface details](#)

V10: [Devices / Apps and Touchpads / Show/hide menus](#)

- Hide 'System setup' in WebApp clients

Keep users from reaching the web configuration easily via the normal WebApp.

- Hide 'All Off' button in Zone menu

If you want to limit control units to specific zones, you will probably also want to keep single control units from being able to switch off all zones.

- Hide 'Group' button in Zone menu

Keep users from grouping zones manually. If predefined zonegroups exist they are still available.



V9: [Devices / Control units](#)

V10: [Devices / Apps](#)

If you enter a control unit (WebApp or Touchpad) here, this can be set:

- Show actions in menu

This will no longer show any actions at the right side of control units, but move (predefined) actions into the main menu.

- Specify zones which can be controlled

By default every control units can switch into any zone. With this option it can be limited to one or more specific zones.

V9: [Configuration / Zones / zone / basic settings](#)

V10: [Customize / Zones / zone / default sources](#)

- Default line audio input:

This can be set to 'no default', to hide the line audio input for this zone.

V9: [Configuration / Zones / zone / basic settings](#)

V10: [Customize / Zones / zone / basic settings](#)

- Zone is available in ZoneSelect menu

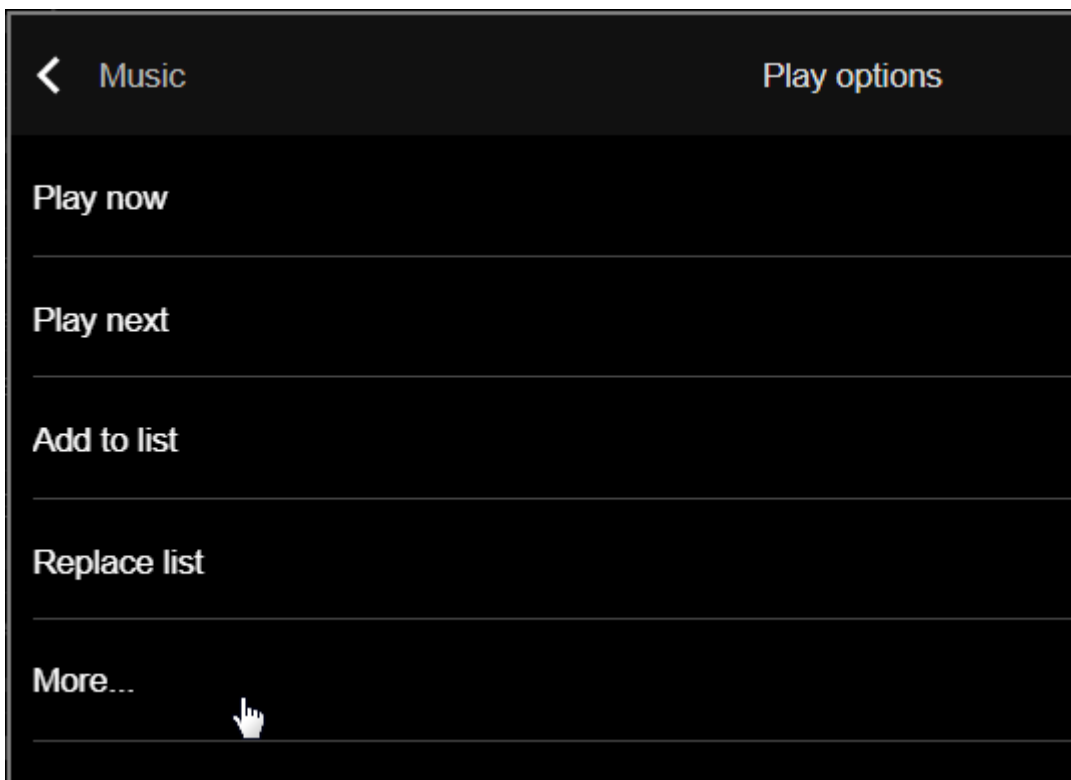
If this is disabled the zone is no longer visible in the zone list of WebApps and Touchpads.

## 8.9. How to play a music service playlist by KNX

Example: to play a Deezer playlist by a KNX event, perform these steps:

**In a Control Unit** (e.g. trivum web visualization),  
create a trivum favourite from a Deezer playlist like:

[Music Services / Deezer / Charts / Playlists / Pop Radio / All tracks / More ...](#)



then: `Add Deezer.Playlist` to trivum favorites.

#### In the web configuration:

- `Automation / KNX / Setup KNX communication / Use KNX/IP`
- `Automation / KNX / Events / Add a new KNX event.`  
click into the event.  
fill in the group address, data value, and assigned zone.  
change action to:  
`Activate a source / Streaming / play a trivum favorite.`  
select the Deezer Playlist, with mode: Random in Random.

Then, on a KNX event with the matching group address and value, the playlist is played, each time starting with another random track.

## 8.10. How to play a music service playlist by a one touch action

Follow the above instructions how to create a trivum favorite from a Deezer playlist.

Then go into the web configuration, and select:

`Zones / Zone 1 / actions / action 1:`  
`Activate a source / Streaming / play a trivum favorite.`  
select the Deezer Playlist, with mode: Random in Random.

→ on a Control Unit in that zone, a new action will appear at the right side, allowing to play the Deezer playlist directly.



### 8.11. How to play multiple albums by one action or KNX event

This can be done indirectly, by creating a playlist containing multiple album contents, this way:

- in the control unit (Touchpad or WebTouch), select and play the first album.
- then select the next album(s) this way:

Library / album / album name / all tracks / add to list

without playing them now. Go back to the player view, showing the current playing track.

- select "... " and then

Show play queue / "... " / Save queue as my playlist /  
 enter a new playlist name /  
 "Save with name: new name"

Now you have a new playlist, containing the tracks of multiple albums, which can be used in any action or KNX event.

### 8.12. How to configure a Ringtone Paging

MP3 files can be uploaded directly in the paging setup menu.

The files are converted internally to a raw PCM format, and synchronized to connected slave devices automatically. However this is done only if the device(s) have at least 350 mbytes of free internal disk space left. It is recommended not to upload more than 100 files, as the internal storage is also needed for other things like cover art.

#### Create a Paging

select: Extras / Paging / create, click into Paging 1, editPaging.

- at the bottom, select Audio source: Stream. go back one level.

## Upload the ringtone file(s)

- click into "Audiofile", then "Upload your MP3 file here", and follow the instructions. After an upload you will see the main configuration page. Go again to Extras / Paging.
- check which zones (all) should take part in the paging.
- set the paging volume level. take 10 (low) for a first test.
- select auto stop time: 3 seconds, for a first test.
- click on: "test this paging". as soon as you clicked this you also see a line "stop paging" to stop it.
- check if sound plays in all zones.

if you have two devices combined as master/slave check if zones of the slave play as well. if not then synchronization may have failed, probably due to lack of SD card space. in such a case try to clean up the slave SD card this way:

- open a new browser tab, type: slaveip/setup
- change the slave to master mode (temporarily)
- configure a dummy paging therein, to get into the ringtone file list
- delete unnecessary ringtone files
- also try: Music / Music on NAS / Clear music database, in case that a large NAS database was still stored on the slave
- change the slave back to slave mode

## Run the Paging

1. create a zone action:

- Zones / Zone 1 / Actions / Action 1 / Start paging / select paging.  
→ in a web visualization in this zone you will now see an action "Paging".

2. to run it by KNX:

- Automation / KNX / Setup KNX communication / Use KNX/IP
- Automation / KNX / Paging / Paging 1 / enter group address  
→ now a KNX event for that address will run the paging.

3. to run it by HTTP:

- read more in the document:  
[trivum API documentation](#)

For example, if you have a doorbell which is able to send an HTTP request when the bell button is pressed, configure in the doorbell software a call like:

`/xml/paging/start.xml?id=0`

which will run the first paging.

## Further notes on older configurations

Stream pagings configured on SC before software version V9.21 used a different way, requiring to

reserve one Streamer per device, just for paging. If you see a source marked as "Static Streamer" it means this old system. It is recommended to migrate such configurations to "SC Streamer" mode (and to change the shared zone stream back) to get full use of all streamers.

### Configuration on C4 systems

On C4, .MP3 files are played directly by a dedicated stream source card which is used for the paging. The ringtone files must be uploaded to the system's internal flash disk.

- select: Extras / Paging / create, click into Paging 1, editPaging.
- at the bottom, select Audio source, then select one stream source card you want to reserve for paging. if you have multiple card hosts, the Stream Source must be in the first card host, to allow it's sound to be played everywhere. If the paging Stream Source card is also used to play normal music, then that music will be stopped by a paging, and must be reselected afterwards.
- click into "Audiofile", then "Upload your MP3 file here", and follow the instructions. After an upload you will see the main configuration page. Go again to Extras / Paging.
- select the uploaded Audio file.
- check which zones (all) should take part in the paging.
- set the paging volume level. take 10 (low) for a first test.
- select auto stop time: 3 seconds, for a first test.
- click on "test this paging". as soon as you clicked this you also see a line "stop paging" to stop it.
- check if sound plays in all zones.

For infos how to run this paging, see above under [Run the Paging](#).

## 8.13. Maximum Speaker cable lengths, speaker distance limits

Example: ceiling mounted speakers are connected to SC or RP devices by Cordial CLS-215 TT (2x1.5mm<sup>2</sup>) cable, or CLS-225 (2x2.5mm<sup>2</sup>) cable.

How long can they be?

For inwall/ceiling speakers with a plain crossover the only concern with long cables is the power loss. Due to the logarithmic nature of the sound pressure level one could say that a maximum loss of 25% is acceptable.

For the above cable types this means:

- 2x1.5mm<sup>2</sup>:  
50m for 4ohms speakers (or 2x8ohms parallel)  
100m for 8ohms speakers
- 2x2.5mm<sup>2</sup>:  
90m for 4ohms speakers (or 2x8ohms parallel)  
175m for 8ohms speakers

## 8.14. SC344 Analogue Input Cabling Options

If you want to connect a TV or other audio source to SC devices you can use one of these options:

- If your TV has Cinch output, direct Cinch to Cinch.
- If your TV has only TOSLink output, use a D/A converter like

<https://www.amazon.de/-/en/Converter-Digital-Analogue-Control-Coaxial/dp/B09WMDF6CH/>

- For long analogue connections via Network cable, adapters exist as well, in different price ranges.

Very simple Stereo Audio Extender Cat5:

<https://www.amazon.de/dp/B01BF6KFOS/>

With builtin transmitter:

<https://www.amazon.de/dp/B014VZGMXI/>

Active with high quality:

<https://www.trivum.de/produkte/audio-extender/98/analog-audio-extender-set?c=475>

<https://gefef.com/product/2-way-audio-extender-over-one-cat-5/>

# 9. Errors and Solutions

## 9.1. Reset of SC devices

The devices SC340, SC344, SC348, SC044, SC344V2 have a small white reset key, which can be used like this:

### 9.1.1. Soft Restart

- press the reset key, and keep it pressed.  
the red LED shows a slow blink.
- after five seconds, the red LED shows a continuous light.  
release the reset key then.
- the system will restart.

### 9.1.2. Reset the network interface to DHCP

This requires software V9.49 or higher.

- press the reset key, and keep it pressed.  
the red LED shows a slow blink.
- after five seconds, the red LED shows a continuous light.  
keep the reset key pressed.
- after fifteen seconds, the red LED shows a faster blink.  
release the reset key then.

- the system will restart, reset the network interface to DHCP, then restarts again. this may take about two minutes.
- as soon as you can get into the web configuration, check the network settings, as these have **not** been changed. so check them for errors and correct wrong data.

### 9.1.3. Reset to factory defaults, or a recent software state.

This requires software V9.49 or higher, and an SC344v1 or v2 device with hardware 3 or lower. It can no longer be used with SC344v2 hardware 4 or higher.

- press the reset key, and keep it pressed.  
the red LED shows a slow blink.
- after five seconds, the red LED shows a continuous light.  
keep the reset key pressed.
- after fifteen seconds, the red LED shows a faster blink.  
keep the reset key pressed.
- after 25 seconds, the red LED shows a very fast blink.  
release the reset key then.
- the system will restart, reset the network interface to DHCP, delete the whole current software, and restore the factory software (or a recent software snapshot taken during update to V9.49). this may take about three minutes.
- as soon as you can get into the web configuration, run a software update, and upload the backup text file of your system configuration.
- check the network settings! although the network interface was reset to use DHCP, this may change again on the next reboot. so correct them as well in the web configuration.

## 9.2. How to reset a AudioBox P150 system

The AudioBox P150 has several front panel buttons, which can be used during restart for special functions:

### 9.2.1. Soft Restart

- press **Power and Vol-** together, until the power LED blinks fast. Release the keys.
- the system will restart.

### 9.2.2. Reset the network interface to DHCP

- switch the device off. wait 5 seconds.
- switch it on. the white Power LED will show a slow double blink.
- keep **Power** pressed for at least 50 seconds, until the Power and Stream LEDs show a fast flashing. Then release the key.
- the system will restart, reset the network interface to DHCP, then restarts again. this may take about two minutes.

- find the new IP, e.g. with the IP finder for Windows, available from [service.trivum.com](http://service.trivum.com)
- check the network settings! although the network interface was reset to use DHCP, this may change again on the next reboot. so correct this immediately in the web configuration.

Note: the LED flashing signal requires software V9.49 or higher.

### 9.2.3. Reset to factory defaults

- switch the device off. wait 5 seconds.
- switch it on. the white Power LED will show a slow double blink.
- keep **Stream and Power** pressed for at least 50 seconds, until the Stream, Tuner, BT and Power LEDs show a fast flashing. Then release the keys.
- the system will restart, reset the network interface to DHCP, delete the whole current software, and restore the factory software. **this may take about five minutes.**
- find the new IP, e.g. with the IP finder for Windows, available from [service.trivum.com](http://service.trivum.com)
- check the network settings! although the network interface was reset to use DHCP, this may change again on the next reboot. so correct this immediately in the web configuration.
- the system cannot play sound yet! run a software update to fix this.
- then upload the backup text file of your system configuration.

Note: the LED flashing signal requires software V9.49 or higher.

## 9.3. How to reset a SC311m

The SC311m has several front panel buttons, which can be used for special functions:

### 9.3.1. Soft Restart a SC311m

- press **Src and Power** together, until the status LED blinks green. Release the keys.
- the system will restart.

### 9.3.2. Reset the network interface to DHCP with SC311m

this is useful if you configured static IP with wrong data, like an invalid gateway, and need to revert this back to DHCP.

- press **Src and Power** together, until the status LED blinks red. Release the keys.
- the system will restart, and the network interface is reset to DHCP.

## 9.4. Invalid zone or wrong device mode:

May also appear as: Zone undefined

Possible Reason 1: The Touchpad or web visu tries to use a zone that no longer exists, as it was removed from the MusicCenter configuration.



Possible Reason 2: The device belonging to the current selected zone is not configured as a Slave device, but as a Master. Go into the web configuration of master and/or slave device. Either remove the zone from the master, or change the slave device from master to slave mode.

## 9.5. Limited Network (no multicast):

A trivum device tries to send multicast messages to another trivum device, but these do not reach their target. They are blocked, or filtered.

Check the configuration of your network switches, or Router, concerning Multicast. Read details in the article: <https://www.trivum.com/trivum/docs/en/trivum-troubleshooting.html#groupplay>

Also make sure all trivum devices use the very latest software version.

## 9.6. Zone is offline:

The device where this zone belongs to is currently not reachable in the network. Make sure it is switched on and connected by LAN cable.

## 9.7. NTP Error 10:

This indicates a name resolution problem. Trivum tries to access a time server ntp.ubuntu.com. This name must be resolved to an IP address. Sometimes the Nameserver used in a network provides a bad IP with a slow or malfunctioning server.

If you have a static IP setup, try changing your nameserver to 8.8.8.8 then restart the MusicCenter.

# 10. trivum API

The trivum system can be automated by HTTP calls.

Read more in the document:

[trivum API documentation.](#)